

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 27 May 2022 11:03
To: Irene Tay
Cc: Admin A
Subject: RE: SNM20D203135/SLE2371Y/TAYHP / FW: Direct Settlement - Accident Involving SLE 2371Y (OI : CTI - TBA) and GBD 533J (TP : LKK REF - CC6/CTI20009426/Aes3) on 29/08/2020

Hi Irene,

We refer to the email below.

Third party claimant vehicle did not repair.

In view on the above we shall submit our wp report & invoice and close off the matter at our end.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 27 July 2021 10:17
To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D203135/SLE2371Y/TAYHP / FW: Direct Settlement - Accident Involving SLE 2371Y (OI : CTI - TBA) and GBD 533J (TP : LKK REF - CC6/CTI20009426/Aes3) on 29/08/2020

Dear Sir/Mdm,

Non-reporting.

We are in the midst of seeking approval to repudiate.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, July 27, 2021 9:39 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM20D203135/SLE2371Y/TAYHP / FW: Direct Settlement - Accident Involving SLE 2371Y (OI : CTI - TBA) and GBD 533J (TP : LKK REF - CC6/CTI20009426/Aes3) on 29/08/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, July 1, 2021 1:54 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203135/SLE2371Y/TAYHP / FW: Direct Settlement - Accident Involving SLE 2371Y (OI : CTI - TBA) and GBD 533J (TP : LKK REF - CC6/CTI20009426/Aes3) on 29/08/2020

Hi Irene,

We refer to the above matter.

Kindly advise if insured reported, if so kindly forward us a copy.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 23 November 2020 5:40 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203135/SLE2371Y/TAYHP / FW: Direct Settlement - Accident Involving SLE 2371Y (OI : CTI - TBA) and GBD 533J (TP : LKK REF - CC6/CTI20009426/Aes3) on 29/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto)
Sent: Thursday, 1 October 2020 2:36 PM
To: Irene Tay
Cc: Admin A; Asher Sng (LKKAuto); Claims Dept of CTI
Subject: RE: SNM20D203135/SLE2371Y/TAYHP / FW: Direct Settlement - Accident Involving SLE 2371Y (OI : CTI - TBA) and GBD 533J (TP : LKK REF - CC6/CTI20009426/Aes3) on 29/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Friday, 4 September 2020 2:05 PM
To: Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto); Irene Tay
Cc: Claims Dept of CTI
Subject: O/R: SNM20D203135/SLE2371Y/TAYHP / FW: Direct Settlement - Accident Involving SLE 2371Y (OI : CTI - TBA) and GBD 533J (TP : LKK REF - CC6/CTI20009426/Aes3) on 29/08/2020

Dear all,

Please note that officer in charge for this case is Irene Tay 63896192.

Claim no. SNM20D203135/SLE2371Y/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, September 4, 2020 10:38 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLE 2371Y (OI : CTI - TBA) and GBD 533J (TP : LKK REF - CC6/CTI20009426/Aes3) on 29/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBD 533J at M/s BEST SOLUTION AUTOCARE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)