Su Li (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Friday, 4 September 2020 4:07 PM

To: Asher Sng (LKKAuto)
Cc: Su Li (LKK Auto); Admin A

Subject: RE: SNM20D203207C02. FW: Direct Settlement - Accident Involving SKT 5177E (OI : CTI

- TBA) and SHD 4794A (TP: LKK REF - CC3/CTI20009431/T1es3) on 02/09/2020

Attachments: SAS - SKT5177E.PDF

Hi Asher

We attach the requested SAS for your reference please.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Claims Dept of CTI

Sent: Friday, 4 September 2020 3:14 PM

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; 'AsherSng@lkkauto.com'

<AsherSng@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203207/SKT5177E/LOWCT / FW: Direct Settlement - Accident Involving SKT 5177E (OI: CTI - TBA) and SHD 4794A (TP: LKK REF - CC3/CTI20009431/T1es3) on 02/09/2020

Dear all,

Please note that officer in charge for this case is Cecilia Low 63896530.

Claim no. SNM20D203207/SKT5177E/LOWCT.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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From: Su Li (LKK Auto) < suli@lkkauto.com >

Sent: Friday, September 4, 2020 11:44 AM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKT 5177E (OI: CTI - TBA) and SHD 4794A (TP: LKK

REF - CC3/CTI20009431/T1es3) on 02/09/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 4794A at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: <u>SuLi@lkkauto.com</u> Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)