

## Denise Tay (LKKAUTO)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Wednesday, 23 September 2020 11:03 AM  
**To:** Elmer Alfonso  
**Cc:** Marcus Chua (LKKAUTO)  
**Subject:** RE: SNM20D203155/SMN4391S/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMS2291J AND YOUR INSURED VEHICLE SMN4391S ON 01.09.2020

Dear Elmer,

Confirmed P/P\$3471.68 before GST and please submit LOD to insurance company.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6741-3062 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Sent:** Wednesday, 23 September 2020 10:52 AM  
**To:** Denise Tay (LKKAUTO) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Cc:** Marcus Chua (LKKAUTO) <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>  
**Subject:** Re: SNM20D203155/SMN4391S/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMS2291J AND YOUR INSURED VEHICLE SMN4391S ON 01.09.2020

Dear Denise,

Attached file is the revised finalize estimate.

Best Regards,

Elmer Alfonso  
96450084

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**From:** Marcus Chua (LKKAUTO) <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>  
**Sent:** Wednesday, September 23, 2020 7:44 AM  
**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Subject:** RE: SNM20D203155/SMN4391S/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMS2291J AND YOUR INSURED VEHICLE SMN4391S ON 01.09.2020

Hi Elmer,

Confirmed P/P\$3303.97 before GST and please submit LOD to insurance company.

Regards.

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**From:** Elmer Alfonso [<mailto:elmer@tanchong.com>]  
**Sent:** Thursday, 17 September, 2020 4:59 PM  
**To:** Marcus Chua (LKKAUTO)  
**Cc:** SUR  
**Subject:** Re: SNM20D203155/SMN4391S/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMS2291J AND YOUR INSURED VEHICLE SMN4391S ON 01.09.2020

Dear Marcus,

Attached file is the finalized estimate.

Best Regards,

Elmer Alfonso  
96450084

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Tuesday, September 8, 2020 9:20 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>;  
[assignments@lkkauto.com](mailto:assignments@lkkauto.com) <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Subject:** RE: SNM20D203155/SMN4391S/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMS2291J AND YOUR INSURED VEHICLE SMN4391S ON 01.09.2020

**Without Prejudice**

Dear Sirs

Please be advised that liability is in favor of your client.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 7 September 2020 2:23 PM  
**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** RE: SNM20D203155/SMN4391S/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMS2291J AND YOUR INSURED VEHICLE SMN4391S ON 01.09.2020

Without Prejudice

Dear Sir,

Pls not Adeline Chng is case handler. Pls hold repairs..

Dear Adeline,

Fya.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Sent:** Monday, September 7, 2020 2:06 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** Re: SNM20D203155/SMN4391S/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMS2291J AND YOUR INSURED VEHICLE SMN4391S ON 01.09.2020

Dear Chee So Chow,

Please advise the liability status of the above mentioned?

Best Regards,

Elmer Alfonso  
96450084

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, September 2, 2020 5:35 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com) <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Subject:** RE: SNM20D203155/SMN4391S/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMS2291J AND YOUR INSURED VEHICLE SMN4391S ON 01.09.2020

Hi Sir/Madam

Please refer to the email below & proceed to survey the third party vehicle.

Already created Merimen.

**Chee So Chow**  
Deputy Manager  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896176 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Sent:** Wednesday, September 2, 2020 4:18 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Re: SNM20D203155/SMN4391S/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMS2291J AND YOUR INSURED VEHICLE SMN4391S ON 01.09.2020

Dear Chee,

We prefer Marcus Chua.

Best Regards,

Elmer Alfonso  
96450084

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, September 2, 2020 4:13 PM  
**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Subject:** FW: SNM20D203155/SMN4391S/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMS2291J AND YOUR INSURED VEHICLE SMN4391S ON 01.09.2020

Hi Elmer

We refer to your email of 02.09.2020.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG
2. Kelvin Ang	7. SIMON HO
3. SEE CHEW SENG	8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA
5. XING QUO QIANG	10. HENRY NG

- 3.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

**Chee So Chow**

Deputy Manager  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896176 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Wednesday, September 2, 2020 2:47 PM

**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D203155/SMN4391S/CHEESC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SMS2291J AND YOUR INSURED VEHICLE SMN4391S ON 01.09.2020

Dear So Chow,

Please conduct PRS for **SMS2291J. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Chee So Chow.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Sent:** Wednesday, September 2, 2020 2:20 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** ACCIDENT INVOLVING MY CLIENT VEHICLE SMS2291J AND YOUR INSURED VEHICLE SMN4391S ON 01.09.2020

Good Morning,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental . Can you Arrange survey on 04.09.2020 11:00 Am. Here at AUTOLUTIION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

[Tel:67038691](tel:67038691) EMAIL: [elmer@tanchong.com](mailto:elmer@tanchong.com)

