

Summer Lee (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 1 September, 2020 9:22 PM
To: lua_siewhui@rssolomon.com; Natalie Ng; wendy_jiang@rssolomon.com
Cc: 'assignments'; admin-a@lkkauto.com
Subject: FW: SNM20D203135/SLE2371Y/TAYHP / FW: PRE-REPAIR SURVEY - ACCIDENT INVOLVING SBQ9927D, SLE2371Y & OTHERS ON 29TH AUGUST 2020 [RSS/2009-7706 (BSA)(PD)]
Attachments: 2020.9.1-PRI letter to China Taiping for SBQ9927D.pdf; GIA Report of SBQ9927D lodged by our Client.pdf; Police Report of SBQ9927D lodged by our Client.pdf

Dear Sir/Mdm,

We refer to the above matter.

Please get your surveyor to liaise with RS SOLOMON to conduct survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, September 1, 2020 4:58 PM
To: lua_siewhui@rssolomon.com; Natalie Ng <natalie_ng@rssolomon.com>; wendy_jiang@rssolomon.com; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203135/SLE2371Y/TAYHP / FW: PRE-REPAIR SURVEY - ACCIDENT INVOLVING SBQ9927D, SLE2371Y & OTHERS ON 29TH AUGUST 2020 [RSS/2009-7706 (BSA)(PD)]

Dear Irene,

Please conduct PRS for **SBQ9927D**. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Irene Tay.

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Lua Siew Hui <lua_siewhui@rssolomon.com>
Sent: Tuesday, September 1, 2020 4:29 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>
Subject: PRE-REPAIR SURVEY - ACCIDENT INVOLVING SBQ9927D, SLE2371Y & OTHERS ON 29TH AUGUST 2020 [RSS/2009-7706 (BSA)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SBQ9927D.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SLE2371Y at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair his vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA and Police Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: **Best Solution Autocare Pte Ltd**

Address : No. 53 Ubi Avenue 1 Paya Lebar Industrial Park #03-01 Singapore 408934

Contact : Ms. Cuiping at 6744 0777

Let us hear from you soonest.

Thank you and best regards,

Lua Siew Hui | Legal Executive



R. S. SOLOMON LLC
ADVOCATES & SOLICITORS

R. S. Solomon LLC | 正氣律師事務所

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