



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20009315/Gga3

09 MARCH 2022

ALPHA ACTS

16 SIMEI STREET 1
#01-06 MELVILLE PARK
SINGAPORE 529942
DRIVER: JILANI BIN MOHAMED TAIB

Dear Sir/Madam,

ACCIDENT INVOLVING SMD 6528E & FBC 7818Y ON 07/07/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **FBC 7818Y**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 5 days** from the date of this letter.

Please provide the following:

1. Accident Video Footage (if any)

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong
Case Handler
DID: 6749 4274
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Cecilia Chong (LKK Auto)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Monday, 11 April 2022 9:36 am
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto)
Cc: Admin A
Subject: RE: #3743602895SG004#023# RE: Escalating of third party bodily injury - AIG REF: 3743602895SG *** LKK REF: CC4/AIG20009315/Gda3

Dear Cecilia,

Thanks & please proceed to submit WP report.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or action on it until appropriate for you.

Regards,

Ng Hai Chuan

Senior Complex Claims Examiner
Auto Bodily Injury Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1994
Hai-Chuan.Ng@aig.com | www.aig.sg

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Monday, April 11, 2022 9:29 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: #3743602895SG004#023# RE: Escalating of third party bodily injury - AIG REF: 3743602895SG *** LKK REF: CC4/AIG20009315/Gda3

This message is from an external sender; be cautious with links and attachments.

2ND REMINDER

Dear Hai Chuan,

We have sent 10 days' notice to TP on 25/03/2021 till date no response from TP.

Cecilia Chong (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 29 March 2022 1:57 pm
To: Cecilia Chong (LKK Auto)
Subject: FW: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMD6528E AND FBC7818Y ON 07/07/2020 *** LKK REF: CC4/AIG20009315/da3

WITHOUT PREJUDICE

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 25 March 2021 12:41 PM
To: MCS.AUTO@YAHOO.COM.SG
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMD6528E AND FBC7818Y ON 07/07/2020 *** LKK REF: CC4/AIG20009315/da3

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to our email on 12/10/2020.

Kindly let us have a copy of Police Investigation Result within **10 days** from the date of this e-mail. Otherwise, we will proceed to close file at our end.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 12 January 2021 4:59 PM