

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 25 September 2020 8:56 AM
To: 'PBSP'
Cc: Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLQ7450G & SMH3339H ON 31.08.2020

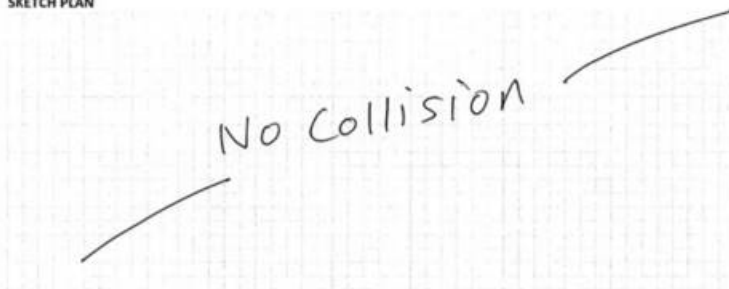
WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that OI has reported as follows:

SKETCH PLAN



Brief Details.

On 07/09/2020 at about 1pm [REDACTED], who is the owner of vehicle "SMH3339H", informed me that she had received a Traffic Police accident report that had occurred on 31/08/2020 at about 7.20am. I remembered that at the time I was driving the vehicle to fetch my 2 granddaughters to school at Hua Chong Secondary school and Nanyang Secondary school. The letter indicated that the accident had occurred along Bukit Timah Road which I could also recall driving along however I do not recall being involved in any sort of collisions. I have asked my granddaughters as well and both of them denied noticing any collision. As such I am unsure why there was a Police report made. I have made a check on the vehicle as well and I do not see any sort of damages. I remember that traffic was very heavy along that particular road at the time as well.

The liability is unclear as our Insured said no collision.

We would like to request a copy of accident video footage/witness statement/scene photos/police investigation result (if any).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of

liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: 24 September 2020 1:57 PM

To: 'PBSP' <pml-pbsp@simedarby.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLQ7450G & SMH3339H ON 31.08.2020

Without Prejudice

Dear Caroline,

No GIA report yet.

You may advise your client to convert to own damage claim if necessary/required.

Thank you.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: 24 September 2020 1:52 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLQ7450G & SMH3339H ON 31.08.2020

Dear Sirs,

Please advise if your insured had reported the accident by now?

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 15 September 2020 10:24 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: 甯琚 @ <admin-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLQ7450G & SMH3339H ON 31.08.2020

Dear Sirs,

Please advise if your insured had reported the accident by now?

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 11 September 2020 2:18 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: 甯琚 @ <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLQ7450G & SMH3339H ON 31.08.2020

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that OI has yet to report the accident till date.

We would like to request a copy of accident video footage/witness statement/scene photos/police investigation result (if any).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: 9 September 2020 1:22 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLQ7450G & SMH3339H ON 31.08.2020

Dear Sirs,

Please advise if your insured had reported the accident by now?

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 7 September 2020 11:34 AM
To: PBSP <pml-pbsp@simedarby.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: 甯琚 © <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLQ7450G & SMH3339H ON 31.08.2020

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that OI has yet to report the accident till date.

Thank you.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: 4 September 2020 1:33 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLQ7450G & SMH3339H ON 31.08.2020

Dear Sirs,

Please advise if your insured had reported the accident by now?

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 2 September 2020 5:07 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: 甯琚 © <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLQ7450G & SMH3339H ON 31.08.2020

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.
Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Khanchna via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Wednesday, 2 September 2020 4:43 PM
To: CS A Team; Admin A
Subject: REQUEST FOR DIRECT SETTLEMENT - SLQ7450G & SMH3339H ON 31.08.2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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