

Re: URGENT / FINAL REMINDER Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taiping's insured) Our Ref: TAX/08/20/2078/lg *** LKK REF: CC3/CTI20009403/Qka3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 24/4/2021 1:04 PM

To: Tan Lee Gek (Auto Svcs/Claims) <LeeGek@smrt.com.sg>

 2 attachments (303 KB)

ATA_SHD6315L.pdf; DV_SHD6315L.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We confirm settlement at **\$3,443.16(all-in)**.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Monday, 15 March 2021 3:42 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: URGENT / FINAL REMINDER Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taiping's insured) Our Ref: TAX/08/20/2078/lg *** LKK REF: CC3/CTI20009403/Qka3

URGENT

FINAL REMINDER

Dear Hsiao Tong,

Please let us have your offer by **22nd March 2021**, otherwise we shall have no option but to escalate the matter to GIA for their deliberation. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: Thursday, 11 February 2021 11:40 AM
To: Hsiao Tong (LKKAUTO)
Subject: URGENT / 3rd REMINDER Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taiping's insured) Our Ref: TAX/08/20/2078/lg *** LKK REF: CC3/CTI20009403/Qka3

URGENT
3rd REMINDER

Dear Hsiao Tong,

Please let us have your offer by **19th February 2021** since we have provided your insured's report.

Thanks and we wish you a Happy Lunar New Year.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: Friday, 22 January 2021 3:28 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: URGENT / 2nd REMINDER Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taiping's insured) Our Ref: TAX/08/20/2078/lg *** LKK REF: CC3/CTI20009403/Qka3

Dear Hsiao Tong,

We attach the GIA report of your principal insured's vehicle for your perusal.

Please let us have your offer soon. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 5 January 2021 11:42 AM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A

Subject: RE: URGENT / 2nd REMINDER Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taiping's insured) Our Ref: TAX/08/20/2078/lg *** LKK REF: CC3/CTI20009403/Qka3

Without Prejudice

Hi Lee Gek,

Thank you for your email.

We will check with our principal again.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Tuesday, 5 January 2021 11:08 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: URGENT / 2nd REMINDER Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taiping's insured) Our Ref: TAX/08/20/2078/lg *** LKK REF: CC3/CTI20009403/Qka3

Dear Hsiao Tong,

Our hirer is claiming his injury through M/s Hin Tat Augustine & Partners and we understand from them that they have obtained a copy of your insured's GIA report. Your insured has lodged a late report on 1/10/2020.

Please revert with an offer by **8th January 2021**. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, 2 January, 2021 1:01 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: Re: URGENT / 2nd REMINDER Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taiping's insured) Our Ref: TAX/08/20/2078/lg *** LKK REF: CC3/CTI20009403/Qka3

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

Please be informed that our insured had yet lodge the accident report.

We are following up and will get back to you.

Hi Mei Kwan,

Pls assist to follow up on OI GIA. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 31 December 2020 12:35 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: URGENT / 2nd REMINDER Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taiping's insured) Our Ref: TAX/08/20/2078/lg *** LKK REF: CC3/CTI20009403/Qka3

URGENT

2nd REMINDER

Dear Khanchna,

Please let us have your offer by **8th January 2021**. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: Friday, 13 November 2020 4:36 PM
To: Khanchna (LKK Auto)
Subject: URGENT / REMINDER Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taiping's insured) Our Ref: TAX/08/20/2078/lg *** LKK REF: CC3/CTI20009403/Qka3

**URGENT
REMINDER**

Dear Khanchna,

Please let us have your offer by 20th November 2020. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 12 October 2020 5:42 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: LOD Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taiping's insured) Our Ref: TAX/08/20/2078/lg *** LKK REF: CC3/CTI20009403/Qka3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 12 October, 2020 4:59 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 29/8/2020 involving SHD 6315L & GBF 1772T (China Taiping's insured) Our Ref: TAX/08/20/2078/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$3,092.69
Loss of Rental	\$343.47 (3 days x \$114.49)
LTA search fee	\$7.00
Total	\$3,443.16

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Our hirer engaged his own lawyer to claim for his injury and loss of income.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd

