

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: SLU9580B**

Norah Khai From  
6768 9911 Telephone +65 -  
6841 1183 Telefax +65 -  
Nora.khai@premiumauto.com.sg Email  
Body & Paint Dept Our Dept  
PA/TP/0624/2020/NH Our Ref

16-Feb-2021 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMA 874 K - Audi A3 SEDAN 1.0 TFSI**

With reference to the above-mentioned vehicle, no. **SMA 874 K**, claimant, **Ms. Sim Irene**, please find the related document per attached.

1. A copy of the Original invoice no. 85015960 – S\$ 12,395.48.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 540.00 (S\$ 60.00 x 8 Working days + 1 Sunday)
5. A copy of the LTA search – S\$ 7.45

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SMA 874 K

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, S/M Irene (the third party claimant) of 3 West Coast  
Drive # 03-46 S128021 (address), owner of SMA874K (vehicle no.)  
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SMA874K that was damaged pursuant to the accident which occurred on 30/08/2020  
(date) along Java Road to Nicoll Highway (location) involving vehicle no/s  
SLU9580B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 01 (day) of OCT (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 12,395.48 (Repair Cost), S\$ 540.00 (Loss of ~~rental~~ use), S\$ 7.45 (Disbursement), for vehicle no. SMA 874K that was damaged pursuant to the accident which occurred on 30/08/2020 (date) along JAVA ROAD TO NICOLL HIGHWAY (location) involving vehicle no/s SLU 9850B. This is pursuant to the inspection conducted on 03/09/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SIM IRENE ("the third party claimant") of vehicle no. SMA 874K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMA 874K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of 04 (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85015960  Date : 09/02/2021  Order : SMA0874K  Term : 30	Account: A0006 (T 0)  AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMA0874K (V 38065)	Regn Date: 28/05/2018	Mileage: 49324	WIP No.: 47554
Model: A3 SEDAN 1.0 TFSI 8V MANG	Chassis: WAUZZZ8V4J1057926	Engine: CHZ 907351	Dept: U
You have been assisted by :- UB-Muhd Nursyafiq ( 49 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHT.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LID.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHT,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT.	480.00	1.00	480.00
S	BODYWORK	M: TO CUT OUT AND WELD REAR END PANELLING.	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY REAR END PANELLING.	550.00	1.00	550.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT,CAVITY WAX AND STONE CHIP	500.00	1.00	500.00
X	A8V5807067G GRU	COVER	1.00	1944.00	1,555.20
X	A8V5807521L 9B9	SPOILER	1.00	234.00	187.20
X	A8V5807309	BEAM AP	1.00	564.50	451.60
X	A5Q0919275B GRU	Sensor	2.00	241.50	386.40
X	A8V5827025F	LID	1.00	2564.00	2,051.20
X	A4H0827505A	LATCH AP	1.00	183.50	146.80
X	A4H0827520	COVER AP	1.00	7.50	6.00
X	A8D0853419F	PACKING	1.00	18.00	14.40

# Premium Automobiles Pte Ltd



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281 Alexandra Road  
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55 Ubi Road 1  
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You have been assisted by :- UB-Muhd Nursyafiq ( 49 )			

		Details		Qty	Unit Price	Amount
X	A8V7853742 2ZZ	AUDI SIGN	Less 020%	1.00	122.00	97.60
X	A8P0853741 2ZZ	INSCRIPTION 'A3' (LAS	Less 020%	1.00	94.20	75.36
X	A8X0853737A 2ZZ	INSCRIPTION 'TFSI'	Less 020%	1.00	94.20	75.36
X	A8T0827310A	CLIP	Less 020%	2.00	1.40	2.24
X	A8V5813307	008403/(V) (SK) REAR A	Less 020%	1.00	355.50	284.40
X	A8V5813331TB	REINFORCEM AP	Less 020%	1.00	724.50	579.60
X	A8V5827507	PLATE AP GT	Less 020%	1.00	49.00	39.20

Parts 5,952.56  
Labour 0.00  
Sublet 5,632.00  
Menus 0.00  
Lubricant 0.00



Sub-Total	11,584.56
7% GST	810.92
<b>Grand Total</b>	<b>12,395.48</b>

Received by

For & on behalf of  
Premium Automobiles Pte Ltd



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 31 Aug 2020 / 17:15:18

Receipt Date/Time : 31 Aug 2020 / 17:15:18

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200831-003719

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SLU9850B As at 30 Aug 2020/11:05:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SLU9850B Enquiry Fee 20200831171406432072	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	512972XXXXXX2781 eNETS Credit Card			7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 22 February 2021 10:57 AM  
**To:** benny.chong@daimler.com  
**Subject:** ACCIDENT INVOLVING SLU 9850B AND SMA 874K ON 30/08/2020

**Our Ref: CC3/AIG20009346/R1es3**

22 FEB 2021

**DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLU 9850B AND SMA 874K ON 30/08/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## Print Received Message

This mail is associated with :

**\*SMA874K (0375709463SG)**  
**[SLU9850B]**

TP

SIM IRENE

Aug 30 2020 11:00AM

[DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD]

Premium Automobiles Pte Ltd - Alexandra

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 06/04/2021 20:42 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$12942.93) - SMA874K - Claim Handler: Lee, Ming-Yao

Approved:12942.93.