

## Su Li (LKK Auto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 2 September 2020 10:41 AM  
**To:** 'Joel Goh'; assignments; SUR; Admin A  
**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBF6344M AND YOUR INSURED VEHICLE SJE9073K ON 17.08.2020 (DM20HO01265-JG)

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Sent:** Wednesday, 2 September, 2020 10:03 AM  
**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBF6344M AND YOUR INSURED VEHICLE SJE9073K ON 17.08.2020 (DM20HO01265-JG)

**Without Prejudice**  
**Save As To Cost**

Dear Elmer

Thank you for your confirmation.  
We will arrange accordingly.

Dear LKK

Please assist on this PRS.  
Our insured has not reported this accident.

### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl  
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Best Regards,  
Joel Goh

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A Member of Citystate

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**From:** Elmer Alfonso [<mailto:elmer@tanchong.com>]

**Sent:** Wednesday, September 2, 2020 9:56 AM

**To:** Joel Goh

**Subject:** Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBF6344M AND YOUR INSURED VEHICLE SJE9073K ON 17.08.2020 (DM20HO01265-JG)

Dear Joel,

We prefer LKK.

Best Regards,

Elmer Alfonso

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Wednesday, September 2, 2020 9:50 AM

**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBF6344M AND YOUR INSURED VEHICLE SJE9073K ON 17.08.2020 (DM20HO01265-JG)

**Without Prejudice**

**Save As To Costs**

Dear Elmer

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
<b>5) RT Appraisal Pte Ltd</b> Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256 3561 Fax: 6741 4108
<b>7) JP Knights Pte Ltd</b> Tel: 6345 0068 Fax: 6344 5328	<b>8) Appraisals Associates Pte Ltd</b> Tel : 6747 2822 Fax: 6747 0070
<b>9) Infiniti Appraisal Service</b> Tel : 9668 4818/9009 9001 Fax: 6458 7432	<b>10) Formteam Adjusters Pte Ltd</b> Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

#### **Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl  
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Best Regards,  
**Joel Goh**

Senior Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Elmer Alfonso [<mailto:elmer@tanchong.com>]

**Sent:** Wednesday, September 2, 2020 9:45 AM

**To:** Joel Goh

**Subject:** Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBF6344M AND YOUR INSURED VEHICLE SJE9073K ON 17.08.2020 (DM20HO01265-JG)

Dear Joel,

Proceed with PRS. Kindly advise if the schedule survey on 03.09.2020 11:00 am.

Best Regards,

Elmer Alfonso

96450084

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Wednesday, September 2, 2020 9:25 AM

**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBF6344M AND YOUR INSURED VEHICLE SJE9073K ON 17.08.2020 (DM20HO01265-JG)

**Without Prejudice**

**Save As To Cost**

Dear Elmer

Our insured has not reported this accident as such we are unable to discuss on liability.

Please advise if you wish to proceed with PRS first.

**Announcement**

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Best Regards,

**Joel Goh**

Senior Executive | Claims



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**From:** Elmer Alfonso [<mailto:elmer@tanchong.com>]

**Sent:** Monday, August 31, 2020 3:49 PM

**To:** EQI PRS

**Subject:** ACCIDENT INVOLVING MY CLIENT VEHICLE GBF6344M AND YOUR INSURED VEHICLE SJE9073K ON 17.08.2020

Good Morning,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental . Can you Arrange survey on 03.09.2020 11:00 Am. Here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

[Tel:67038691](tel:67038691) EMAIL: [elmer@tanchong.com](mailto:elmer@tanchong.com)

