

Jaslin Kok (LKK Auto)

From: Vincent Chua <vincent.chua@premierauto.com.sg>
Sent: Wednesday, 16 December 2020 1:45 PM
To: Jaslin Kok (LKK Auto)
Cc: AccReport; Admin A
Subject: RE: (2ND REMINDER) LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 // LKK Ref: CC4/AIG20009307/T1ra3
Attachments: 16122020134208-0001.pdf

Without Prejudice

Dear Jaslin,

Hereby attached Finalized Repair invoice.

Thank you.

Regards

Vincent Chua
Operations Officer & Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

NOTE: Please be informed that we have changed our email from Vincent.chua@premiertaxi.com to Vincent.chua@premierauto.com.sg

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From: Jaslin Kok (LKK Auto) [mailto:jaslinkok@lkkauto.com]
Sent: Wednesday, 16 December 2020 10:05 am
To: Vincent Chua <vincent.chua@premierauto.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: (2ND REMINDER) LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 // LKK Ref: CC4/AIG20009307/T1ra3

WITHOUT PREJUDICE

Dear Vincent

Kindly provide us repair invoice for our necessary action.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Chua <vincent.chua@premierauto.com.sg>

Sent: Tuesday, 15 December 2020 7:25 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: (2ND REMINDER) LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 // LKK Ref: CC4/AIG20009307/T1ra3

Without Prejudice

Dear Jaslin,

Hereby attached signed Discharge Voucher and Letter of Authority.

Kindly let us have your settlement payment of **\$1,789.00/- (3 days)** in favour of Premier Automotive Services Pte Ltd soonest possible.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Vincent Chua
Operations Officer & Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511

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 **Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION** 

From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

Sent: Tuesday, 15 December 2020 4:39 pm

To: Vincent Chua <vincent.chua@premierauto.com.sg>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: (2ND REMINDER) LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 // LKK Ref: CC4/AIG20009307/T1ra3

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the [Release Voucher](#) enclosed and return to **us(LKK)** for our necessary action.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Chua <vincent.chua@premierauto.com.sg>

Sent: Tuesday, 15 December 2020 3:35 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: (2ND REMINDER) LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 // LKK Ref: CC4/AIG20009307/T1ra3

Without Prejudice

Dear Jaslin,

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of SHC6178X, our client is agreeable on your offer of **\$1,789.00/- (3 days)** for the settlement on the above claim.

Kindly let us have your discharge voucher of **\$1,789.00/- (3 days)** in favour of Premier Automotive Services Pte Ltd soonest possible.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Vincent Chua

Operations Officer & Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511

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From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

Sent: Tuesday, 15 December 2020 12:49 pm

To: Vincent Chua <vincent.chua@premierauto.com.sg>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: (2ND REMINDER) LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 // LKK Ref: CC4/AIG20009307/T1ra3

WITHOUT PREJUDICE

Dear Vincent

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,605.00
2. Loss of Use (3 days x \$58.85) (w/GST)	\$ 176.55
3. LTA Search Fee	\$ 7.45
Total	\$ 1,789.00

Please confirm acceptance.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Chua <vincent.chua@premierauto.com.sg>

Sent: Monday, 14 December 2020 4:38 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: (2ND REMINDER) LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 // LKK Ref: CC4/AIG20009307/T1ra3

Without Prejudice

Dear Jaslin,

Thank you for your offer.

We regret to inform you that we are unable to accept your offer at **\$1,730.15/- (2 days)**.

29.08.20 (Sat) – Accident vehicle drove to Premier immediately after accident

30.08.20 (Sun) – Hirer on MC

31.08.20 (Mon) – Hirer on MC

01.09.20 (Tue) – Accident report lodged. Arranged survey, accident vehicle surveyed by LKK Auto surveyor (Mr Taufikh) @ 1640 hrs, recommended 02 repair days. (Repairs can only commence on the next working day)

02.09.20 (Wed) – Repair day

03.09.20 (Thurs) – Repair day, accident vehicle collected at 1410 hrs.

Hirer drives the vehicle alone and has no Relief driver to collect the vehicle on his behalf

Solely for swift and amicable settlement, we counter propose to settle **at \$1,906.70/- (5 days).**

COR \$1605.00 (GST inclusive)
LOR \$294.25 (5 days x 58.85 per day) (GST inclusive)
GIA \$7.45

TOTAL \$1906.70/-

Attached medical certificate, for your perusal.

Thank you.

Regards

Vincent Chua
Operations Officer & Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511
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From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]
Sent: Monday, 14 December 2020 8:59 am
To: Vincent Chua <vincent.chua@premierauto.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: (2ND REMINDER) LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 // LKK Ref: CC4/AIG20009307/T1ra3

Your Ref: **SHC 6178X**

LKK Ref: CC4/AIG20009307/T1ra3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLW 8989G AND SHC 6178X ON 29.08.2020

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,605.00
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2. Loss of Use (2 days x \$58.85) (w/GST)	\$ 117.70
3. LTA Search Fee	\$ 7.45
Total	\$ 1,730.15

Please confirm acceptance.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Chua <vincent.chua@premierauto.com.sg>

Sent: Saturday, 5 December 2020 1:00 PM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: (2ND REMINDER) LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 // LKK Ref: CC4/AIG20009307/T1da3

WITHOUT PREJUDICE

Dear Jia Le,

We refer to our email below, dated 17.11.2020.

We look forward to your offer soonest.

Thank you.

Regards

Vincent Chua
Operations Officer & Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511
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From: Shafawati

Sent: Tuesday, 17 November 2020 10:26 am

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 // LKK Ref: CC4/AIG20009307/T1da3

WITHOUT PREJUDICE

Dear Jia Le,

We refer to our email below.

Please revert soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Vincent Chua

Sent: Monday, 21 September 2020 1:20 pm

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 // LKK Ref: CC4/AIG20009307/T1da3

Without Prejudice

Dear Jia Le,

Hereby attached accident footage and scene photos.

Your insured (SLW8989G) was not able to stop in time, colliding onto my Client.

As such, we are of the view that **your insured was the approximate cause of the accident.**

We look forward to your offer soonest.

Thank you.

Regards

Vincent Chua
Operations Officer & Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511

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NOTE: Please be informed that we have changed our email from Vincent.chua@premiertaxi.com to Vincent.chua@premierauto.com.sg

 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION 

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 21 September 2020 8:11 am
To: Vincent Chua <vincent.chua@premierauto.com.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020 // LKK Ref: CC4/AIG20009307/T1da3

Without Prejudice

Dear Vincent,

Thank you for your email.

The case is handled by Jia Le. She will look into the matter and get back to you.

Hi Jia Le,

FYNA. CC4/AIG20009307/T1da3

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Vincent Chua <vincent.chua@premierauto.com.sg>
Sent: Saturday, 19 September 2020 1:50 PM
To: CS A Team <cs-a@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: LOD / Accident involving SHC6178X and SLW8989G (AIG) on 29.08.2020

WITHOUT PREJUDICE

Dear Sirs,

Your Ref: SLW8989G
Our Ref: SHC6178X/VC
Date of accident: 29.08.2020

We refer to the above mentioned accident.

Hereby we would like to append our losses from **AIG Asia Pacific Insurance Pte Ltd**, as insurers of vehicle number **SLW8989G** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Vincent Chua
Operations Officer & Claims Settlement Assistant
Premier Automotive Services Pte Ltd

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