

Summer Lee (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Friday, 4 September, 2020 5:20 PM
To: assignments@lkkauto.com; SUR
Cc: Alan Quek
Subject: RE: SNM20D203176/C02. FW: SKS2528B / YP1200C Date of accident:02-09-2020

Dear Sirs

Please attend to the survey.

We are agreeable to negotiate on Direct Settlement basis, subject to TP workshop's concurrence on the number of days of LOU/LOR as proposed by you.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.
All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Alan Quek [mailto:alan.quek@cyclecarriage.com.sg]
Sent: Friday, 4 September 2020 12:38 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: assignments@lkkauto.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>; 'vivianlau@lkkauto.com' <vivianlau@lkkauto.com>; Team A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; 'Zayyer (LKKAuto)' <zayyer@lkkauto.com>; Bryan Ang (bryanang@lkkauto.com) <bryanang@lkkauto.com>
Subject: RE: SNM20D203176/C02. FW: SKS2528B / YP1200C Date of accident:02-09-2020

Dear Officer,

We would like to use LKK, thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center



Exceptional Journeys



From: Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]
Sent: Thursday, 3 September 2020 4:31 PM
To: Alan Quek
Subject: RE: SNM20D203176/C02. FW: SKS2528B / YP1200C Date of accident:02-09-2020

This email was sent from outside of your organisation

Without Prejudice

Dear Alan

We refer to your email of even date and are agreeable to negotiate settlement on Direct Settlement basis.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Thursday, 3 September 2020 12:04 PM

To: alan.quek@cyclecarriage.com.sg; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203176/YP1200C/LOWCT / FW: SKS2528B / YP1200C Date of accident:02-09-2020

Dear Cecilia,

Please conduct PRS for **SKS2528B**.

Note: officer in charge – Cecilia Low.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Thursday, September 3, 2020 10:34 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SKS2528B / YP1200C Date of accident:02-09-2020

CHINA TAIPING INSURANCE (S) PTE LTD

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SKS 2528 B & YP 1200 C.**
Along **TUAS SOUTH AVE 3.**

We have instructs by our client's of motor vehicle no:**SKS 2528 B**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair on property damage and loss of use.

In order that you are the insurer of vehicle no:**YP 1200 C** are willing to DIRECT SETTLEMENT on property damage and loss of use. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



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