

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Saturday, 12 September 2020 6:35 PM
To: ADMIN@REGALLUMINATION.COM
Subject: <STANDARD LETTER> OUR REF: CC4/ASM20009419/Bga3 *** ACCIDENT INVOLVING SMG 1118Y & SJR 8952L ON 02/09/2020 ***

12 SEPTEMBER 2020

LEE GEK YONG
DRIVER: LEE ZHEN SONG

Dear Sir/ Mdm

OUR REF : CC4/ASM20009419/Bga3
YOUR REF : SMG 1118Y
ACCIDENT INVOLVING SMG 1118Y AND SJR 8952L ALONG/AT PIE (TUAS) BEFORE BEDOK NTH AVE 3 ON 02/09/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from [TEAM AUTOPRO PTE LTD](#) acting on behalf of the owner of [SJR 8952L](#) against your motor insurance policy.

[Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.](#)

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. [We also wish to advise that there is an excess of S\\$750.00 attached with Third Party Claims.](#)

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Hiring Agreement
- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's NRIC / Work Permit
- Authorisation letter / Employment Letter
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

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