Jia Le (LKK Auto)

From: Parthiban, Theerthan < Theerthan.Parthiban@aig.com >

Sent: Friday, 6 November 2020 2:52 PM

To: Jia Le (LKK Auto)

Cc: Lim, Sheng Yang; Mohd Rizal, Nur Mariah Huibrechts

Subject: aigencrypt RE: Your ref: 2235582412SG-003 [ACCIDENT INVOLVING VEHICLES

SGF1333T AND SHD5728K ON 02/04/2015]

Attachments: PIR.JPG

Hi Jie Le,

Good day to you.

We noted that the third party received the attached PIR which states that our insured has been given a warning for Careless Driving.

In that case, kindly proceed to reopen the file and provide your report on the third party's offer.

Besides, please advise if the PIR was also forwarded to our insured.

We shall await your report and review further once received.

Thank you.

Best regards,

Theerthan R Parthiban (Troy)

Senior Claims Examiner, Auto Claims Operations I AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 Ext: 1002217

Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>
Sent: Friday, November 06, 2020 11:35 AM
To: Tan, Bennie-WZ < <u>Bennie-WZ.Tan@aig.com</u>>

Subject: [EXTERNAL] RE: Your ref: 2235582412SG [ACCIDENT INVOLVING VEHICLES SGF1333T AND SHD5728K ON

02/04/2015]

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

Can advise the respective officer for this case?

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Friday, 2 October 2020 2:09 PM

To: 'Tan, Bennie-WZ'

Subject: Your ref: 2235582412SG [ACCIDENT INVOLVING VEHICLES SGF1333T AND SHD5728K ON 02/04/2015]

Hi Bennie,

We have rejected the claim on 09/10/2015. However, TP did not agree and attached a copy of PIR which is against insured driver for Careless Driving.

Kindly assist to forward to the respective officer.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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