

WITHOUT PREJUDICE

Our ref: LTP092020/049 (GBE7712H)

Date: 25-Nov-20 Your ref: CC6/CT120009413/Kea3

Attention To: Ms Asher Sng (LKK)

CHINA TAIPING INSURANCE (S) PTE LTD Insurance Company:

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING GBE7712H & SLH8992Z ON 31-AUG-2020

We refer to the abovementioned matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above Road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

[X]	Original Tax invoice no	INV49986]]	Original survey report copies of photographs
[]	GIA report / police report /	police result]]	Original rental receipt & agreement
[X]	Authorization To Act		1	x]	LTA search receipt

Survey was done by Insurance instruction by LKK on 16 May 2017.

As a result of the accident, our client's vehicle was damaged and has been put to loss and expenses, particulars of which are as follows :-

Total	\$ 10,730.45
3] LTA Search fee	\$ 7.45
2] Loss Of Use (\$150 x 8 Days)	\$ 1,200.00
1] Cost of repair (inclusive of GST)	\$ 9,523.00

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Yours faithfully

Mandy Lim

Email: mandy@ltm.sg

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127 Email: mandy@ltm.sg

Website: www.LTM.sg

Co.Reg No.199307277D

GST Reg No.M2-0019086-0

To Whom It May Concern

AUTHORIZATION TO ACT

I/We, <u>BAN THONG LOGISTIC PTE LTD</u> ('the third party Claimant') of <u>21 TOH</u> <u>GUAN ROAD E #09-16 TOH GUAN CENTRE SINGAPORE 608609</u> (Address) Owner of <u>GBE7712H</u> (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number <u>GBE7712H</u> that was damaged pursuant to the accident which occurred on <u>31-Aug-20</u> (date)Along <u>KJE TOWARDS BKE/SLE</u> (locate on) involving vehicle number SLH8992Z (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a Manner that they deem fit and the workshop is further authorized to receive Payment further to settlement of my claim with payment cheque/s being made In favour of the workshop.

Dated this _7th_ (day) of SEPTEMBER (month) 2020 (year)

Signed By the third party claimant '

Signed By ' the workshop'

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMPCSNW00078432001

Claim No: SNM20D203165

Claimant : BAN THONG LOGISTIC PTE LTD

Amount

: S\$10,570.00

DOLLARS TEN THOUSAND FIVE HUNDRED AND SEVENTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBE 7712H Insured Vehicle No. : SJH 8992Z

Date of Loss

: 31/08/2020

Place of Accident

: KJE TOWARDS BKE/SLE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: DANNY S/O ALEXANDER GASPER

Driver Name

: DANNY S/O ALEXANDER GASPER

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

S\$ 10,570.00

TOTAL

10,570.00

Claimant Name: BAN THONG LOGISTIC PTE LTD

NRIC No : 2XXXXX460C

Signature

PLEASE ENDORSE & SIGN

Date

our execution of this Discharge Voucher is only our claim for property damage and not prejudicia to any other claims arising from the same accident



LIM TAN MOTOR PTE LTD 林陳摩哆私人有限公司

Company's Registration No.:199307277D GST Registration No.:M2-0119086-0

(Warranty and Performance) Blk 9 Sector C #01-38/40/42 Sin Ming Industrial Estate, Singapore 575644 Tel: +65 6452 2135 Fax: +65 6452 2159

Main Office / Workshop Blk 176 Sin Ming Drive #03-09/10/06 Sin Ming Autocare Singapore 575721

Blk 17 Sector A #01-65 Sin Ming Industrial Estate, Singapore 575675 Tel: +65 6452 0893 (24Hrs) Fax: +65 6458 9127 Email: sales@LTM.sg

WWW.LTM.SG

CHINA TAIPING INSURANCE (S) PTE LTD

TAX INVOICE

NO

: INV49986

: 24-11-2020

ATTN

: MOTOR CLAIMS DEPT

MILEAGE:

DATE

TEL

W.O NO.

: SO50645 : GBE7712H

TERMS

: COD

FAX

CAR NO. MAKE

: TOYOTA

PAGE

A/C NO.

: 30B0/214

DESCRIPTION

MODEL : DYNA 150 MANUAL

> **U.PRICE AMOUNT** OTY DIS

TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR

1 UNIT

8,900.00

SINGAPORE DOLLARS: NINE THOUSAND FIVE HUNDRED AND TWENTY THREE ONLY

REMARKS:

Date of Accident on 31.08.2020 LTM Ref No. LTP092020/049

TOTAL QTY:

1.00

SUBTOTAL 8,900.00 DISCOUNT 0.00 TOTAL 8,900.00

GST 7 %

NET

Deposit

Balance

623.00 9,523.00

0.00

9,523.00

AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

02/09/2020 Feedback

> Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

02 Sep 2020 / 11:49:15

Receipt Date/Time: 02 Sep 2020 / 11:49:15

Tax Invoice/Receipt

Receipt No.: ITNET-00000-200902-001345

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJH8992Z As at 31 Aug 2020/18:43:00 Insurance Co: CHINA TAIPING INSURANCI 1 Insurance Enquiry - SJH8992Z	E (SINGAPORE) PTE LTD	33. (34)	(04)	(54)
Enquiry Fee 20200902114627888153		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	419031XXXXXX7458	eNETS Credit Car	rd	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC6/CTI20009413/Kea3

26 NOV 2020

DANNY S/O ALEXANDER GASPER BLK 176 ANG MO KIO AVE 4 #02-735 SINGAPORE 560176

Dear Sir/Madam,

ACCIDENT INVOLVING SJH 8992Z AND GBE 7712H / OTHERS ON 31/08/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher Case Handler DID: 6841 6051

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Asher Sng (LKKAuto)

From: Cecilia Low <cecilia.low@sq.cntaiping.com>

Sent: Friday, 19 February 2021 5:26 PM

To: Asher Sng (LKKAuto) **Cc:** Claims Dept of CTI

Subject: RE: [MANDATE REQUEST] Re: SNM20D203165/C02. FW: Direct Settlement -

Accident Involving SJH8992Z (OI: CTI - TBA) and GBE7712H (TP: LKK REF -

CC6/CTI20009413/ea3) on 31/08/2020

Follow Up Flag: Follow up Flag Status: Completed

[Strictly Confidential]

Dear Asher

Please procced as proposed.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Tuesday, 12 January 2021 2:59 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: SNM20D203165/C02. FW: Direct Settlement - Accident Involving SJH8992Z (OI:

CTI - TBA) and GBE7712H (TP: LKK REF - CC6/CTI20009413/ea3) on 31/08/2020

Your ref: SNM20D203165

Our ref: CC6/CTI20009413/Kea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) maybe affected.

We seek your approval to offer repairer "LIM TAN MOTOR PTE LTD" at \$10,570.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 16,839.04	\$ 9,523.00
2. Loss of Use (8days x \$150)	\$ 1,200.00	\$ 1,040.00 (8days x \$130)
3. LTA Search Fee	\$ 7.45	\$ 7.45
	Total \$ 18,046.49	\$ 10,570.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Low < cecilia.low@sg.cntaiping.com Sent: Tuesday, September 22, 2020 5:20 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: RE: SNM20D203165/C02. FW: Direct Settlement - Accident Involving SJH8992Z (OI: CTI - TBA) and

GBE7712H (TP: LKK REF - CC6/CTI20009413/ea3) on 31/08/2020

[Strictly Confidential]

Dear Sirs

Please refer to the requested SAS.

Thank you.

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Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 4 September 2020 12:15 PM

To: Cecilia Low < cecilia.low@sg.cntaiping.com >

Cc: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Asher Sng

(LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM20D203165/SJH8992Z/LOWCT / FW: Direct Settlement - Accident Involving SJH8992Z (OI: CTI - TBA) and GBE7712H (TP: LKK REF - CC6/CTI20009413/ea3) on 31/08/2020

YOUR REF: SNM20D203165

LKK REF: CC6/CTI20009413/Kea3

Dear Sir / Madam,
We refer to the above matter.
We had inspected TP vehicle GBE 7712H on a WP basis and TP repairer proposed for express settlement.
Enclosed for your perusal is:
TP estimated cost of repair
Preliminary advice
Please let us have your claim ref and a copy of insured's GIA report for our necessary action.
Kindly take note that the case handler in-charge is Asher.
To check availability of the case handler, you may contact the undersigned.
Thank you.
Best Regards,
Mei Kwan Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 email: <u>MeiKwan@lkkauto.com</u> fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Sent: Friday, 4 September, 2020 10:09 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Asher Sng (LKKAuto) < AsherSng@lkkauto.com>; Admin A < admin-a@lkkauto.com>; Cecilia Low < cecilia.low@sg.cntaiping.com> Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com> Subject: O/R: SNM20D203165/SJH8992Z/LOWCT / FW: Direct Settlement - Accident Involving SJH8992Z (OI: CTI - TBA) and GBE7712H (TP: LKK REF - CC6/CTI20009413/ea3) on 31/08/2020
Dear all,
Please note that officer in charge for this case is Cecilia Low 53896530.
Claim no. SNM20D203165/SJH8992Z/LOWCT.
Dear Cecilia,
Pls revert LKK.
NOTICE:
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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, September 3, 2020 5:37 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJH8992Z (OI: CTI - TBA) and GBE7712H (TP: LKK

REF - CC6/CTI20009413/ea3) on 31/08/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Lim Tan Motor Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.