

Shirley Hiew (LKK Auto)

From: Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>
Sent: Friday, 18 September 2020 2:47 pm
To: Shirley Hiew (LKK Auto)
Cc: Lim, Kok-Chong; Fong, Andy-SY; SUR
Subject: RE: Re: Alert - Adj Mandate Maintained - FBN9093A - Claim Handler: Azlan, Syazairdina

Mandate approved.

Assist with after repair and damaged parts to update.

Thanks

Regards,
Thaddaeus Ng
AIG

Motor Claims Surveyor
Claims|AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Hp +(65) 8876 5433
Thaddaeus-HC.Ng@AIG.com | www.AIG.com.sg

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, September 17, 2020 5:53 PM
To: Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; SUR <sur@lkkauto.com>
Subject: [EXTERNAL] RE: Re: Alert - Adj Mandate Maintained - FBN9093A - Claim Handler: Azlan, Syazairdina

This message is from an external sender; be cautious with links and attachments.

Dear Thaddaeus,

According to our surveyor, front brake disc refer photos no. 65 – 69, radiator refer photos no. 83 & 84 submitted in Merimen.

Supplementary item RH reflector refer to photos no. 89 – 91.

For your approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>
Sent: Thursday, 10 September 2020 5:19 pm
To: SUR <sur@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: RE: Re: Alert - Adj Mandate Maintained - FBN9093A - Claim Handler: Azlan, Syazairdina

Hi,

Mandate approved exclusion remarks below to update.

Kindly advise repairer as scratches and not affected the bike performance like **Front Brake Disc Scratch, Front Brake ABS Disk, Front Brake Caliper, Radiator Assy, Coolant, Repair Left Fork - Not Require**

Thanks

**Regards,
Thaddaeus Ng
AIG**

Motor Claims Surveyor
Claims|AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Hp +(65) 8876 5433
Thaddaeus-HC.Ng@AIG.com | www.AIG.com.sg

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Thursday, September 10, 2020 5:00 PM
To: Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>
Cc: sur@lkkauto.com
Subject: [EXTERNAL] Re: Alert - Adj Mandate Maintained - FBN9093A - Claim Handler: Azlan, Syazairdina

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This mail is associated with :
***FBN9093A (8247304017SG)**
OD
Aug 31 2020 11:00AM
[SITI NORKHAIRISHA BINTE KHAIRIL ANUAR]
Bike Production

Dear Thaddaeus,

We refer to your below email above matter.

At this point, we have removed these items, refer to IA.

Subsequently, upon dismantle, if these items found damage, we will re-seek mandate with photos.

Kindly let us have your authorize approval.

Thank you.
Best Regards,
Shirley Hiew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 09/09/2020 04:19 PM
Subject: Alert - Adj Mandate Maintained - FBN9093A - Claim Handler: Azlan, Syazairdina

Maintained:Mandate not approve for parts offer to revert to repairer. Front Brake Disc Scratch - To Reuse Front Brake
ABS Disk - Not Require Front Brake Caliper - To Reuse Radiator Assy - To Ruse Coolant - Not Require Repair Left Fork -
Not R

This is an auto-generated email. Do not reply to this email.

Sent by : Hiew May Fung (LKK Auto Consultants Pte Ltd)
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