

Summer Lee (LKK Auto)

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Monday, 7 September, 2020 11:39 AM
To: Chin; 'Summer Lee (LKK Auto)'; 'sur@lkkauto.com'; 'assignments@lkkauto.com'
Cc: Ngian, Kelvyna
Subject: RE: CLMOMVC000003880 - Re: TP Claim SDP57E / GBH1798J

Without Prejudice

Hi Grace,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Kindly accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed September 11, 2019

Moody's
A1 (Good)
Published April 2020

Standard & Poor's
A+ (Strong)
Affirmed March 5, 2020

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Chin <chin@modernautomotive.com.sg>
Sent: 07 September 2020 11:35 AM
To: Motor Claims <motorclaims@sg.gaig.com>

Cc: Ngian, Kelvyna <kelvyna.ngian@sg.gaig.com>

Subject: [External] RE: CLMOMVC000003880 - Re: TP Claim SDP57E / GBH1798J

Dear Shery

Thank you for your email.

We select LKK Auto Consultants to survey our client's vehicle.

Thank you

Regards,

Grace Chin

Modern Automotive Pte Ltd

Blk 3023-A, Ubi Road 1 #01-61

Singapore 408717

Tel: 6748 4422

Fax: 6747 6720

From: Motor Claims [<mailto:motorclaims@sg.gaig.com>]

Sent: Monday, September 7, 2020 11:30 AM

To: chin@modernautomotive.com.sg

Cc: Ngian, Kelvyna <kelvyna.ngian@sg.gaig.com>

Subject: RE: CLMOMVC000003880 - Re: TP Claim SDP57E / GBH1798J

Without Prejudice

Dear Sirs,

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

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For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards



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From: Chin <chin@modernautomotive.com.sg>

Sent: 07 September 2020 10:52 AM

To: Ngian, Kelvyna <kelvyna.ngian@sg.gaig.com>

Subject: [External] RE: CLMOMVC000003880 - Re: TP Claim SDP57E / GBH1798J

Dear Kelvyna

We refer to your email.

Your insured is making a false statement, he admitted when he hit our client vehicle. Moreover, you can see your insured vehicle suffered severe damaged on the left front, imaging how fast the speed he travel at the time of the accident.

Our client is an old man and with a passenger sitting in the front, they are very careful driver, he was already inside his car and the car was already closing half way.

Kindly arrange your surveyor to survey our client vehicle first.

Thank you

Regards,

Grace Chin

Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422

Fax: 6747 6720

From: Ngian, Kelvyna [<mailto:kelvyna.ngian@sg.gaig.com>]

Sent: Friday, September 4, 2020 6:15 PM

To: chin@modernautomotive.com.sg

Subject: CLMOMVC000003880 - Re: TP Claim SDP57E / GBH1798J

WITHOUT PREJUDICE

Dear Grace

As per our insured, your client had opened the right door and hit his vehicle when he was travelling along the road. Our client is also claiming making a counter claim. Perhaps your client would want to make an OD claim first.

Thanks
Kelvyna
68046059

From: Chin <chin@modernautomotive.com.sg>
Sent: 04 September 2020 5:09 PM
To: Motor Claims <motorclaims@sg.gaig.com>
Subject: [External] FW: Re: TP Claim SDP57E / GBH1798J

Dear Sir

We resend our email.

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

From: Chin [<mailto:chin@modernautomotive.com.sg>]
Sent: Friday, September 4, 2020 4:31 PM
To: 'general.claims@sg.gaig.com' <general.claims@sg.gaig.com>
Subject: Re: TP Claim SDP57E / GBH1798J

Dear Sir

We refer to the above matter.

Kindly advise liability and arrange survey our client's vehicle below:

Your Insured: GBH1798J
Our Insured: SDP57E
DOA: 04.09.2020

We enclosed herewith our client's SAS report for your perusal and please reply asap.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd

Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

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