

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 7 September, 2020 10:30 AM
To: 'Celine Fong (LKKAuto)'; 'assignments'; 'SUR'
Subject: RE: O/R : SNM20D203066/C02 - GBJ3351R (Pre-inspection) / Your Vehicle : SLR1842T

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Friday, 4 September 2020 6:12 PM
To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Vision Autowork <visionautowork@gmail.com>
Subject: RE: O/R : SNM20D203066/C02 - GBJ3351R (Pre-inspection) / Your Vehicle : SLR1842T

Dear Sirs

Please attend to the survey.

We are agreeable to negotiate on Direct Settlement basis, subject to TP workshop's concurrence on the number of days of LOU/LOR as proposed by you.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Vision Autowork [<mailto:visionautowork@gmail.com>]

Sent: Thursday, 27 August 2020 6:07 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Subject: Re: O/R : SNM20D203066/SLR1842T/LOWCT - GBJ3351R (Pre-inspection) / Your Vehicle : SLR1842T

Dear Cecilia,

We refer to your email dated 27/08/2020.

Please arrange Adrian Ling to conduct the survey for vehicle GBJ3351R.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4,

#08-09, Premier @ Kaki Bukit,

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

On Thu, Aug 27, 2020 at 5:51 PM Cecilia Low <cecilia.low@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date and regret to advise that we are unable to comment on liability as our insured/insured driver had not reported the accident.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

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From: Claims Dept of CTI
Sent: Thursday, 27 August 2020 5:08 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Vision Autowork <visionautowork@gmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R : SNM20D203066/SLR1842T/LOWCT - GBJ3351R (Pre-inspection) / Your Vehicle : SLR1842T

Dear Cecilia,

Please conduct PRS for GBJ3351R.

Note : officer in charge – Cecilia Low 63896530.

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Vision Autowork <visionautowork@gmail.com>

Sent: Thursday, August 27, 2020 12:51 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>

Subject: GBJ3351R (Pre-inspection) / Your Vehicle : SLR1842T

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**** PLEASE ADVISE LIABILITY ****

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Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4,

#08-09, Premier @ Kaki Bukit,

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778