

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 4 September, 2020 4:57 PM
To: ppemclaims@gmail.com; ezel@panpacificleasing.com.sg; 'Jessie Ong'; rodney.chea@panpacificleasing.com.sg; SUR; 'assignments'
Cc: Claims Dept of CTI; Alfred Toh
Subject: SURVEY INVITATION FOR ACCIDENT ON 20/8/2020 ALONG ALEXANDRA TERRACE INVOLVING SMN698J & GBJ1150S (SNM20D203003C02/SMN698J(tohhs))

M/s LKK Auto Consultants Pte Ltd

Dear Sirs

Please assist to arrange survey on GBJ1150S.

Merimen shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: ppemclaims@gmail.com <ppemclaims@gmail.com>
Sent: Friday, September 4, 2020 4:24 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; ezel@panpacificleasing.com.sg; 'Jessie Ong' <jessie.ong@panpacificleasing.com.sg>; rodney.chea@panpacificleasing.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SURVEY INVITATION FOR ACCIDENT ON 20/8/2020 ALONG ALEXANDRA TERRACE INVOLVING GBJ1150S & SMN698J & GBJ1150S (SNM20D203003C02/SMN698J(tohhs))

WITHOUT PREJUDICE

Your Ref: GBJ1150S

Our Ref: **SNM20D203003C02/SMH698J(tohhs)**

Dear Alfred,

Thank you for your email.

Kindly assign Mr. Steve Chen to inspect our vehicle.

In the interim, please advise your insured to lodge the GIA report and revert to us on the liability on the case matter.

Best Regards,

Rodney

Accident Claim Officer

+65 83282468 | rodney.chea@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 4 September 2020 3:45 PM

To: Efficient Claims <ppemclaims@gmail.com>; ezel@panpacificleasing.com.sg; Jessie Ong <jessie.ong@panpacificleasing.com.sg>; rodney.chea@panpacificleasing.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: SURVEY INVITATION FOR ACCIDENT ON 20/8/2020 ALONG ALEXANDRA TERRACE INVOLVING GBJ1150S & SMN698J & GBJ1150S (SNM20D203003C02/SMN698J(tohhs))

Without Prejudice

Your Ref: GBJ1150S

Our Ref: SNM20D203003C02/SMH698J(tohhs)

Dear Sirs

We refer to your email of 4 September 2020.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
Senior Executive
Claims Department
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From: Claims Dept of CTI

Sent: Friday, September 4, 2020 2:30 PM

To: Efficient Claims <ppemclaims@gmail.com>; ezel@panpacificleasing.com.sg; Jessie Ong <jessie.ong@panpacificleasing.com.sg>; rodney.chea@panpacificleasing.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203003/SMN698J/TOHHS / RE: SURVEY INVITATION FOR ACCIDENT ON 20/8/2020 ALONG ALEXANDRA TERRACE INVOLVING GBJ1150S & SMN698J

Dear Alfred,

Please conduct PRS for **GBJ1150S**.

Note: officer in charge – Alfred Toh.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Efficient Claims <ppemclaims@gmail.com>
Sent: Friday, September 4, 2020 11:11 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: ezel@panpacificleasing.com.sg; Jessie Ong <jessie.ong@panpacificleasing.com.sg>; rodney.chea@panpacificleasing.com.sg
Subject: SURVEY INVITATION FOR ACCIDENT ON 20/8/2020 ALONG ALEXANDRA TERRACE INVOLVING GBJ1150S & SMN698J

Dear Claim Officer,

We refer to the above matter. (DOA 20/08/2020)

We are the appointed repair workshop of vehicle no. **GBJ1150S**.

We understand that you are the insurer of vehicle no. **SMN698J**.

The owner of the vehicle no. **GBJ1150S** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Jessie H/P: 8723 3003 / Ezel H/P: 8721 3003

**** KINDLY ARRANGE SURVEY ****

Best Regards,

Rodney

Accident Claim Officer

+65 83282468 | rodney.chea@panpacificleasing.com.sg

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