

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 2 September 2020 3:24 PM
To: Ronald Yap
Cc: Jess Francis Carlos; Admin A; assignments
Subject: RE: EQI Ref: DM20HO01224 / SG: ARRANGE FOR SURVEY / YOUR REF: YP9456D / SKV7029B *** LKK REF:CC4/EQI20009319/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

***Kindly arrange for survey.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

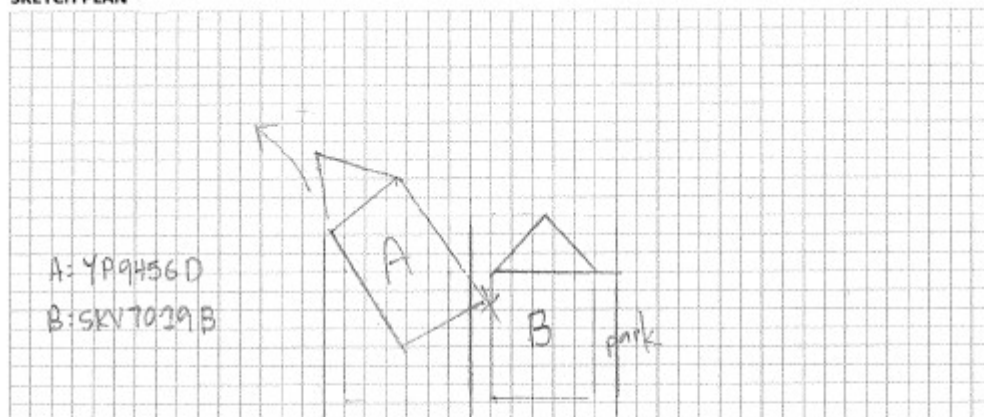
From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 2 September 2020 12:49 PM
To: Ronald Yap <ronald.yap@eurokars.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: EQI Ref: DM20HO01224 / SG: ARRANGE FOR SURVEY / YOUR REF: YP9456D / SKV7029B *** LKK REF:CC4/EQI20009319/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 19/09/2020 @ 1141 hrs as I was coming out from the parking area,
I accidentally hit the lamp carlamp (vehicle B).

Please provide us the following and arrange for TP survey..

- **evidence i.e. video and scene photo.**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197.**

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Steve Lim <steve.lim@eqinsurance.com.sg>

Sent: 01 September 2020 16:28

To: Ronald Yap <ronald.yap@eurokars.com.sg>; EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Subject: EQI Ref: DM20HO01224 / JT: ARRANGE FOR SURVEY / YOUR REF: YP9456D / SKV7029B

Without Prejudice

Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	8) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
9) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	10) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Steve Lim
Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Ronald Yap [<mailto:ronald.yap@eurokars.com.sg>]
Sent: Tuesday, 1 September 2020 4:14 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>; Janice Goh <janice.goh@eqinsurance.com.sg>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Subject: RE: ARRANGE FOR SURVEY / YOUR REF: YP9456D / SKV7029B

Dear Janice,

Kindly assist for our request as below.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: Ronald Yap
Sent: 28 August 2020 11:39
To: eqiprs@eqinsurance.com.sg
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Subject: ARRANGE FOR SURVEY / YOUR REF: YP9456D / SKV7029B
Importance: High

Dear EQIPRS,

As attached, please arrange survey of our client's vehicle.

Kindly advise liability once established.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: mazdacanon@mazda.com.sg <transeurokars@eurokars.com.sg>
Sent: 28 August 2020 12:12
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Subject: Attached Image