## **Shirley Hiew (LKK Auto)**

From: Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>

Sent: Thursday, 10 September 2020 5:19 pm

To: SUR

**Cc:** Lim, Kok-Chong; Fong, Andy-SY

Subject: RE: Re: Alert - Adj Mandate Maintained - FBN9093A - Claim Handler: Azlan, Syazairdina

Hi,

Mandate approved exclusion remarks below to update.

Kindly advise repairer as scratches and not affected the bike performance like Front Brake Disc Scratch, Front Brake ABS Disk, Front Brake Caliper, Radiator Assy, Coolant, Repair Left Fork - Not Require

## **Thanks**

Regards, Thaddaeus Ng AIG

Motor Claims Surveyor Claims | AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #08-16 Singapore 079120 Hp +(65) 8876 5433

Thaddaeus-HC.Ng@AlG.com | www.AlG.com.sg

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Thursday, September 10, 2020 5:00 PM
Tanks The delegant UC Na Onio and

To: Ng, Thaddaeus-HC < Thaddaeus-HC.Ng@aig.com >

Cc: sur@lkkauto.com

Subject: [EXTERNAL] Re: Alert - Adj Mandate Maintained - FBN9093A - Claim Handler: Azlan, Syazairdina

This message is from an external sender; be cautious with links and attachments.

This mail is associated with: \*FBN9093A (8247304017SG)

OD

Aug 31 2020 11:00AM
[SITI NORKHAIRISHA BINTE KHAIRIL ANUAR]
Bike Production

Dear Thaddaeus,

We refer to your below email above matter.

At this point, we have removed these items, refer to IA.

Subsequently, upon dismantle, if these items found damage, we will re-seek mandate with photos.

Kindly let us have your authorize approval.

Thank you.
Best Regards,
Shirley Hiew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG\_SG To: LKK\_HQ

Sent On: 09/09/2020 04:19 PM

Subject: Alert - Adj Mandate Maintained - FBN9093A - Claim Handler: Azlan, Syazairdina

Maintained: Mandate not approve for parts offer to revert to repairer. Front Brake Disc Scratch - To Reuse Front Brake

ABS Disk - Not Require Front Brake Caliper - To Reuse Radiator Assy - To Ruse Coolant - Not Require Repair Left Fork - Not R

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Sent by: Hiew May Fung (LKK Auto Consultants Pte Ltd) IMPORTANT NOTICE:

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