

To : M/s EQ INSURANCE COMPANY LTD

Date: 05/04/2021

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SLZ 2342X (Insd Veh)	Your Ref. No. : DM20HO01277 / SG
	SMP 3432D (TP Veh)	Our Ref. No. : CC4/EQI20009409/Uga3q2
Date of Accident	3/9/2020	

Liability	100%	
Final Repair Cost	: \$ 22,081.88	
Loss of Use	: \$	days
Rental (If any)	: \$ 481.50	6 days
Others:	: \$ 2.00	
	: \$	
	22,565.38	
Final Settlement Sum	: \$ 22,565.38	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	BORNEO MOTORS (SINGAPORE) PTE LTD	: \$ 22,565.38
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



Borneo Motors

Co Reg No 196700086Z

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2020/11/PD0785/DS(SM)

Your Ref: DM20HO01277/CC4/EQI20009409/ga3

20 Nov 2020

BY HAND (INS COPY)

M/S. EQ INSURANCE COMPANY LIMITED C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Cecilia Chong

Dept : Motor Claims

RE : ACCIDENT INVOLVING SMP3432D AND SLZ2342X ON 03 Sep 2020

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$22,081.88	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use -
E. Loss of Rental - \$481.50 (\$80.25x6days)	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	Total Claim - \$22,565.38

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice	(X) Discharge Voucher
(✓) Car Rental Invoice/Agreement	(X) Original Photograph X _____
(✓) GIAS/Police Report/s	(X) Original/Photocopy Survey
(✓) Certificate of Insurance	(✓) LTA Search Fees
(✓) Letter of Authority	(X) Medical Receipt

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SMP34320 and SL723428 on 3-9-2020
Own vehicle's number Other vehicle's number Date of accident

along Truscott Ave.
Accident location

BY THE LETTER OF AUTHORITY, I/we, chen zhi
Name of Policy Holder & (IC/Passport/Company Registration) number

of 77 Bodmen Drive
Address of Policy Holder

owner of Vehicle Registration No. SMP34320 hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 9th of the month Sept Year 2020.



Signed & Delivered By:



(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name

Witness By:

*delete as appropriate

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block,
MND Complex, Singapore 069110
Tel: (65) 6223 9433 Fax: (65) 6223 4190

DISCHARGE VOUCHER

Claim No: DM20HO01277

In consideration of the offer/payment of the sum of **SINGAPORE DOLLARS: TWENTY TWO THOUSANDS, FIVE HUNDREDS AND SIXTY FIVE AND CENTS THIRTY EIGHT Only (\$22,565.38)** by EQ Insurance Company Limited, I/we hereby accept such sum in full and final settlement of all claims (present or future), losses of use/injuries that I/we have or may have against **EQ Insurance Co. Ltd and/or CT STAR/ TOH CHIN TECK (the insurer, owner and driver of vehicle No. SLZ2342X)** in connection with or in any way arising from the accident along/at **SERANGOON GARDEN WAY AND BERWICK DR JUNCTION** on **03/09/2020** involving **SMP3432D** (your client) and **SLZ2342X** (Insured with EQ Insurance Co Ltd).

It is further agreed that this offer is not to be deemed as an admission of liability on the part of **EQ Insurance Co. Ltd. and/or CT STAR/ TOH CHIN TECK (the insurer, owner and driver of vehicle No. SLZ2342X)**.

Dated this 05 (day) of MARCH (month) 2021(year)

CLAIMANT

Name : CHEN ZHI
Signature : [Signature]
Address : 77 Bodmin Drive
Singapore 559676
NRIC No. : 57581341P

WITNESS

Name : [Signature]
Signature : [Signature]
Address : _____
NRIC No. : _____





Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :

www.toyota.com.sg


Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
EQ Insurance Company Ltd 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110	S1000021 / ICEQI1	Mr Chen Zhi 77 Bodmin Drive Singapore 559676 Mobile: 90289577
	Document No 39011049	
	Document Date 17/09/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	ANTMT	E1	23/09/2019	SMP3432D	26624	20281	67/TP/SMP3432D
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTEZB3GH10J004921	8ARZ162525	30	Sam San Joi	03/09/2020 11.10	17/09/2020 8.52		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
32	4	T52618-48030	1.00	172.00		172.00
33	5	T52411-48050	1.00	340.20		340.20
34	6	T52126-48100	1.00	98.20		98.20
35	7	T81185-48E40	1.00	6714.50		6714.50
36	8	T81440-48010	1.00	907.60		907.60
37	9	T16683-36100	1.00	121.90		121.90
38	0	T16695-36140	1.00	53.70		53.70
39	1	T16697-36070	1.00	90.90		90.90
40	2	L81220-48051	1.00	516.00		516.00
41	3	T48696-48020	1.00	312.90		312.90

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 15,840.10	20,637.27
		Labour 4,442.40	GST 7.00%
		Materials 354.77	1,444.61
		Lubrication/Fluid 0.00	Less
		Others 0.00	0.00
		Amount Due	22,081.88

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 4221877

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

4221877

VEHICLE NO SMP3432D

CUSTOMER

DATE 17/09/2020
TIME 08:52

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Inchcape



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

TAX INVOICE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :

www.toyota.com.sg


Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
EQ Insurance Company Ltd 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110	S1000021 / ICEQI1	Mr Chen Zhi 77 Bodmin Drive Singapore 559676 Mobile: 90289577
	Document No 39011049	
	Document Date 17/09/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	ANTMT E1	ASU60R	23/09/2019	SMP3432D	26624	20281	67/TP/SMP3432D
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTEZB3GH10J004921	8ARZ162525	30	Sam San Joi	03/09/2020 11.10	17/09/2020 8.52		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
12	4	T75392-42030 RETAINER, OUTSIDE	1.00	11.20		11.20
13	5	L53879-30050 RETAINER, FR FENDER	2.00	16.80		33.60
14	6	L47749-50090 CLIP, PIN HOLD	2.00	1.80		3.60
15	7	T53102-48081 GRILLE SUB-ASSY,	1.00	417.70		417.70
16	8	T53286-48090 COVER, FR BUMPER ARM	1.00	38.80		38.80
17	9	S52161-0K040 PIECE, RR BUMPER	10.00	4.10		41.00
18	0	T53101-48920 GRILLE SUB-ASSY,	1.00	1351.40		1351.40
19	1	T53141-48130 GARNISH, RADIATOR	1.00	1673.50		1673.50
20	2	T90467-07201 CLIP	10.00	3.50		35.00
21	3	T53420-48140 HINGE ASSY, HOOD, LH	1.00	87.10		87.10
22	4	T53410-48140 HINGE ASSY, HOOD, RH	1.00	87.10		87.10
23	5	L89341-48040 C3 SENSOR, ULTRASONIC,	1.00	481.90		481.90
24	6	T89348-58120 RETAINER, ULTRASONIC	2.00	16.00		32.00
25	7	L89348-58130 CLIP, ULTRASONIC	2.00	12.30		24.60
26	8	T52614-48050 ABSORBER, FR BUMPER	1.00	112.20		112.20
27	9	T52021-48090 REINFORCEMENT	1.00	521.70		521.70
28	0	T52029-48010 REINFORCEMENT	1.00	301.10		301.10
29	1	T52538-48040 RETAINER, FR BUMPER	1.00	117.40		117.40
30	2	T52612-48050 ABSORBER, FR BUMPER	1.00	49.80		49.80
31	3	T52611-48210 ABSORBER, FR BUMPER	1.00	49.80		49.80

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For/On behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 4221876

TO SECURITY GUARD

4221876

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 17/09/2020
TIME 08:52

VEHICLE NO SMP3432D

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :

www.toyota.com.sg


Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
EQ Insurance Company Ltd 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110	S1000021 / ICEQI1	Mr Chen Zhi 77 Bodmin Drive Singapore 559676 Mobile: 90289577
	Document No	
	39011049	
	Document Date	
	17/09/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	ANTMT	E1	23/09/2019	SMP3432D	26624	20281	67/TP/SMP3432D
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTEZB3GH10J004921	8ARZ162525	30	Sam San Joi	03/09/2020 11.10	17/09/2020 8.52		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY-AI SUNDRIES TP CLAIM TP-SLZ2342X ACC DATE:03/09/2020 DRIVE IN:03/09/2020 DATE-IN:04/09/2020 DATE SURVEY:04/09/2020 NO OF REPAIR DAYS:6 DAYS BY:MARCUS CHUA (LKK)				30.00
2	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION ON FRT ACCIDENT AREAS	0619			274.77
3	S	BP-SUBLET FRT NUMBER PLATE	0263			80.00
4	B	BP-LAB2 CHECK LIGHTING & WIRING SYSTEM	*			122.40
5	B	BP-MECH2 TO CONDUCT ADJUSTMENT ON FRT WAVE RADAR SENSOR	*			180.00
6	B	BP-ECU2 TO RESET ECU AND REPROGRAMME	*			180.00
7	B	BP-LAB2 REPLACE FRT ACCIDENT DAMAGED PARTS STRAIGHTEN & ALIGN FRT ACCIDENT AFFECTED AREAS	*			2160.00
8	B	BP-RES2 RESPRAY JOB ON FRT ACCIDENT AFFECTED AREAS	*			1770.00
9	1	T52119-4D946 COVER, FR BUMPER	1.00	811.30		811.30
10	2	T52536-48030 RETAINER, FR BUMPER	1.00	115.20		115.20
11	3	T52535-48040 RETAINER, FR BUMPER	1.00	115.20		115.20

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts	
		Labour	
		Materials	
		Lubrication/Fluid	
		Others	
			Amount Due

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 4221875

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 17/09/2020
TIME 08:52

4221875

VEHICLE NO SMP3432D

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motor

POPULAR RENT A CAR PTE LTD
501 Guillemard Road Singapore 399840
Tel: 6742 8888 | Fax: 6743 3003
Co Reg No: 199608195Z
GST Reg No: 19-9608195-Z



Tax Invoice

Mr CHEN ZHI

77 BODMIN DRIVE
Singapore 559676

Attn: CHEN ZHI

Ref: INSURED VEHICLE NO. SMP3432D

Invoice No. : INV20100201

Invoice Date : 19/10/2020

Due Date : 19/10/2020

VHA No : R20090017

Sales ID : S019 GINA YAO

Referral ID : AIGTP

Description	Amount(S\$)
Rental for 6 Days @ S\$75.00 per Day	450.00

Vehicle No : SLA5424E
Vehicle Description : TOYOTA COROLLA ALTIS CLASSIC 1.6 CVT
Rental Period : 04/09/2020 12:35 to 10/09/2020 12:35

Subtotal : S\$ 450.00

GST 7.0% : S\$ 31.50

Total amount payable : S\$ 481.50

IMPORTANT

- Please remit payment within 7 days from the due date.
- An interest of 1.5% per month will be levied on all overdue amounts.
- All Cheques must be made payable to **POPULAR RENT A CAR PTE LTD**.
- Please write the **vehicle** and **invoice** number on the reverse of your cheque.

This is a computer generated document. No signature is required.

POPULAR RENT A CAR PTE LTD
501 Guillemard Road Singapore 399840
Tel: 6742 8888 | Fax: 6743 3003
Co Reg No: 199608195Z
GST Reg No: 19-9608195-Z



VEHICLE RENTAL AGREEMENT

No. R20090017

Date: 04 Sep 2020

HIRER'S PARTICULARS

Name (as in I/C) : CHEN ZHI
NRIC/Passport No : S7581341D
Gender : Male
Address (Res) : 77 BODMIN DRIVE
Singapore 559676
Driving Lic. No : S7581341D
Passing Date : 11/10/2004
Date of Birth : 04/10/1975
Res / Office Tel : 90289577
Mobile : +6590289577
Hirer is driver : Yes

DRIVER'S PARTICULARS

Name (as in I/C) : -
NRIC/Passport No : -
Gender : -
Address (Res) : -
Driving Lic. No : -
Passing Date : -
Date of Birth : -
Res / Office Tel : -
Mobile : -

ADDITIONAL DRIVER'S PARTICULARS

Name (as in I/C) : -
NRIC/Passport No : -
Gender : -
Address (Res) : -
Driving Lic. No : -
Passing Date : -
Date of Birth : -
Res / Office Tel : -
Mobile : -

VEHICLE PARTICULARS

Vehicle No : SLA5424E
Make & Model : TOYOTA COROLLA ALTIS C
LASSIC 1.6 CVT
Date & Time Out : 04 Sep 2020 | 12:35
Hire Period Expiry : 10 Sep 2020 | 11:45
CDW (Collision Damage Waiver) : No
Malaysia Usage : No
Excess : 1605 | M'sia -

PAYMENT	AMOUNT
Daily	0.00
Weekly	0.00
Monthly	0.00
CDW	0.00
Delivery/Collection Service	0.00
Others	0.00
SUB TOTAL	0.00
GST	0.00
NETT AMOUNT	0.00
SECURITY DEPOSIT	250.00

Payment Mode : Master
Bank : -
Expiry : -
I.D. : -
Rented out by : GINA YAO
Sales ID : S019

IMPORTANT

1. Only persons above 23 & below 60 years of age with more than 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
2. The hirer shall be liable for excess charges for any late return at the rate shown per hour or per day, inclusive of CDW and/or PAI where applicable.
3. Vehicle is strictly for singapore use only, and may not be driven out of Singapore without prior written consent of the company Popular Rent A Car Pte Ltd.
4. In case of accident, the hirer shall report to rental office IMMEDIATELY. If there is any bodily injury, a police report must be made within 24 hours.

24-HOUR ROAD SIDE ASSISTANCE 67415828

Acknowledgement

I have read and agree to the terms and conditions of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given Popular Rent A Car Pte Ltd in connection with this agreement is true.

Hirer's Signature

Main Driver's
Signature

Rented out by
Staff Name: GINA
YAO



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-104723

Date of Request: 03/09/2020

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 03/09/2020
Enquiry By Chng Khay Yin
TP Vehicle No. SLZ2342X
Accident Date 03/09/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLZ2342X	EQ Insurance Company Ltd	26/04/2020-25/04/2021	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-104723

Date of Request: 03/09/2020

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 03/09/2020
Enquiry By Chng Khay Yin
TP Vehicle No. SLZ2342X
Accident Date 03/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 11 September 2020 3:20 PM
To: AIM PTE LTD
Subject: <STANDARD LETTER> OUR REF: CC4/EQI20009409/Uga3 *** ACCIDENT INVOLVING SLZ 2342X & SMP 3432D ON 03/09/2020 ***

Our Ref: CC4/EQI20009409/Uga3

11 SEPTEMBER 2020

CT STAR
DRIVER: TOH CHIN TECK

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 2342X & SMP 3432D ON 03/09/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SMP 3432D.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

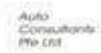
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Wednesday, 25 November 2020 3:12 PM
To: Cecilia Chong (LKK Auto)
Cc: Admin A; Mei Kwan (LKKAuto)
Subject: RE: EQI Ref: DM20HO01277 / SG: arrange third party claim survey for vehicle SMP3432D

Hi Cecilia

Please proceed.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]

Sent: Wednesday, November 25, 2020 12:50 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Steve Lim <steve.lim@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: EQI Ref: DM20HO01277 / SG: arrange third party claim survey for vehicle SMP3432D

EQ ref : **DM20HO01277**

LKK ref : CC4/EQI20009409/Uga3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING SLZ 2342X(EQ-OI) AND SMP3432D(TP) ON 03/09/2020

We refer to the above matter.

OI FAIL TO STOP AT STOP LINE, TP DRIVING STRAIGHT AT MAIN RD.

A letter was sent out to the Insured to notify Third Party claim and NCD issues. No further feedback till to date.

We seek your approval to offer Third Party repairer "**BORNEO MOTORS (SINGAPORE) PTE LTD**" at **22,565.38(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 43,610.28	\$ 22,081.88
2. Loss of RENTAL (6days x \$80.25)W/GST	\$ 481.50	\$ 481.50 (6days x \$80.25)W/GST
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 44,093.78	<u>\$ 22,565.38</u>

**6days recommendation for repair

Market Value	: \$123,000.00 (est)
LTA Rebate	: \$ 58,926.00 (est)
Nett Value	: <u>\$ 64,074.00 (est)</u>

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 9 September 2020 3:33 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Steve Lim <steve.lim@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: EQI Ref: DM20HO01277 / SG: arrange third party claim survey for vehicle SMP3432D

Cecilia Chong (LKK Auto)

From: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>
Sent: Thursday, 25 February 2021 9:06 AM
To: Cecilia Chong (LKK Auto)
Cc: Ashlyn Chng
Subject: RE: YOUR REF: SMP 3432D (OUR REF: CC4/EQI20009409/Uga3) *** ACCIDENT INVOLVING SLZ 2342X & SMP 3432D ON 03/09/2020 ***

Hi Cecilia,

Please refer to the following bank details for Borneo Motors.

Account Name	Borneo Motors (Singapore) Pte Ltd
Account Number	9914031000021
Bank Name	Standard Chartered Bank (Singapore) Ltd
Bank & Branch Code	9496 & 001

Best Regards,
ANGELA TAN
TPR Team
DIRECT LINE +65 6631 1885 | FAX +65 6872 7260
EMAIL: Angela.Tan@inchcapemotors.com.sg
Inchcape – Borneo Motors | No. 2 Pandan Crescent Singapore 128462
www.borneomotors.com.sg | www.toyotasingapore.com.sg



www.borneomotors.com.sg | www.lexus.com.sg



Be a fan on our [Facebook page](#) and follow us at [@Lexus_SG](#) on Twitter.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, 17 February 2021 2:19 PM
To: Sam San Joi UBI <SanJoi.Sam@borneomotors.com.sg>; Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>
Subject: FW: YOUR REF: SMP 3432D (OUR REF: CC4/EQI20009409/Uga3) *** ACCIDENT INVOLVING SLZ 2342X & SMP 3432D ON 03/09/2020 ***