

## Summer Lee (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, 3 September, 2020 10:48 AM  
**To:** bonnie kwok; SUR; assignments  
**Cc:** Claims Dept of CTI; ng leang  
**Subject:** RE: SNM20D203174/YN9175A/LEWLC / FW: Urgent: Pre-Repair Inspection: Your Insured Vehicle;; Our Ref: LeangAuto-GBH4374D; Accident Involving GBH 4374 D & YN 9175 A on 12 August 2020

WITHOUT PREJUDICE

Dear Sir / Madam,

Please ignore the earlier email.

We would like to appoint Marcus Chua (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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Marcus Chua

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**From:** Jenny Lew  
**Sent:** Thursday, September 3, 2020 10:45 AM  
**To:** bonnie kwok <litigation@bonniekwok.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; ng leang <leang2259@gmail.com>  
**Subject:** RE: SNM20D203174/YN9175A/LEWLC / FW: Urgent: Pre-Repair Inspection: Your Insured Vehicle;; Our Ref: LeangAuto-GBH4374D; Accident Involving GBH 4374 D & YN 9175 A on 12 August 2020

WITHOUT PREJUDICE

Dear Sir / Madam,

We would like to appoint Adrian Ling (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Thank you.

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**From:** bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>

**Sent:** Thursday, September 3, 2020 10:43 AM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; ng leang <[leang2259@gmail.com](mailto:leang2259@gmail.com)>

**Subject:** Re: SNM20D203174/YN9175A/LEWLC / FW: Urgent: Pre-Repair Inspection: Your Insured Vehicle;; Our Ref: LeangAuto-GBH4374D; Accident Involving GBH 4374 D & YN 9175 A on 12 August 2020

Dear Sirs,

Our client agrees to Adrian Ling (LKK) as the Single Joint Expert (SJE).

Please let us have his report in due course.

Kindly request for the SJE to contact the repairers, M/s Leang Automotive at 9028 6516 to make the necessary arrangements.

Regards,  
ST

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**BONNIE KWOK LLC**

Advocates & Solicitors  
101A Upper Cross Street  
#08-12 People's Park Centre  
Singapore 058358  
TEL: 6536 6026  
FAX: 6536 2279  
email : [litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

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On Thu, 3 Sep 2020 at 10:10, Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM20D203174C02/ YN9175A/lewlc**

**Your reference: GBH4374D**

Dear Sirs / Madam,

**ACCIDENT INVOLVING YN9175A & GBH4374D on 12/08/2020**

We refer to your email of 03/09/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Regards,

**Jenny Lew**

Executive

Claims Department

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Thursday, September 3, 2020 9:42 AM

**To:** bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D203174/YN9175A/LEWLC / FW: Urgent: Pre-Repair Inspection: Your Insured Vehicle;; Our Ref: LeangAuto-GBH4374D; Accident Involving GBH 4374 D & YN 9175 A on 12 August 2020

Dear Jenny,

Please conduct PRS for **GBH4374D. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Jenny Lew.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**  
Claims Department

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**From:** bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>  
**Sent:** Thursday, September 3, 2020 9:25 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Urgent: Pre-Repair Inspection: Your Insured Vehicle: YN9175A; Our Ref: LeangAuto-GBH4374D; Accident Involving GBH 4374 D & YN 9175 A on 12 August 2020

**Urgent**

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. GBH 4374 D at M/s Leang Automotive, No. 1 Kaki Bukit Avenue 6 #01-68 Singapore 417883.

Regards,  
ST

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**BONNIE KWOK LLC**

Advocates & Solicitors  
101A Upper Cross Street  
#08-12 People's Park Centre  
Singapore 058358  
TEL: 6536 6026  
FAX: 6536 2279  
email : [litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)  
GST Reg. No.: 201203547Z

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