

[SEEK MANDATE] - SNM20D203196GBF1772T/TAYHP / FW: Direct Settlement - Accident Involving GBF1772T (OI : CTI - TBA) and SHD6315L (TP : LKK REF - CC3/CTI20009403/Qpa3) on 29/08/2020

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 10/4/2021 11:33 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

 2 attachments (1 MB)

LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf;

Your ref: **SNM20D203196GBF1772T/TAYHP**

LKK ref : CC3/CTI20009403/Qpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF1772T(CHINA TAIPING) AND SHD6315L(TP) ON 29/08/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" at **\$3,443.16(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 13,395.74	\$ 3,092.69
2. Loss of Rental (3days x \$114.49)	\$ 343.47	\$ 343.47 (3days x \$114.49)
3. LTA/GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 13,746.21	<u>\$ 3,443.16</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 22 January 2021 4:06 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM20D203196GBF1772T/TAYHP / FW: Direct Settlement - Accident Involving GBF1772T (OI : CTI - TBA) and SHD6315L (TP : LKK REF - CC3/CTI20009403/Qpa3) on 29/08/2020

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 20 January, 2021 9:05 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM20D203196GBF1772T/TAYHP / FW: Direct Settlement - Accident Involving GBF1772T (OI : CTI - TBA) and SHD6315L (TP : LKK REF - CC3/CTI20009403/Qpa3) on 29/08/2020

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, 2 January, 2021 4:58 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM20D203196GBF1772T/TAYHP / FW: Direct Settlement - Accident Involving GBF1772T (OI : CTI - TBA) and SHD6315L (TP : LKK REF - CC3/CTI20009403/Qka3) on 29/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)

Sent: Monday, 7 December 2020 9:36 AM

To: Irene Tay

Cc: Khanchna (LKK Auto); Admin A; claimsdept@sg.cntaiping.com

Subject: RE: SNM20D203196GBF1772T/TAYHP / FW: Direct Settlement - Accident Involving GBF1772T (OI : CTI - TBA) and SHD6315L (TP : LKK REF - CC3/CTI20009403/Qka3) on 29/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 3 November, 2020 7:43 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM20D203196GBF1772T/TAYHP / FW: Direct Settlement - Accident Involving GBF1772T (OI : CTI - TBA) and SHD6315L (TP : LKK REF - CC3/CTI20009403/Qka3) on 29/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 12 October, 2020 5:43 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM20D203196GBF1772T/TAYHP / FW: Direct Settlement - Accident Involving GBF1772T (OI : CTI - TBA) and SHD6315L (TP : LKK REF - CC3/CTI20009403/Qka3) on 29/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 30 September, 2020 2:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D203196GBF1772T/TAYHP / FW: Direct Settlement - Accident Involving GBF1772T (OI : CTI - TBA) and SHD6315L (TP : LKK REF - CC3/CTI20009403/Qka3) on 29/08/2020

Dear Mei Kwan,

We are getting our insured to do reporting by this week.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, September 30, 2020 11:54 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D203196GBF1772T/TAYHP / FW: Direct Settlement - Accident Involving GBF1772T (OI : CTI - TBA) and SHD6315L (TP : LKK REF - CC3/CTI20009403/Qka3) on 29/08/2020

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 September, 2020 4:08 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D203196GBF1772T/TAYHP / FW: Direct Settlement - Accident Involving GBF1772T (OI : CTI - TBA) and SHD6315L (TP : LKK REF - CC3/CTI20009403/Qka3) on 29/08/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 4 September, 2020 9:23 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203196GBF1772T/TAYHP / FW: Direct Settlement - Accident Involving GBF1772T (OI : CTI - TBA) and SHD6315L (TP : LKK REF - CC3/CTI20009403/Qka3) on 29/08/2020

Dear all,

Please note that officer in charge for this case is Irene Tay 63896192.

Claim no. SNM20D203196GBF1772T/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>**Sent:** Thursday, September 3, 2020 4:47 PM**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Cc:** Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>**Subject:** Direct Settlement - Accident Involving GBF1772T (OI : CTI - TBA) and SHD6315L (TP : LKK REF - CC3/CTI20009403/Qka3) on 29/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 6315L at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

C | Admin

LKK Auto Consultants Pte LtdPhone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)