

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6178X/VC  
Your Ref: SLW8989G

**WITHOUT PREJUDICE**

19 September 2020

**(By Email only)**

Attn: **The Motor Claims Department**  
AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-16  
Singapore 079120

Dear Sir/Madam

## **ACCIDENT INVOLVING SHC6178X AND SLW8989G ALONG SLIP ROAD OF ANG MO KIO AVENUE 5 INTO CTE/PIE ON 29.08.2020**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6178X**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SLW8989G** at the material time of the accident with the driver of our client's vehicle, **Mr MOHAMMAD BIN HASSAN**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SLW8989G**, our client's vehicle was damaged and we have been put to loss and damage as follows:

1. Cost of Repair (Include GST)	\$ 1,605.00
2. Loss of Rental (6 days x \$58.85 per day)	\$ 353.10
3. LTA Search Fee	\$ 7.45
	<u>\$ 1965.55</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report, police report & sketch plan of **SHC6178X**
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) LTA Search Result

## **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHC6178X/VC**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



This is a computer generated letter and no signature is required.

Claims Department – Vincent Chua

Email: [vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

**WITHOUT PREJUDICE**

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-16  
Singapore 079120

**Attn: The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC6178X AND SLW8989G ALONG SLIP ROAD OF  
ANG MO KIO AVENUE 5 INTO CTE/PIE ON 29.08.2020**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHC6178X**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



\_\_\_\_\_  
Premier Taxis Pte Ltd  
Authorized Signatory

Date 15/12/2020

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,605.00** (Repair Cost), **S\$176.55** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SHC 6178X** that was damaged pursuant to the accident which occurred on **29/08/2020** (date) along **SLIP ROAD OF ANG MO KIO AVE 5 INTO CTE/PIE** (location) involving vehicle no/s **SLW 8989G**. This is pursuant to the inspection conducted on **01/09/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **PREMIER TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHC 6178X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 6178X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of DECEMBER (month) 2020 (year)



MTH

Signed by appointed surveyor



 15/12/2020

Signed by "the workshop" (with chop)

VINCENT CHUA

*This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only*



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

## TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY, #08-16  
SINGAPORE 079120

DATE 16-Dec-2020  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6178 X			\$ 1,500.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,500.00
GST @ 7%				\$ 105.00
GRAND TOTAL				\$ 1,605.00



for Premier Automotive Services Pte Ltd

This is a computer generated invoice. No signature is required.

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)





09 September 2020

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Mohammad Bin Hassan of NRIC Number S1223266G is a registered driver of SHC6178X. Mohammad Bin Hassan is paying a discounted daily rental rate of \$58.85 (Inclusive of GST) on 29 Aug 2020.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Lian" with a stylized flourish.



Chin Bee Lian (Ms)  
Assistant Vice President  
Taxis Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Co. Reg. No. 20030497511

## CHECK IN / OUT VOUCHER

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DRIVER'S NAME MOHAMMAD BIN HASSAN CHIRER

NRIC S HANDPHONE 96347557

TAXI REGN NO. S H C 6178 X MAKE / MODEL KO2

DATE IN 290820 TIME IN 0930 DATE OUT 030920 TIME OUT 1840

KILOMETRES IN 605422 FUEL IN 

E	1/4	1/2	3/4	F
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 KILOMETRES OUT   FUEL OUT 

E	1/4	1/2	3/4	F
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TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

**CHECK IN**
**CHECK OUT**

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

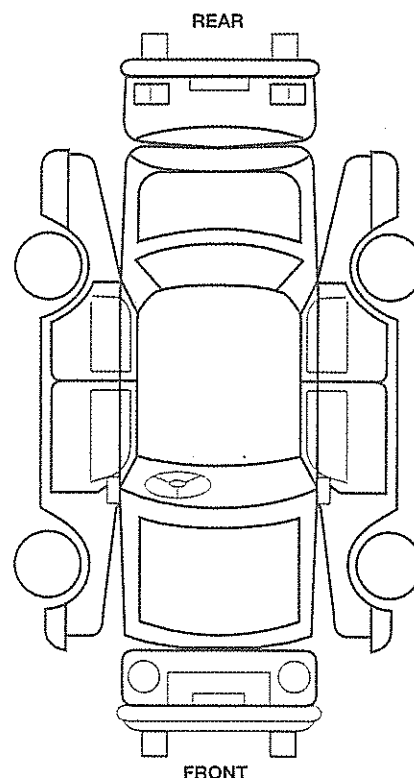
DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- |                     |             |
|---------------------|-------------|
| 1 - Light Dent      | 5 - Damaged |
| 2 - Serious Dent    | 6 - Chip    |
| 3 - Light Scratch   | 7 - Crack   |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE

DRIVER'S REMARKS

- |  |   |
|--|---|
| <input type="checkbox"/> SERVICING<br><input type="checkbox"/> T / BELT<br><input type="checkbox"/> AIRCON SYSTEM<br><input type="checkbox"/> TURBO<br><input type="checkbox"/> BRAKE SYSTEM<br><input type="checkbox"/> CLUTCH SYSTEM<br><input type="checkbox"/> BULB<br><input type="checkbox"/> UNDER CARRIAGE<br><input type="checkbox"/> CPF<br><input type="checkbox"/> BATTERY | <input type="checkbox"/> OTHERS:<br><input checked="" type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:<br><u>290820 0830</u><br><u>TP/L</u> |
|--|---|

Camera on.

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Sep 2020 / 12:54:35

Receipt Date/Time : 01 Sep 2020 / 12:54:35

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200901-001734

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLW8989G				
As at 29 Aug 2020/08:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLW8989G Enquiry Fee 20200901125201691230	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
526471XXXXXX9965		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG20008703/T1da3

22 SEPTEMBER 2020

**TWINCAR LEASING PTE LTD**  
2 KAKI BUKIT AVENUE 2  
#01-17 KAKI BUKIT AUTOHUB  
SINGAPORE 417921

Dear Sir/Madam,

**ACCIDENT INVOLVING SLW 8989G(AIG) / SHC 6178X/ OTHERS ALONG/ AT SLIP  
RD YIO CHU KANG RD TWDS CTE (AYE) ON 29/08/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 6178X against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [jjale@lkkauto.com](mailto:jjale@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Sep 2020 10:58	<b>Clim Dtl Modified</b>	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	02 Sep 2020 10:58	<b>Clim Veh Model Changed</b>	(204023) KIA OPTIMA 1.7 D (A).	[A] HOW MEI KWAN
3	02 Sep 2020 10:58	<b>Clim Created</b>	Reg No: SHC6178X. Acct Date: 2020/08/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	02 Sep 2020 10:58	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Sep 2020 10:58	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/11	[A] HOW MEI KWAN
6	02 Sep 2020 10:58	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Sep 2020 10:58	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	02 Sep 2020 10:58	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
9	02 Sep 2020 10:58	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	23 Sep 2020 14:44	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	23 Sep 2020 14:44	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	23 Sep 2020 14:44	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2014/09/17.	[A] JOANNE LEE KHANG MIN
13	23 Sep 2020 14:44	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	28 Sep 2020 11:11	<b>Adj Mandate Request</b>	Cur Req:1789.00:Liability: 100% Quantum: (a)CORw/GST: \$1,605.00 + (b)LOR(3days x \$58.85): \$176.55 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,789.00 2 recommendation repair days + 1PRS = 3days For your approval please.	[A] CHAN JIA LE
15	28 Sep 2020 11:48	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[I] Goh, Jeremy-CX
16	05 Oct 2020 11:43	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/11. Mandate Remarks: Please help to check with Insured if they wish to do a private settlement. OI has a Section 2 excess applicable at \$1605, which AIG will recover after settlement of claim.	[I] Goh, Jeremy-CX
17	05 Oct 2020 11:43	<b>Adj Mandate Set</b>	Maintained:Please help to check with Insured if they wish to do a private settlement. OI has a Section 2 excess applicable at \$1605, which AIG will recover after settlement of claim.	[I] Goh, Jeremy-CX
18	15 Oct 2020 10:36	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[I] Ng, Hai-Chuan
19	11 Dec 2020 17:05	<b>Adj Mandate Request</b>	Cur Req:1789.00:Liability: 100% Quantum: (a)CORw/GST: \$1,605.00 + (b)LOR(3days x \$58.85): \$176.55 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,789.00 2 recommendation repair days + 1PRS = 3days For your approval please.	[A] Jaslin Kok Chin Yi
20	11 Dec 2020 17:53	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/09/11. Mandate Remarks: Mandate approved. Settle at best. subject to all documents in order.	[I] Goh, Jeremy-CX
21	11 Dec 2020 17:53	<b>Adj Mandate Set</b>	Approved:1789.00:Mandate approved. Settle at best. subject to all documents in order.	[I] Goh, Jeremy-CX
22	15 Dec 2020 12:01	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/09/11. Mandate Remarks: Mandate approved. Settle at best. subject to all documents in order.	[I] Goh, Jeremy-CX
23	15 Dec 2020 12:01	<b>Adj Mandate Set</b>	Approved:1800.00:Mandate approved. Settle at best. subject to all documents in order.	[I] Goh, Jeremy-CX

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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