

## Shirley Hiew (LKK Auto)

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**From:** Sbk E <sbk5643e@yahoo.com>  
**Sent:** Friday, 1 January 2021 7:08 pm  
**To:** Shirley Hiew (LKK Auto); Naz (LKKAuto)  
**Cc:** SUR  
**Subject:** Re: FBN 9093A FINALIZATION

Dear Naz,

I agree to your recommendation of \$6,250.00 before Excess and GST. Thanks.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Tuesday, December 29, 2020, 06:37:31 PM GMT+8, Naz (LKKAuto) <naz@lkkauto.com> wrote:

Dear Mr Kwan,

Apologies for the late reply. Attached herewith is the amended marked estimate. We will proceed to finalize if you are agreeable with the amended **Lump Sum COR of \$6,250.00 / 3 REPAIR DAYS**;

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sbk E <sbk5643e@yahoo.com>  
**Sent:** Sunday, 27 December 2020 3:24 PM  
**To:** Naz (LKKAuto) <Naz@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: LUMP SUM REPAIR, Re: FBN 9093A FINALIZATION

Dear Serene,

Good Day. Please kindly confirm if the lump sum repair amount is \$6,250.00 (Before Excess and GST) as agreed. Thanks.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Monday, November 16, 2020, 01:48:57 PM GMT+8, Shirley Hiew (LKK Auto) <shirleyhiew@lkkauto.com> wrote:

Hi Naz,

Kindly expedite soonest, repairer is chasing.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**From:** Sbk E <sbk5643e@yahoo.com>

**Sent:** Monday, 16 November 2020 1:35 pm

**To:** Naz (LKKAuto) <Naz@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

**Cc:** SUR <sur@lkkauto.com>  
**Subject:** Re: FBN 9093A FINALIZATION

Dear Shirley,

Please kindly expedite so that we can bring this matter to a closure. Thank you.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Monday, November 16, 2020, 09:19:38 AM GMT+8, Shirley Hiew (LKK Auto) <[shirleyhiew@lkkauto.com](mailto:shirleyhiew@lkkauto.com)> wrote:

Dear Naz,

FYI.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
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**From:** Sbk E <[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)>  
**Sent:** Friday, 13 November 2020 6:10 pm  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Subject:** Re: FBN 9093A FINALIZATION

Dear Shirley,

Please see if we can close at \$6,250.00 before Excess and GST. Thank you.

Regards,

Kwan S. H.

Director  
Bike Production Pte Ltd

On Friday, November 13, 2020, 05:42:16 PM GMT+8, Shirley Hiew (LKK Auto) <[shirleyhiew@lkkauto.com](mailto:shirleyhiew@lkkauto.com)> wrote:

Dear Mr. Kwan,

Any update? We need seek mandate approval from AIG.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

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**From:** Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Sent:** Thursday, 15 October 2020 12:50 pm

**To:** Sbk E <[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)>  
**Cc:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: FBN 9093A FINALIZATION

Dear Mr Kwan,

Kindly agree to the Finalized Lump Sum Repair \$5, 800 / 3 Repair Days subject to insurance approval.

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Tuesday, 13 October 2020 11:23 AM  
**To:** Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Cc:** Sbk E <[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)>  
**Subject:** RE: FBN9093A FINALIZATION

Hi Naz,

Kindly assist to finalize with Mr. Kwan soonest.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

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**From:** Sbk E <[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)>  
**Sent:** Tuesday, 13 October 2020 11:21 am  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Subject:** RE: FBN9093A FINALIZATION

Dear Shirley,

Please assist. Thanks.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Friday, September 18, 2020, 03:30:27 PM GMT+8, Shirley Hiew (LKK Auto) <[shirleyhiew@lkkauto.com](mailto:shirleyhiew@lkkauto.com)> wrote:

Hi Kwan,

As spoken, kindly assist arrange with our surveyor to conduct after repair and damaged parts.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Friday, 18 September 2020 3:25 pm  
**To:** 'Sbk E' <[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)>  
**Subject:**

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

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