

Elaine (LKK Auto)

To: claims@budgetdirect.com.sg
Cc: stanley.lai@budgetdirect.com.sg; 'Hansel Ang'; derrick.q@budgetdirect.com.sg; kenneth.lim@budgetdirect.com.sg; 'SUR'; 'Huey Yon (LKKAuto)'
Subject: RE: URGENT - TPPD Survey: Claim ref: C10007129/CH || OI- SLH6672L (Silver) TP-SHF740X || Est:0.00 || Transcab
Attachments: AGI-LKKInvoice-AC2006211.pdf; GIA Rpt.pdf; LKK photo.pdf; LKKAdjustment.pdf; LKKInspection.pdf

Dear Sir / Madam,

Enclose Survey Report of SHF 740X.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Elaine | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

-----Original Message-----

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Thursday, 10 September 2020 4:44 PM
To: Reports (LKKAuto)
Subject: FW: URGENT - TPPD Survey: Claim ref: C10007129/CH || OI- SLH6672L (Silver) TP- SHF740X || Est:0.00 || Transcab

TO: claims@budgetdirect.com.sg

CC: stanley.lai@budgetdirect.com.sg; 'Hansel Ang' <hansel.ang@budgetdirect.com.sg>; 'Derrick Quok' <derrick.q@budgetdirect.com.sg>; 'Kenneth Lim' <kenneth.lim@budgetdirect.com.sg>

Best Regards,
Denise Tay | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6741-3062 | email: sur@lkkauto.com | fax: 6271-8802 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 2 September 2020 4:44 PM

To: 'Claims' <claims@budgetdirect.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Hansel Ang' <hansel.ang@budgetdirect.com.sg>; 'Derrick Quok' <derrick.q@budgetdirect.com.sg>; 'Kenneth Lim' <kenneth.lim@budgetdirect.com.sg>

Subject: RE: URGENT - TPPD Survey: Claim ref: C10007129/CH || OI- SLH6672L (Silver) TP- SHF740X || Est:0.00 || Transcab

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Claims <claims@budgetdirect.com.sg>

Sent: Wednesday, 2 September, 2020 4:34 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Hansel Ang <hansel.ang@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>

Subject: URGENT - TPPD Survey: Claim ref: C10007129/CH || OI- SLH6672L (Silver) TP- SHF740X || Est:0.00 || Transcab

Importance: High

Dear Nivitha / Summer,

We would like to arrange TP Survey for SHF740X.

Workshop contact information as per below email thread.

Please confirm. Thank you.

Regards,

Stanley Lai

Executive, Claims

T +65 6540 2189

F +65 6725 0853

E stanley.lai@budgetdirect.com.sg

Customer Care +65 6221 2111

Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore 239924
budgetdirect.com.sg

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as Budget Direct Insurance.

-----Original Message-----

From: Candy Kong <candy.kong@transcab.com.sg>
Sent: Wednesday, 2 September 2020 2:24 pm
To: Claims <claims@budgetdirect.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'Zhe Wei' <zhewei.kek@transcab.com.sg>
Subject: ARRANGE FOR SURVEY SHF740X || Claim: C10007129

Hi Stanley

Kindly pls assign as below :

Mr. Kenneth Kong (LKK Auto Consultant Pte Ltd)

Thks & Rdgs
Candy Kong
Claims Service Assistant

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-----Original Message-----

From: Claims [mailto:claims@budgetdirect.com.sg]
Sent: Wednesday, 2 September, 2020 1:54 PM
To: Candy Kong <candy.kong@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'Zhe Wei' <zhewei.kek@transcab.com.sg>
Subject: RE: ARRANGE FOR SURVEY SHF740X || Claim: C10007129
Importance: High

Without Prejudice

Dear Candy,

Apologies, we did not receive the past few requests for survey.

Please find the list of our proposed surveyors.

Mr. Philip Phoong (A-PAC Adjusters & Surveyors Pte Ltd)
Mr. Muammar Gaddafi Bin Marzuki (A-PAC Adjusters & Surveyors Pte Ltd)
Mr. William Ng (A-PAC Adjusters & Surveyors Pte Ltd)
Mr. Xing Guo Qiang (LKK Auto Consultant Pte Ltd)
Mr. Mohammed Rasul (LKK Auto Consultant Pte Ltd)
Mr. Mohamad Taufihk (LKK Auto Consultant Pte Ltd)
Mr. Adrian Ling (LKK Auto Consultant Pte Ltd)
Mr. Marcus Chua (LKK Auto Consultant Pte Ltd)
Mr. Kenneth Kong (LKK Auto Consultant Pte Ltd)
Mr. Pang Kiah Keen (Frankie) (FormTeam Adjusters Pte Ltd)
Mr. Chua Soo Teck (Benjamin) (FormTeam Adjusters Pte Ltd)
Mr. Ng You Han (FormTeam Adjusters Pte Ltd)
Mr. Soon HanXin (Gary) (FormTeam Adjusters Pte Ltd)
Mr. Chow Bo Xiong (FormTeam Adjusters Pte Ltd)
Mr. Derrick Quok - our in house surveyor
Mr. Kenneth Lim - our in house surveyor

Kindly let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Regards,

Stanley Lai
Executive, Claims

T +65 6540 2189
F +65 6725 0853
E stanley.lai@budgetdirect.com.sg

Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

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Singapore Shopping Centre
Singapore 239924
budgetdirect.com.sg

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as Budget Direct Insurance.

-----Original Message-----

From: Candy Kong <candy.kong@transcab.com.sg>

Sent: Wednesday, 2 September 2020 9:48 am

To: Claims <claims@budgetdirect.com.sg>

Cc: Julie Mangubat <julie.m@budgetdirect.com.sg>; Albert Hong <albert.hong@budgetdirect.com.sg>; 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'Zhe Wei' <zhewei.kek@transcab.com.sg>

Subject: ARRANGE FOR SURVEY SHF740X

Dear all

RESEND! THIRD REMINDER!

WE already send to claims@budgetdirect.com.sg TILL NOW no one arrange to survey

Pls arrange to survey urgently!

Taxi in workshop since 28.08.20 till now.

Thks & Rdgs

Candy Kong

Claims Service Assistant

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-----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]

Sent: Tuesday, 1 September, 2020 11:08 AM

To: 'Claims' <claims@budgetdirect.com.sg>

Cc: 'Julie Mangubat' <julie.m@budgetdirect.com.sg>; 'Albert Hong' <albert.hong@budgetdirect.com.sg>

Subject: ARRANGE FOR SURVEY SHF740X

Dear all,

RESEND!

Pls arrange to survey urgently!

Taxi in workshop since 28.08.20 till now.

Thks & Rdgs

Candy Kong

Claims Service Assistant

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-----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]
Sent: Monday, 31 August, 2020 5:36 PM
To: 'Claims' <claims@budgetdirect.com.sg>
Cc: 'Julie Mangubat' <julie.m@budgetdirect.com.sg>; 'Albert Hong' <albert.hong@budgetdirect.com.sg>
Subject: ARRANGE FOR SURVEY SHF740X

Dear all

RESEND!

Pls arrange to survey urgently!

Thks & Rdgs

Candy Kong

Claims Service Assistant

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-----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]
Sent: Friday, 28 August, 2020 9:16 AM
To: 'Claims' <claims@budgetdirect.com.sg>
Subject: ARRANGE FOR SURVEY SHF740X

DEAR ALL,

PLS ARRANGE LKK AUTO CONSULTANTS PTE LTD TO SURVEY URGENTLY!

Please arrange for survey as below :

SLH6672L - 27.08.2020 at 0643Hrs - SHF740X

Lunch Time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Thks & Rdgs
Candy Kong
Claims Service Assistant

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