

**Summer Lee (LKK Auto)**

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Saturday, 5 September, 2020 5:30 PM  
**To:** Wendy Jiang; Natalie Ng; Lua Siew Hui; assignments@lkkauto.com  
**Cc:** 'SUR'  
**Subject:** RE: SNM20D203194/GBC8911D/TANKL / FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING GBC431A & GBC8911D[2009-7710(WS)(PD)]  
**Attachments:** GIA report for GBC431A.pdf; 2020.9.4-PRI letter to China Taiping for GBC431A.pdf

**WITHOUT PREJUDICE****SAVE AS TO COSTS**

Dear Wendy,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Wendy Jiang <wendy\_jiang@rssolomon.com>

**Sent:** Saturday, September 5, 2020 5:02 PM

**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Natalie Ng <natalie\_ng@rssolomon.com>; Lua

Siew Hui <lua\_siewhui@rssolomon.com>

**Subject:** RE: SNM20D203194/GBC8911D/TANKL / FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING GBC431A & GBC8911D[2009-7710(WS)(PD)]

Dear Tan,

We refer to your email .

We write to inform that our client will be appointing his own Surveyors.

In this respect, please arrange your surveyors to contact Mr. Ngai Sow Weng of W.S Motor Trading at Mobile No. 9272 7979 for a pre-repair survey of our client's vehicle located at Block 15 Defu Lane 10 #01-384 Singapore 539196

Thank you and Best Regards,

Yours sincerely  
Wendy Jiang | Legal Executive



**R. S. Solomon LLC | 正氣律師事務所**

300 Beach Road The Concourse #12-03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e [wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com) | w [www.rssolomon.com](http://www.rssolomon.com)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Saturday, 5 September 2020 4:56 pm

**To:** Wendy Jiang <[wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com)>; Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>

**Subject:** RE: SNM20D203194/GBC8911D/TANKL / FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING GBC431A & GBC8911D[2009-7710(WS)(PD)]

**Without Prejudice**

Dear Wendy,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

### **Tan Kah Leong**

Assistant Executive  
Claims Department

#### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, September 4, 2020 6:50 PM

**To:** [wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com); Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>;  
[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com); Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D203194/GBC8911D/TANKL / FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING GBC431A & GBC8911D[2009-7710(WS)(PD)]

Dear Kah Leong,

Please conduct PRS for **GBC431A**.

Note: officer in charge – Kah Leong.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

### **Chong Boon Sen**

Claims Department

#### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Wendy Jiang <[wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com)>  
**Sent:** Friday, September 4, 2020 4:01 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>  
**Subject:** PRE-REPAIR SURVEY ACCIDENT INVOLVING GBC431A & GBC8911D[2009-7710(WS)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. GBC431A.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GBC8911D at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair its vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair its vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: W.S Motor Trading

Address : Block 15 Defu Lane 10 #01-384 Singapore 539196

Contact : Mr. Ngai Sow Weng at 9272 7979

Let us hear from you soonest.

Yours sincerely  
Wendy Jiang | Legal Executive



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

R. S. Solomon LLC | 正氣律師事務所

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