

Ong Peng Hua

Date :

The Motor Claim Dept

China Tai Ping Insurance.

Dear Sir

**RE : Accident involving** SDQ 3938M and GSK 2543E on 30/8/20  
**Along** Junction of Hougang Ave 6 & Ave 10

We refer to the above accident for which your insured is negligent. Thus, we are claiming for our losses which is due to my repairer Lee Sheng Auto Pte Ltd as we have not settle with them . They are as follows :

**Cost of Repair** : \$7,490.00 (gst)  
**Loss of Rental / use** : \$70 x 21 days = \$1,470.00  
**LTA Search Fees** : \_\_\_\_\_  
**GIA Search Fees** : \_\_\_\_\_  
**GIA Report Fees** : \_\_\_\_\_

We hereby authorized you to pay my accrue losses due to the accident directly to my repairer , Lee Sheng Auto Pte Ltd. If you wish to negotiate, please negotiate with my repairer.

In this connection, we hereby authorized you to pay my above losses to my repairer and we undertake to sign your Third Party Discharge Voucher once my repairer receive payment from you.

Please send your Third Party Discharge Voucher to my repairer.

Yours faithfully

  
**Name :** Ong Peng Hua.

LETTER OF AUTHORITY-CLAIM PROSSESSING -LOD-SERVER

## LETTER OF AUTHORITY

ACCIDENT ON 30/8/20 INVOLVING SDQ3938M AND G13K 2543 E

BY THIS LETTER OF AUTHORITY given on the \_\_\_\_\_, I/We Ony Peng Hua  
who is the owner of motorcar bearing registration number SDQ3938M, do  
hereby confirm that I/We have appointed **LEE SHENG AUTO PTE LTD** to represent me/us  
and to do all or any of the following acts and things :

- i) To submit, resolve and make any claim(s) which I/We may have against the other party /parties to the Accident and under the insurance policy /policies taken up by such party /parties in respect of the cost of repairs , loss of use and all other costs and expenses, etc, suffered by me/us arising from the Accident (the "loss and damage");
- ii) To carry out direct negotiation with any third party insurer(s) in respect of the cost of repairs , loss of use and all other costs and expenses ,etc arising from the accident involving the third party insured;
- iii) To agree to any compensation or enter into any settlement or compromise as it deem fit , in the best interests of me/us, and to do all things or acts , as may deem necessary or expedient for the purpose of settlement of the claims;
- iv) To receive all monies payable to me/us , such payment to be made by way of cheque in favour of "LEE SHENG AUTO PTE LTD" and give a valid receipt and discharge thereof;
- v) To execute and sign on my/our behalf , any discharge voucher or any other documents in connection with the settlement and/or payment of the Claim(s) to give good discharge

I/We further confirm that the acceptance by LEE SHENG AUTO PTE LTD of the settlement amount in respect of such claim shall constitute the full discharge of my/our claim(s) in respect of such loss and damage.



Signature

Company Stamp

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00015562000

Claim No : SNM20D203136/LKKDS

Claimant : ONG PENG HUA

Amount : S\$8,960.00

SINGAPORE DOLLARS EIGHT THOUSAND NINE HUNDRED SIXTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SDQ 3938M

Insured Vehicle No. : GBK 2543E

Date of Loss : 30/08/2020

Place of Accident : HOUGANG AVE 6

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : J.KEART ALLIANCES PTE LTD

Driver Name : MONDOL BIMOL KUMAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

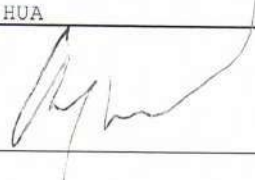
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|                                                                                    |       |          |
|------------------------------------------------------------------------------------|-------|----------|
| (1) General Damages                                                                | S\$   |          |
| (2) Cost of Repair/ <del>Excess</del>                                              | S\$   | 7,490.00 |
| (3) Loss of Use/ <del>Rental/Earning</del>                                         | S\$   | 1,470.00 |
| (4) <del>CIA/Police Reports/</del><br><del>Investigation Results/Search Fees</del> | S\$   |          |
| (5) Medical Reports/Expenses                                                       | S\$   |          |
| (6) Survey Fees/P.T. Fees                                                          | S\$   |          |
| (7) Cost including Disbursement                                                    | S\$   |          |
|                                                                                    | ===== |          |
| TOTAL . . . . .                                                                    | S\$   | 8,960.00 |
|                                                                                    | ===== |          |

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Claimant Name : ONG PENG HUA

NRIC No : 5019205712

Signature : 

Date : 12/3/2021

# LEE SHENG AUTO PTE LTD

1, Kaki Bukit Ave 6, Autobay@KakiBukit

#01-60/58, Singapore 417883

Tel No. : 67477333 Fax No. : 67457138

E-Mail : leesheng@singnet.com.sg

Tax Reg. No. : 201000701R Buss. Reg. No. : 201000701R

Messrs. ONG PENG HUA  
BLK 527 HOUGANG AVE 6 #09-217  
S 530527

Attention : Motor Claim Department

Contact : 90477671

Tax Invoice : TP001303

Date : 18/09/2020  
Vehicle Num. : SDQ 3938 M  
Make/Model : TOYOTA CAMRY-2007  
Chassis/Eng# : MR053BK4107018683/1AZE064827  
Accident Date : 30/08/2020  
Claim No. :  
Reference :  
Policy No. :

Amount S\$

LUMP SUM REPAIR

=====

KNOCKING, JACKING, WELDING, SPRAY PAINTING ON  
AFFECTED AREAS INCLUDED PANEL BEATING,  
REMOVE & REFIX

7,000.00

LEE SHENG AUTO PTE LTD

1, Kaki Bukit Ave 6 #01-60

Singapore 417883

Tel: 6747 7397

Email: leesheng@singnet.com.sg

Total S\$ : 7,000.00  
GST @ 7% S\$ : 490.00  
Amount Due S\$ : 7,490.00  
=====

LEE SHENG AUTO PTE LTD



## Jia Le (LKK Auto)

---

**From:** Jia Le (LKK Auto)  
**Sent:** Monday, 14 September 2020 5:06 PM  
**To:** zoey@jkeart.com  
**Subject:** ACCIDENT INVOLVING GBK 2543E AND SDQ 3938M ON 30/08/2020

Our Ref: CC6/CTI20009345/Ada3

### J.KEART ALLIANCES PTE LTD

Dear Sir/Madam,

### ACCIDENT INVOLVING GBK 2543E AND SDQ 3938M ON 30/08/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Jaslin Kok (LKK Auto)

---

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Tuesday, 9 March 2021 10:06 PM  
**To:** Jaslin Kok (LKK Auto); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: SNM20D203136/C02/GBK2543E/tohhs / Direct Settlement - Accident Involving GBK2543E AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ara3) on 30/08/2020

**LKK REF - CC6/CTI20009345/Ara3**  
**CTI REF - SNM20D203136/C02/GBK2543E/tohhs**

Dear Jaslin

We refer to the above matter.

Please proceed to resolve the property damage claim at \$8,960.00 (all in)

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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---

**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Tuesday, March 9, 2021 11:10 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SNM20D203136/C02/GBK2543E/tohhs / Direct Settlement - Accident Involving GBK2543E AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ara3) on 30/08/2020

Dear Alfred

We refer to our mandate request on 13/01/2021

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jaslin Kok (LKK Auto)

**Sent:** Friday, 15 January 2021 12:57 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM20D203136/C02/GBK2543E/tohhs / Direct Settlement - Accident Involving GBK2543E AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ara3) on 30/08/2020

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBK 2543E (CTI) AND SDQ 3938M (TP) ON 30/08/2020**

We refer to the above matter.

It is a Head to Rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "LEE SHENG AUTO PTE LTD" at **\$8,960.00 (all-in).**

The summary is as follows: -

|                                    | Amount Claimed      | Amount Revised                  |
|------------------------------------|---------------------|---------------------------------|
| 1. Cost of Repair (w/GST)          | \$ 21,917.37        | \$ 7,490.00 (\$7,000.00 +7%GST) |
| 2. Loss of Use (21 days x \$70.00) | \$ 1,470.00         | \$ 1,470.00 (21 days x \$70.00) |
| <b>Total</b>                       | <b>\$ 23,387.37</b> | <b><u>\$ 8,960.00</u></b>       |

Surveyor recommended 18 days for repair + 3 Sunday = 21 days

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Wednesday, 6 January 2021 5:38 PM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: SNM20D203136/C02/GBK2543E/tohhs / Direct Settlement - Accident Involving GBK2543E AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ara3) on 30/08/2020

LKK REF - CC6/CTI20009345/Ada3

CTI REF - SNM20D203136/C02/GBK2543E/tohhs

Dear Sirs

We refer to your email of 25 November 2020.

You may proceed to negotiate the property damage claim at 100% liability basis.

**NOTICE :**

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Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Wednesday, November 25, 2020 10:28 AM  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: SNM20D203136/GBK2543E/ths / Direct Settlement - Accident Involving GBK2543E AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ara3) on 30/08/2020

YOUR REF: SNM20D203136

LKK REF: CC6/CTI20009345/Ara3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SDQ 3938M on a WP basis and TP repairer proposed for express settlement.



Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Liability: 100% BOLA 27

Remarks: OI REAR-ENDED TP

Kindly let us have your approval on liability.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Monday, 14 September 2020 4:36 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D203136/GBK2543E/thS / Direct Settlement - Accident Involving GBK2543E AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ada3) on 30/08/2020

LKK REF - CC6/CTI20009345/Ada3

CTI REF - SNM20D203136/GBK2543E/thS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

### **NOTICE :**

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**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**DID: 65 6389 6183**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, September 14, 2020 4:13 PM  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM20D203136/GBK2543E/TOHHS / FW: Direct Settlement - Accident Involving GBK2543E (OI : CTI - TBA) AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ada3) on 30/08/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 8 September, 2020 9:43 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D203136/GBK2543E/TOHHS / FW: Direct Settlement - Accident Involving GBK2543E (OI : CTI - TBA) AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ada3) on 30/08/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh 63896183.

Claim no. SNM20D203136/GBK2543E/TOHHS.

Dear Alfred,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, September 7, 2020 4:16 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBK2543E (OI : CTI - TBA) AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ada3) on 30/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SDQ 3938M at M/s Lee Sheng Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jia Le.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

