

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

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Policy Query

Policy No. Date of Accident

Vehicle No.(For Motor) Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5117156032		BUSINESS COURIER SERVICE PTE LTD	199505762D	GCV	Comprehensive	GBH3995T	GBH3995T	18/05/2020	17/05/2021

Claim Handling

Accident MT/1102291

Policy No.	5117156032	Vehicle No.	GBH3995T	GST Registration No.	
Certificate No.					
Policyholder Name	BUSINESS COURIER SERVICE PTE LTD			Policyholder NRIC	199505762D
Product Code	COMMERCIAL VEHICLE INSURANCE	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	NA	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	
KFK	<input checked="" type="radio"/> No <input type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	10	Private Hire	No

Accident Details

Report Date	04/09/2020 16:03	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	03/09/2020	Time of Accident hh:mm	15:00	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	ALONG GANGES AVE				

Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	600.00	TP Standard Excess	0.00		
YIED OD Excess		YIED TP Excess		Driver is Covered?	Not Applicable
Additional Excess					
Total OD Excess Applicable	600.00	Total TP Excess Applicable	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	151 CHIN SWEE ROAD	Address 2	#02-08 MANHATTAN HOUSE	Address 3	SINGAPORE 169876
Address 4		Address Type	Singapore address	Post Code	169876
Unit No.	02-08	Related Policy Number	5117156032		

OI Driver Info

Driver Name		Driver Type		Driver DOB	
Unnamed driver Name		Driver NRIC		Driving Experience	
Register Date of Driver License		Driver Age		Contact No.(Home)	
Contact No.(Mobile)		Contact No.(Office)		Address 3	
Address 1		Address 2		Post Code	
Address 4		Address Type	Foreign address		
Unit No.					
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

Modification History

Claim 002 New

Claim Type *	OD-MD	Insured Name	BUSINESS COURIER SERVICE P	Insured NRIC	199505762D
Contact No.(Mobile)	81399579	Contact No.(Home)		Contact No.(Office)	62242669
Email Address	dons@businesscourier.com.sg	OI Vehicle Number	GBH3995T	TP Vehicle Number	GBJ2554D
Claimant Type	Claimant Type *	Type of Benefit *	Please Select		
Claimant Name *		Claimant NRIC *			
Claimant Address					
Claim Description	GBH3995T / GBJ2554D ON 3 Sept 2020				
Preferred Workshop Contact No.		Insured Liability *	Fully at Fault	Name of Preferred Workshop	
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	04/09/2020 18:42	Claim Close Date		Date Received	04/09/2020 00:00
Report Taken By	Jackson				
<input checked="" type="checkbox"/> Print AK letter				OD Excess Collected by Workshop	

Save Submit

Attachment

Accident No.	MT/1102291	Claim No.	002		
Last Doc. Received	<input checked="" type="radio"/> Yes <input type="radio"/> No	Upload Date	04/09/2020 18:44		

Path *	Category *	Confidential	Urgency *	Description *
Browse... Clear	Please Select	NO	Normal	
Browse... Clear	Please Select	NO	Normal	
Browse... Clear	Please Select	NO	Normal	
Browse... Clear	Please Select	NO	Normal	
Browse... Clear	Please Select	NO	Normal	
Browse... Clear	Please Select	NO	Normal	

☐ Send Message

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Msg Sent?
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(CO)

	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVI CES) on 04 Sep 2020 18:44	NRIC/ Driving License	Y	Normal	NRIC/ Driving License 2020-9-4
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVI CES) on 04 Sep 2020 18:44	SAS		Normal	SAS 2020-9-4
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVI CES) on 04 Sep 2020 18:44	Photos		Normal	Photos 2020-9-4
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVI CES) on 04 Sep 2020 18:43	Photos		Normal	Photos 2020-9-4

 Video List

Uploaded By/Date	Folder Date	File Name	Source	Action
		Display in New Window	Scan and uploading	

ASS. REC. BY:

REF:

Assessor:

Mobile: YES / NO

ASSIGNMENT (IDAC)**By CSO- Nature of Accident:**

- 1) Vehicle hit Vehicle: 2) Vehicle hit ??
- a) Motorcar () a) Pedestrian ()
- b) M/cycle () b) Animal ()
- c) Bicycle ()
- 3) Vehicle hit Road Side Objects:
- a) Govrn.Property () b) Road Work Object ()
- (Eg: signboard, barrier, tree etc) c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
- a) Fallen Object () b) Flood ()
- c) Other, _____
- 6) Parked & Found Damaged:
- a) Vandalism () b) Hit by Moving Object ()
- 7) Theft Case
- a) Stolen () b) Damage found ()
- when recovered.
- 8) Fire
- a) Whilst driving () b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

Front bumper x 1 dent

Front LH headlamp x 1 crack

Front RH headlamp x 1 broken

Front Bonnet x 1 Dent

Front Grille x 1 ?

By Assessor- 1) Vehicle Information

Veh No: GBH 3995T Yr Regn: 2018 / May

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV

/ Truck / Trailer or

Make & Model: Nissan NV350 c.c. 2488

Colour Gray Transmission Type: Auto / Manual

Eng/No: YD25422095A Sp.Reading: 93748

C/No: 3N1MC2B26Z0008552

Gen. Cond: Good / Fair / Poor / Burnt or

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195 R15

R: — 11 —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Bridgestone

Front		Rear	
R/Bal.	<u>6</u> mm	R/Bal.	<u>6</u> mm
L/Bal.	<u>6</u> mm	L/Bal.	<u>6</u> mm

Parallel Import: Yes / No Towed-In: Yes / No

Repair Type: LS / I.B.I Towing Required: Yes / No

No of Repair Days: 2 Vehicle in Idac: Yes / No

D.O.I. 07/09/2020 Time: 1245 hrs.

By Assessor- 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

- a.Vehicle () b.Motorcycle () c.Bicycle () d.Pedestrian ()
- e.Animal () f.Govrn Object () g.Road Work Object ()
- h.Private Property () i.Drain () j.Road Kerb/Grass Verge ()

3) Vehicle does not seem damaged as a result of:

- a.Fallen Object () b.Flood () c.Vandalism () d.Fire ()
- e.Moving Object () f.Stolen () g.Stolen & Recovered ()

Time Started:

Time completed:

1) CSO

2) ASS

3) Entire Operation Completed Time:

Claim Handling

Task Transfer Exit

Accident MT/1102291

Policy No.	5117156032	Vehicle No.	GBH3995T	GST Registration No.	
Certificate No.					
Policyholder Name	BUSINESS COURIER SERVICE PTE LTD			Policyholder NRIC	199505762D
Product Code	COMMERCIAL VEHICLE INSURANCE	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	NA	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	
KFK	<input checked="" type="radio"/> No <input type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	10	Private Hire	No

Accident Details

Report Date	04/09/2020 16:03	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	03/09/2020	Time of Accident hh:mm	15:00	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTRE	Orange Force	No	ICM No.	
Accident Location	ALONG GANGES AVE				

Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	600.00	TP Standard Excess	0.00		
YIED OD Excess	0.00	YIED TP Excess	0.00	Driver is Covered?	Covered
Additional Excess					
Total OD Excess Applicable	600.00	Total TP Excess Applicable	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	151 CHIN SWEE ROAD	Address 2	#02-08 MANHATTAN HOUSE	Address 3	SINGAPORE 169876
Address 4		Address Type	Singapore address	Post Code	169876
Unit No.	02-08	Related Policy Number	5117156032		

OI Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver		
Unnamed driver Name	NEO CHWEE TECK	Driver NRIC	S1641112D	Driver DOB	20/04/1964
Register Date of Driver License	07/10/1985	Driver Age	56	Driving Experience	34
Contact No.(Mobile)		Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 94 #06-41	Address 2	PIPIT ROAD	Address 3	MACPHERSON OASIS
Address 4	SINGAPORE 370094	Address Type	Singapore address	Post Code	370094
Unit No.	06-41				
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No
Modification History	07/09/2020 12:29 s025755 Modify Driver Name(-->Unnamed Driver) 07/09/2020 12:29 s025755 Modify Driver Type(-->Unnamed Driver) 07/09/2020 12:29 s025755 Modify Unnamed driver Name(-->NEO CHWEE TECK)		

Investigation

Claim 002 OD-MD

Claim Case Officer Tan Siew Choo

Claim Type	OD-MD	Insured Name	BUSINESS COURIER SERVICE P	Insured NRIC	199505762D
Contact No.(Mobile)	81399579	Contact No.(Home)		Contact No.(Office)	62242669
Email Address	dons@businesscourier.com.sg	OI Vehicle Number	GBH3995T	TP Vehicle Number	GBJ2554D
Claimant Type		Type of Benefit			
Claimant Name		Claimant NRIC			
Claimant Address					
Claim Description	GBH3995T / GBJ2554D ON 3 Sept 2020			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Fully at Fault		
Require Finalisation	Yes	Preferred Repair Option	income to assign workshop	GIA report	Received
Date Registered	04/09/2020 18:47	Claim Close Date		Date Received	04/09/2020 00:00
Report Taken By	Jackson	Workshop Repairer		Total Loss but Repaired	
<input checked="" type="checkbox"/> Print AK letter				OD Excess Collected by Workshop	

Modification History

Special Claim Creation Approval

Approval		Reason	
Remarks			

damage assessment Attachment

Vehicle Info

Vehicle Make	NISSAN	Vehicle Model	NV350	Engine Capacity	1.52
Date of Registration	18/05/2018	Classis No.	JN1MC2E26Z0008552		
Towing Required *	<input type="radio"/> Yes <input checked="" type="radio"/> No	Vehicle in IDAC *	<input type="radio"/> Yes <input checked="" type="radio"/> No	Parallel Import *	<input type="radio"/> Yes <input checked="" type="radio"/> No
Type of Tender *	Own Damage	Assessor Name *	BRYAN	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTRE	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		

Windscreen Parts & Labour
Cost

Total Loss *

☐ Yes ☒ No

Market Value(\$)

Scrape Value(\$)

Economical Repair Value(\$)

Remark

REMARK: NO OF REPAIR DAY: 2 DAYS. 1 X FRT BUMPER - DENTED. 1 X FRT LH HEADLAMP - CRACK. 1 X FRT RH HEADLAMP - BROKEN. 1 X FRT BONNET - DENTED.

Remark for Supplementary

Damage Listing

Find a Part

root

Not Applicable
ABS
ABSORBER
ACCELERATOR
ACTUATOR
ADVERTISEMENT STICKER
AIR BAG
AIR BLOWER
AIR BOX
AIR CHAMBER BOX
AIR CLEANER
AIR COMPRESSOR
AIR CON
AIR CON (VAN)
AIR COOLER
AIR DISTRIBUTOR
AIR FILTER
AIR FLOW
AIR GRILLE
AIR HORN

No.

Part No.

Description

Qty *

Repair Code *

1

27100101

GRILLE (FRONT)

1

Unconfirm

X

Save Submit

LKK Paya Ubi

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Tuesday, 8 September 2020 4:46 pm
To: Hock Wah Motor Pte Ltd; NAC
Subject: GBH3995T, OD claim no : MT/1102291
Importance: High

Dear Hock Wah,

Veh is still with owner, pls assist to liaise with Mr Bernard Tan at tel : 98574086 asap.

OD excess of \$600/- is applicable.

Survey required and you have to arrange personally at mtsurvey@income.com.sg

Please note all requests must reach us one day in advance before 4.30pm to arrange for survey on the next working day (exclude weekend).

FOR PAYMENT: Please forward the Invoice & Discharge Voucher after the repairs has been done/ finalized with Surveyor to my email.

Regards.

Tan Siew Choo
Senior Executive
Operations, Motor & Personal Lines
T +65 6430 7882
www.income.com.sg



Our Ref: MT/CA/OD/051/1102291-002/TSC

08 Sep 2020

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK NORTH AVE 4 #01-2008/10/12

BEDOK INDUSTRIAL PARK E

SINGAPORE 489977

Dear Sir

CLAIM NUMBER: MT/1102291-002

REPAIR OF VEHICLE NUMBER: GBH3995T

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 08 Sep 2020

Make: NISSAN

Model: NV350

Estimated Repair Days: 2

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe

Deputy Vice President

Motor Insurance

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