

Ong Peng Hua

Date :

The Motor Claim Dept

China Tai Ping Insurance.

Dear Sir

RE : Accident involving SDQ 3938M and GSK 2543E on 30/8/20
Along Junction of Hougang Ave 6 & Ave 10

We refer to the above accident for which your insured is negligent. Thus, we are claiming for our losses which is due to my repairer Lee Sheng Auto Pte Ltd as we have not settle with them . They are as follows :

Cost of Repair : \$7,490.00 (gst)
Loss of Rental / use : \$70 X 21 days = \$1,470/2X
LTA Search Fees : _____
GIA Search Fees : _____
GIA Report Fees : _____

We hereby authorized you to pay my accrue losses due to the accident directly to my repairer , Lee Sheng Auto Pte Ltd. If you wish to negotiate, please negotiate with my repairer.

In this connection, we hereby authorized you to pay my above losses to my repairer and we undertake to sign your Third Party Discharge Voucher once my repairer receive payment from you.

Please send your Third Party Discharge Voucher to my repairer.

Yours faithfully


Name : Ong Peng Hua.

LETTER OF AUTHORITY-CLAIM PROSSESSING -LOD-SERVER

LETTER OF AUTHORITY

ACCIDENT ON 30/8/20 INVOLVING SDQ3938M AND G13K 2543 E

BY THIS LETTER OF AUTHORITY given on the _____, I/We Ong Peng Hua
who is the owner of motorcar bearing registration number SDQ3938M, do
hereby confirm that I/We have appointed **LEE SHENG AUTO PTE LTD** to represent me/us
and to do all or any of the following acts and things :

- i) To submit, resolve and make any claim(s) which I/We may have against the other party /parties to the Accident and under the insurance policy /policies taken up by such party /parties in respect of the cost of repairs , loss of use and all other costs and expenses, etc, suffered by me/us arising from the Accident (the "loss and damage");
- ii) To carry out direct negotiation with any third party insurer(s) in respect of the cost of repairs , loss of use and all other costs and expenses ,etc arising from the accident involving the third party insured;
- iii) To agree to any compensation or enter into any settlement or compromise as it deem fit , in the best interests of me/us, and to do all things or acts , as may deem necessary or expedient for the purpose of settlement of the claims;
- iv) To receive all monies payable to me/us , such payment to be made by way of cheque in favour of "LEE SHENG AUTO PTE LTD" and give a valid receipt and discharge thereof;
- v) To execute and sign on my/our behalf , any discharge voucher or any other documents in connection with the settlement and/or payment of the Claim(s) to give good discharge

I/We further confirm that the acceptance by LEE SHENG AUTO PTE LTD of the settlement amount in respect of such claim shall constitute the full discharge of my/our claim(s) in respect of such loss and damage.



Signature

Company Stamp

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00015562000

Claim No : SNM20D203136/LKKDS

Claimant : ONG PENG HUA

Amount : S\$8,960.00

SINGAPORE DOLLARS EIGHT THOUSAND NINE HUNDRED SIXTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SDQ 3938M

Insured Vehicle No. : GBK 2543E

Date of Loss : 30/08/2020

Place of Accident : HOUGANG AVE 6

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : J.KEART ALLIANCES PTE LTD

Driver Name : MONDOL BIMOL KUMAR

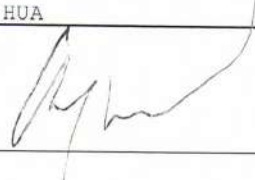
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,490.00
(3) Loss of Use/ Rental/Earning	S\$	1,470.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	8,960.00
	=====	

Claimant Name : ONG PENG HUA

NRIC No : S0192057/2

Signature : 

Date : 12/3/2021

LEE SHENG AUTO PTE LTD

1, Kaki Bukit Ave 6, Autobay@KakiBukit

#01-60/58, Singapore 417883

Tel No. : 67477333 Fax No. : 67457138

E-Mail : leesheng@singnet.com.sg

Tax Reg. No. : 201000701R Buss. Reg. No. : 201000701R

Messrs. ONG PENG HUA
BLK 527 HOUGANG AVE 6 #09-217
S 530527

Attention : Motor Claim Department

Contact : 90477671

Tax Invoice : TP001303

Date : 18/09/2020

Vehicle Num. : SDQ 3938 M

Make/Model : TOYOTA CAMRY-2007

Chassis/Eng# : MR053BK4107018683/1AZE064827

Accident Date : 30/08/2020

Claim No. :

Reference :

Policy No. :

Amount S\$

LUMP SUM REPAIR

=====

KNOCKING, JACKING, WELDING, SPRAY PAINTING ON
AFFECTED AREAS INCLUDED PANEL BEATING,
REMOVE & REFIX

7,000.00

LEE SHENG AUTO PTE LTD

1, Kaki Bukit Ave 6 #01-60

Singapore 417883

Tel: 6747 7397

Email: leesheng@singnet.com.sg

Total S\$:

7,000.00

GST @ 7% S\$:

490.00

Amount Due S\$:

7,490.00

=====

LEE SHENG AUTO PTE LTD

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 14 September 2020 5:06 PM
To: zoey@jkeart.com
Subject: ACCIDENT INVOLVING GBK 2543E AND SDQ 3938M ON 30/08/2020

Our Ref: CC6/CTI20009345/Ada3

J.KEART ALLIANCES PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 2543E AND SDQ 3938M ON 30/08/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 9 March 2021 10:06 PM
To: Jaslin Kok (LKK Auto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM20D203136/C02/GBK2543E/tohhs / Direct Settlement - Accident Involving GBK2543E AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ara3) on 30/08/2020

LKK REF - CC6/CTI20009345/Ara3
CTI REF - SNM20D203136/C02/GBK2543E/tohhs

Dear Jaslin

We refer to the above matter.

Please proceed to resolve the property damage claim at \$8,960.00 (all in)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, March 9, 2021 11:10 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D203136/C02/GBK2543E/tohhs / Direct Settlement - Accident Involving GBK2543E AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ara3) on 30/08/2020

Dear Alfred

We refer to our mandate request on 13/01/2021

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Friday, 15 January 2021 12:57 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D203136/C02/GBK2543E/tohhs / Direct Settlement - Accident Involving GBK2543E AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ara3) on 30/08/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBK 2543E (CTI) AND SDQ 3938M (TP) ON 30/08/2020

We refer to the above matter.

It is a Head to Rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "LEE SHENG AUTO PTE LTD" at **\$8,960.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 21,917.37	\$ 7,490.00 (\$7,000.00 +7%GST)
2. Loss of Use (21 days x \$70.00)	\$ 1,470.00	\$ 1,470.00 (21 days x \$70.00)
Total	\$ 23,387.37	<u>\$ 8,960.00</u>

Surveyor recommended 18 days for repair + 3 Sunday = 21 days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 6 January 2021 5:38 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM20D203136/C02/GBK2543E/tohhs / Direct Settlement - Accident Involving GBK2543E AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ara3) on 30/08/2020

LKK REF - CC6/CTI20009345/Ada3

CTI REF - SNM20D203136/C02/GBK2543E/tohhs

Dear Sirs

We refer to your email of 25 November 2020.

You may proceed to negotiate the property damage claim at 100% liability basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, November 25, 2020 10:28 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SNM20D203136/GBK2543E/ths / Direct Settlement - Accident Involving GBK2543E AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ara3) on 30/08/2020

YOUR REF: SNM20D203136

LKK REF: CC6/CTI20009345/Ara3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SDQ 3938M on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Liability: 100% BOLA 27

Remarks: OI REAR-ENDED TP

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, 14 September 2020 4:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203136/GBK2543E/thS / Direct Settlement - Accident Involving GBK2543E AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ada3) on 30/08/2020

LKK REF - CC6/CTI20009345/Ada3

CTI REF - SNM20D203136/GBK2543E/thS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, September 14, 2020 4:13 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D203136/GBK2543E/TOHHS / FW: Direct Settlement - Accident Involving GBK2543E (OI : CTI - TBA) AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ada3) on 30/08/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 8 September, 2020 9:43 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203136/GBK2543E/TOHHS / FW: Direct Settlement - Accident Involving GBK2543E (OI : CTI - TBA) AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ada3) on 30/08/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh 63896183.

Claim no. SNM20D203136/GBK2543E/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, September 7, 2020 4:16 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK2543E (OI : CTI - TBA) AND SDQ3938M (TP : LKK REF - CC6/CTI20009345/Ada3) on 30/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SDQ 3938M at M/s Lee Sheng Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

