

## Su Li (LKK Auto)

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**Subject:** FW: Survey Request - Our Client : PC 990 L PC 990 L Your Insured : SJW 2026 Z D.O.A : 01.09.2020 (CLAIM REF: 1202000020136-002/EC)

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**From:** Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 3 September, 2020 10:47 AM

**To:** 'Venessa Chan - SGUser' <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>; 'admin-d@lkkauto.com'; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'admin-a@lkkauto.com'

**Cc:** 'Motor Claims SG - SG Common' <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; 'Elaine Cheong Mei Ling - SGUser' <[elaine.cheong@fwd.com](mailto:elaine.cheong@fwd.com)>

**Subject:** RE: Survey Request - Our Client : PC 990 L PC 990 L Your Insured : SJW 2026 Z D.O.A : 01.09.2020 (CLAIM REF: 1202000020136-002/EC)

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Sent:** Thursday, 3 September, 2020 10:35 AM

**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Elaine Cheong Mei Ling - SGUser <[elaine.cheong@fwd.com](mailto:elaine.cheong@fwd.com)>

**Subject:** Survey Request - Our Client : PC 990 L PC 990 L Your Insured : SJW 2026 Z D.O.A : 01.09.2020 (CLAIM REF: 1202000020136-002/EC)

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser

**Sent:** Thursday, 3 September 2020 10:12 am

**To:** venus <[venus@ltm.sg](mailto:venus@ltm.sg)>

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; [mandy@ltm.sg](mailto:mandy@ltm.sg); Elaine Cheong Mei Ling - SGUser <[elaine.cheong@fwd.com](mailto:elaine.cheong@fwd.com)>

**Subject:** Survey Request - Our Client : PC 990 L PC 990 L Your Insured : SJW 2026 Z D.O.A : 01.09.2020 (CLAIM REF: 1202000020136-002/EC)

Hi Venus,

Thank you for your selection of LKK Auto Consultant.

We will proceed to assign survey.

The officer in charge for this matter is Elaine Cheong.

LKK will advise you accordingly for liability.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** venus <[venus@ltm.sg](mailto:venus@ltm.sg)>

**Sent:** Thursday, 3 September 2020 9:18 am

**To:** Elaine Cheong Mei Ling - SGUser <[elaine.cheong@fwd.com](mailto:elaine.cheong@fwd.com)>

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>; [mandy@ltm.sg](mailto:mandy@ltm.sg)

**Subject:** RE: [EXTERNAL] RE: Survey Request - Our Client : PC 990 L PC 990 L Your Insured : SJW 2026 Z D.O.A : 01.09.2020 (CLAIM REF: 1202000020136-002/EC)

**WITHOUT PREJUDICE**

Good Morning Elaine,

Our client has selected LKK.

Please let us have your claim number and office-in-charge's contact.

Please let us have the clearance of liability for direct settlement.

Thank you and regards,

*Venus Lee*

Accident Claims Department

Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

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**LIM TAN MOTOR PTE LTD 林陈摩珍私人有限公司**

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

**BRANCH**

BLK 160 SIN MING DRIVE  
SIN MING AUTO CITY #01-13  
SINGAPORE 575722

TEL: +65 6433 2397

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm



24hrs Helpline: +65 64520893

[WWW.LTM.SG](http://WWW.LTM.SG)

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**From:** Elaine Cheong Mei Ling - SGUser [<mailto:elaine.cheong@fwd.com>]

**Sent:** Wednesday, 2 September, 2020 9:46 PM

**To:** [venus@ltm.sg](mailto:venus@ltm.sg)

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>; [mandy@ltm.sg](mailto:mandy@ltm.sg)

**Subject:** RE: [EXTERNAL] RE: Survey Request - Our Client : PC 990 L PC 990 L Your Insured : SJW 2026 Z D.O.A : 01.09.2020 (CLAIM REF: 1202000020136-002/EC)

**WITHOUT PREJUDICE**

Dear Sir/Madam,

Refer to your email dated on 02.09.2020 of the PRI Notice of your client's vehicle PC990L.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Best Regards,

Elaine Cheong  
Executive, Operations



FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986  
T (65) 6820 8888  
E [elaine.cheong@fwd.com](mailto:elaine.cheong@fwd.com)  
W [www.fwd.com.sg](http://www.fwd.com.sg)

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**From:** venus <[venus@ltm.sg](mailto:venus@ltm.sg)>  
**Sent:** Wednesday, September 2, 2020 5:25 PM  
**To:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>  
**Cc:** 'Mandy' <[mandy@ltm.sg](mailto:mandy@ltm.sg)>  
**Subject:** [EXTERNAL] RE: Survey Request - Our Client : PC 990 L Your Insured : SJW 2026 Z D.O.A : 01.09.2020

**WITHOUT PREJUDICE**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **PC990L** to submit a claim against your insured, **SJW2026Z** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

*Venus Lee*

Accident Claims Department

Lim Tan Motor Pte Ltd  
[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)  
+65 6458 9127 (Facsimile)  
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Sat 9am – 5pm

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