Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 7 September, 2020 9:47 AM

To: SK Admin; assignments; SUR

Cc: Winson Ng; Yvette Zhao; KY Leong; Claims Dept of CTI

Subject: RE: SNM20D203214/YN644Y/LEWLC / FW: Arrange surveyor for SMQ548T & Your

Ref:YN644Y

Attachments: SMQ548T ARRANGE.pdf; SMQ 548T GIA.PDF

WITHOUT PREJUDICE

Dear Sir / Madam,

We would like to appoint Adrian Ling (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: SK Admin <admin@skauto.com.sg>
Sent: Monday, September 7, 2020 9:40 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Winson Ng <winsonng@skauto.com.sg>; Yvette Zhao <yvette@skauto.com.sg>; KY Leong

< kyleong@skauto.com.sg; Claims Dept of CTI < claimsdept@sg.cntaiping.com

Subject: Re: SNM20D203214/YN644Y/LEWLC / FW: Arrange surveyor for SMQ548T & Your Ref:YN644Y

Dear Jenny,

Thanks for your mail.

We choose surveyor: Adrian Ling (LKK)

On Mon, Sep 7, 2020 at 9:12 AM Jenny Lew < jenny.lew@sg.cntaiping.com > wrote:

Without Prejudice

Our reference: SNM20D203214C02/ YN644Y/lewlc

Your reference: SMQ548T

Dear Sirs / Madam,

ACCIDENT INVOLVING YN644Y & SMQ548T on 03/09/2020

We refer to your email of 04/09/2020

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any gueries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive
Claims Department
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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, pleas notify the sender immediately. Please delete the e-mail and any copies of it thereafter.
From: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >
Sent: Friday, September 4, 2020 7:16 PM
To: SK Admin < admin@skauto.com.sg >; 'Winson Ng' < winsonng@skauto.com.sg >; Yvette Zhao < yvette@skauto.com.sg >; KY Leong < kyleong@skauto.com.sg >; Jenny Lew < jenny.lew@sg.cntaiping.com >
Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com Subject: O/R: SNM20D203214/YN644Y/LEWLC / FW: Arrange surveyor for SMQ548T & Your Ref:YN644Y
Dear Jenny,
Dear Jenny,
Please conduct PRS for SMQ548T .
Note: officer in charge – Jenny Lew.

NOTICE:

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: SK Admin <admin@skauto.com.sg> Sent: Friday, September 4, 2020 4:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Winson Ng <winsonng@skauto.com.sg>; Yvette Zhao <yvette@skauto.com.sg>; KY Leong

< kyleong@skauto.com.sg>

Subject: Arrange surveyor for SMQ548T & Your Ref:YN644Y

Dear Sir / Mdm,

We the repairers of motor vehicle no. SMQ548T

Kindly arrange surveyor to conduct a pre-repair inspection

Location : 8 Kaki Bukit Ave 4#08-46

Premier @ Kaki Bukit

Singapore 415875

Contact No: 9789 0992 Winson

We appreciate your early reply.

Thanks.

--

Regards, Huey Lee

SK Automobile Pte Ltd

Tel: 6789 5155 Fax: 6783 5155