Summer Lee (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>
Sent: Wednesday, 2 September, 2020 4:34 PM

To: Admin-D (LKKAuto); SUR

Cc: Hansel Ang; Derrick Quok; Kenneth Lim

Subject: URGENT - TPPD Survey: Claim ref: C10007129/CH || OI- SLH6672L (Silver) TP-

SHF740X || Est:0.00 || Transcab

Attachments: SHF740X TP GIA.pdf; SJJ7791H TP GIA.pdf; SLH6672L OI GIA.pdf; OI Video -

Accident.MP4; SLT2619E TP GIA.pdf

Importance: High

Dear Nivitha / Summer,

We would like to arrange TP Survey for SHF740X.

Workshop contact information as per below email thread.

Please confirm. Thank you.

Regards,

Stanley Lai Executive, Claims

T +65 6540 2189 F +65 6725 0853 E stanley.lai@budgetdirect.com.sg

Customer Care +65 6221 2111 Claims +65 6221 2199 Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924 budgetdirect.com.sg

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as Budget Direct Insurance.

----Original Message-----

From: Candy Kong <candy.kong@transcab.com.sg> Sent: Wednesday, 2 September 2020 2:24 pm To: Claims <claims@budgetdirect.com.sg>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'Zhe Wei' <zhewei.kek@transcab.com.sg>

Subject: ARRANGE FOR SURVEY SHF740X || Claim: C10007129

Hi Stanley

Kindly pls assign as below:

Mr. Kenneth Kong (LKK Auto Consultant Pte Ltd)

Thks & Rdgs Candy Kong Claims Service Assistant

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----Original Message-----

From: Claims [mailto:claims@budgetdirect.com.sg]
Sent: Wednesday, 2 September, 2020 1:54 PM
To: Candy Kong <candy.kong@transcab.com.sg>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'Zhe Wei'

<zhewei.kek@transcab.com.sg>

Subject: RE: ARRANGE FOR SURVEY SHF740X | | Claim: C10007129

Importance: High

Without Prejudice

Dear Candy,

Apologies, we did not receive the past few requests for survey.

Please find the list of our proposed surveyors.

Mr. Philip Phoong (A-PAC Adjusters & Surveyors Pte Ltd)

Mr. Muammar Gaddafi Bin Marzuki (A-PAC Adjusters & Surveyors Pte Ltd)

Mr. William Ng (A-PAC Adjusters & Surveyors Pte Ltd)

Mr. Xing Guo Qiang (LKK Auto Consultant Pte Ltd)

Mr. Mohammed Rasul (LKK Auto Consultant Pte Ltd)

Mr. Mohamad Taufihk (LKK Auto Consultant Pte Ltd)

Mr. Adrian Ling (LKK Auto Consultant Pte Ltd)

Mr. Marcus Chua (LKK Auto Consultant Pte Ltd)

Mr. Kenneth Kong (LKK Auto Consultant Pte Ltd)

Mr. Pang Kiah Keen (Frankie) (FormTeam Adjusters Pte Ltd)

Mr. Chua Soo Teck (Benjamin) (FormTeam Adjusters Pte Ltd)

Mr. Ng You Han (FormTeam Adjusters Pte Ltd)

Mr. Soon HanXin (Gary) (FormTeam Adjusters Pte Ltd)

Mr. Chow Bo Xiong (FormTeam Adjusters Pte Ltd)

Mr. Derrick Quok - our in house surveyor Mr. Kenneth Lim - our in house surveyor

Kindly let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Regards,

Stanley Lai Executive, Claims

T +65 6540 2189 F +65 6725 0853 E stanley.lai@budgetdirect.com.sg

Customer Care +65 6221 2111 Claims +65 6221 2199 Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924 budgetdirect.com.sg

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as Budget Direct Insurance.

----Original Message-----

From: Candy Kong <candy.kong@transcab.com.sg> Sent: Wednesday, 2 September 2020 9:48 am To: Claims <claims@budgetdirect.com.sg>

Cc: Julie Mangubat <julie.m@budgetdirect.com.sg>; Albert Hong <albert.hong@budgetdirect.com.sg>; 'Jasmine Tan'

<jasminetan@transcab.com.sg>; 'Zhe Wei' <zhewei.kek@transcab.com.sg>

Subject: ARRANGE FOR SURVEY SHF740X

Dear all

RESEND! THIRD REMINDER!

WE already send to claims@budgetdirect.com.sg TILL NOW no one arrange to survey

Pls arrange to survey urgently!

Taxi in workshop since 28.08.20 till now.

Thks & Rdgs
Candy Kong
Claims Service Assistant

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----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]

Sent: Tuesday, 1 September, 2020 11:08 AM To: 'Claims' <claims@budgetdirect.com.sg>

Cc: 'Julie Mangubat' <julie.m@budgetdirect.com.sg>; 'Albert Hong'

<albert.hong@budgetdirect.com.sg> Subject: ARRANGE FOR SURVEY SHF740X

Dear all,

RESEND!

Pls arrange to survey urgently!

Taxi in workshop since 28.08.20 till now.

Thks & Rdgs Candy Kong Claims Service Assistant

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----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]

Sent: Monday, 31 August, 2020 5:36 PM To: 'Claims' <claims@budgetdirect.com.sg>

Cc: 'Julie Mangubat' < julie.m@budgetdirect.com.sg>; 'Albert Hong'

<albert.hong@budgetdirect.com.sg> Subject: ARRANGE FOR SURVEY SHF740X

Dear all

RESEND!

Pls arrange to survey urgently!

Thks & Rdgs Candy Kong Claims Service Assistant

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----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]

Sent: Friday, 28 August, 2020 9:16 AM
To: 'Claims' <claims@budgetdirect.com.sg>
Subject: ARRANGE FOR SURVEY SHF740X

DEAR ALL,

PLS ARRANGE LKK AUTO CONSULTANTS PTE LTD TO SURVEY URGENTLY!

Please arrange for survey as below:

SLH6672L - 27.08.2020 at 0643Hrs - SHF740X

Lunch Time: 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Thks & Rdgs
Candy Kong
Claims Service Assistant

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