

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 4 September, 2020 11:51 AM
To: Dynamic Autowork; assignments; SUR
Cc: Claims Dept of CTI
Subject: RE: SNM20D203199/XD3882X/LEWLC / FW: SME347U (Pre-inspection) / Your Vehicle : XD3882X
Attachments: 03092020165522.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

Please ignore the earlier email.

We would like to appoint Adrian Ling (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Dynamic Autowork <dynamicautowork@gmail.com>
Sent: Friday, September 4, 2020 11:04 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D203199/XD3882X/LEWLC / FW: SME347U (Pre-inspection) / Your Vehicle : XD3882X

Dear Jenny,

Thanks for reply.

Please arrange **Adrian Ling (LKK)** to survey the above vehicle.

--

Thank You.

Yours Sincerely,

Michelle

HP : 9856 4815

8 Kaki Bukit Avenue 4
#08-09Premier @ Kaki Bukit
Singapore (415875)
Tel : 6341 6789
Fax : 6341 6778

On Fri, Sep 4, 2020 at 10:48 AM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM20D203199C02/ XD3882X/lewlc

Your reference: SME347U

Dear Sirs / Madam,

ACCIDENT INVOLVING XD3882X & SME347U on 03/09/2020

We refer to your email of 03/09/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, September 4, 2020 10:13 AM

To: Dynamic Autowork <dynamicautowork@gmail.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203199/XD3882X/LEWLC / FW: SME347U (Pre-inspection) / Your Vehicle : XD3882X

Dear Jenny,

Please conduct PRS for **SME347U**.

Note: officer in charge – Jenny Lew.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Dynamic Autowork <dynamicautowork@gmail.com>
Sent: Thursday, September 3, 2020 5:00 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: SME347U (Pre-inspection) / Your Vehicle : XD3882X

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**** PLEASE ADVISE LIABILITY and GIA report will e-mail to your once receive from my client ****

--

Thank You.

Yours Sincerely,

Michelle

HP : 9856 4815

8 Kaki Bukit Avenue 4

#08-09Premier @ Kaki Bukit

Singapore (415875)

Tel : 6341 6789

Fax : 6341 6778