# Jaslin Kok (LKK Auto)

**From:** Adeline Chnq <adeline.chnq@sq.cntaipinq.com>

Sent: Friday, 11 September 2020 2:45 PM

To: Claims Dept of CTI; Jaslin Kok (LKK Auto); Admin A; Khanchna (LKK Auto)

Subject: RE: OUR REF: SNM20D203276/C02/SKC7332A/CHNGPW & YOUR REF: SKN2519D (TP:

LKK REF - CC6/CTI20009505/Uka3) DIRECT SETTLEMENT -D.O.A ON 05/09/2020

Attachments: SAS2816981.PDF

[Strictly Confidential]

#### Dear Khanchna

Attached herewith our insured's sas report for your perusal.

# **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

# Thank you.

## Adeline Chng

Executive
Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB**: www.facebook.com/chinataipingsg/ | **WeChat**: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 11 September 2020 2:30 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; jaslinkok@lkkauto.com; Admin A <admin-

a@lkkauto.com>; khanchna@lkkauto.com

Subject: OUR REF: SNM20D203276/C02/SKC7332A/CHNGPW & YOUR REF: SKN2519D (TP: LKK

REF - CC6/CTI20009505/Uka3) DIRECT SETTLEMENT -D.O.A ON 05/09/2020

Dear Adeline,

Please assist on LKK Auto on D/S

Note: officer in charge – Adeline Chng – 6389 6155

\*\*\* Kindly quote our reference number when replying.

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Thank you & Best regards.

## **Angie Foo**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | M: (65) 62247175 | F: (65) 6222 1033

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From: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Sent: Friday, September 11, 2020 11:31 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKV7332A (OI : CTI - TBA) AND SKN2519D (TP : LKK

REF - CC6/CTI20009505/Uka3) on 05/09/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKN 2519D at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna

To check availability of the case handler, you may contact the undersigned.

\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.
Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)