



**BAN HOCK HIN**  
Co., Pte Ltd

Co.Reg.No: 197000288K  
MOTORCYCLE ACCESSORIES | SERVICE CENTRE  
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL  
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

17 SEP 2020

Your Ref : D20003141MFSH  
Our Ref : TP/11598/FBP9607H/SH8579C

BY EMAIL & HAND

MS First Capital Insurance Ltd  
36 ROBINSON ROAD  
#16-01 CITY HOUSE  
SINGAPORE 068877

ATTN: MOTOR CLAIMS DEPT

Dear Sir / Madam,

**Accident Involving FBP9607H & SH8579C on 07/08/2020**

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$3,534.64
2. Loss of Use (5 days x \$20)	\$ 100.00
3. LTA Vehicle Insurance Search Fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$3,642.09</u></b>

We attached our Letter of Demand, Tax Invoice and LTA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond, Mazlan or myself at 6281 6520.

Thank you.

**BAN HOCK HIN CO PTE LTD**

.....  
Raymond Tan  
Manager/Insurance Dept  
Tel : 6281 6520 ext. 220  
Fax : 6284 2969  
Email : [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)

**bizSAFE<sub>3</sub>**



**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20003141MFSH  
ACCIDENT DATE : 07/08/2020  
ACCIDENT LOCATION : CHOA CHU KANG AVE 5 TWDS AVE 3  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : GOH SOON HUAT  
INSURED VEHICLE : SH 8579C  
INVOLVED PARTY : FBP 9607H  
SETTLEMENT SUM : \$ 3,642.09

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : BAN HOCK HIN CO. PTE LTD

Signature and Date :



WITNESS : Tan Chok Lok

Signature and Date :





**BAN HOCK HIN**  
Co., Pte Ltd

Co.Reg.No: 19700288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE  
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL  
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

## TAX INVOICE

Customer :  
MS FIRST CAPITAL INSURANCE LTD  
36 ROBINSON ROAD  
#16-01 CITY HOUSE  
SINGAPORE 068877  
  
MOTOR CLAIMS DEPT

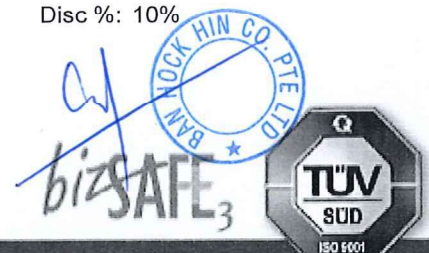
GST Reg No. : M2-0010542-7

Invoice No. : **LECR20038476-I11598**  
Invoice Date : 16/09/2020  
Payment Due Date : 16/10/2020

CLAIM NO. : 11598  
POLICY NO. : MC/00793194  
VEHICLE NO. : FBP9607H  
MAKE/MODEL : YAM / NMAX155 ABS

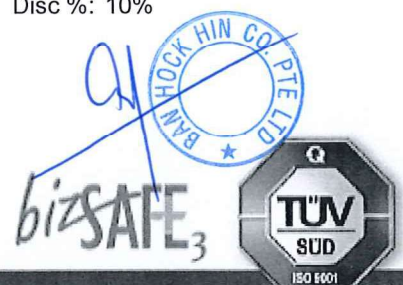
(Page 1 of 4)

S/N	Description	Action	Qty	Unit Price	Amount
1	NUT SPRING	REPLACE	6	\$3.00	\$16.20
				Disc %: 10%	
2	NUT SPRING	REPLACE	8	\$2.00	\$14.40
				Disc %: 10%	
3	PANEL 1 (MATTE BLACK) LH	REPLACE	1	\$21.00	\$18.90
				Disc %: 10%	
4	PLATE NUMBER REAR (6.5 INCH X 9 INCH)	REPLACE	1	\$10.00	\$10.00
5	PROTECTOR EXHAUST	REPLACE	1	\$37.00	\$33.30
				Disc %: 10%	
6	RACE BALL 1	REPLACE	1	\$12.00	\$10.80
				Disc %: 10%	
7	RACE BALL 2	REPLACE	1	\$12.00	\$10.80
				Disc %: 10%	
8	RETAINER BALL BEARING	REPLACE	1	\$12.00	\$10.80
				Disc %: 10%	
9	RIM SPORT FRONT(BLACK)	REPLACE	1	\$238.00	\$214.20
				Disc %: 10%	
10	RIVET	REPLACE	10	\$2.00	\$18.00
				Disc %: 10%	
11	SEAL OIL	REPLACE	2	\$2.00	\$3.60
				Disc %: 10%	
12	STAY FRONT HEADLAMP	REPLACE	1	\$90.00	\$81.00
				Disc %: 10%	
13	STICKER (MCDONALD)COVER SIDE	REPLACE	2	\$17.00	\$34.00
14	STICKER (MCDONALDS) SIDECOVER/WINDSHEILD	REPLACE	1	\$16.00	\$16.00
15	STICKER NUMBER PLATE FRONT (BLACK) STRAIGHT	REPLACE	1	\$19.00	\$19.00
16	STOPPER	REPLACE	2	\$5.00	\$9.00
				Disc %: 10%	
17	VALVE RIM	REPLACE	1	\$13.00	\$11.70
				Disc %: 10%	
18	WINDSHIELD	REPLACE	1	\$56.00	\$50.40
				Disc %: 10%	





S/N	Description	Action	Qty	Unit Price	Amount
19	LABOUR	Supply/Install	1	\$400.00	\$400.00
20	TRANSPORT CHARGES		1	\$35.00	\$35.00
21	SPRAY PAINT ON CENTER COVER RH	Spray	1	\$60.00	\$60.00
22	SPRAY PAINT ON FRONT LOWER COVER RH	Spray	1	\$60.00	\$60.00
23	SPRAY PAINT ON FRONT PROTECTOR RH	Spray	1	\$35.00	\$35.00
24	SPRAY PAINT ON HANDLE SEAT REAR	Spray	1	\$42.00	\$42.00
25	SPRAY PAINT ON TAIL COVER LH	Spray	1	\$45.00	\$45.00
26	SPRAY PAINT ON TAIL COVER RH	Spray	1	\$45.00	\$45.00
27	COVER CLUTCH OUTER DAMPER 2	REPLACE	1	\$7.00	\$6.30
				Disc %: 10%	
28	AXLE FRONT WHEEL	REPLACE	1	\$14.00	\$12.60
				Disc %: 10%	
29	BALANCER	REPLACE	2	\$10.00	\$18.00
				Disc %: 10%	
30	BAR HANDLE	REPLACE	1	\$31.00	\$27.90
				Disc %: 10%	
31	BEARING 6300-2NS (NACHI)	REPLACE	2	\$14.00	\$25.20
				Disc %: 10%	
32	BEARING STEERING CONE LOWER	REPLACE	1	\$12.00	\$10.80
				Disc %: 10%	
33	BEARING STEERING CONE UPPER	REPLACE	1	\$41.00	\$36.90
				Disc %: 10%	
34	BELLY PAN	REPLACE	1	\$33.00	\$29.70
				Disc %: 10%	
35	BOARD FOOTREST LH	REPLACE	1	\$50.00	\$45.00
				Disc %: 10%	
36	BOARD FOOTREST RH	REPLACE	1	\$50.00	\$45.00
				Disc %: 10%	
37	BOX FILTER AIR OUTER	REPLACE	1	\$17.00	\$15.30
				Disc %: 10%	
38	BOX FILTER AIR OUTER FRONT	REPLACE	1	\$10.00	\$9.00
				Disc %: 10%	
39	BRACKET BAR HANDLE	REPLACE	1	\$38.00	\$34.20
				Disc %: 10%	
40	COVER BAR HANDLE LOWER	REPLACE	1	\$16.00	\$14.40
				Disc %: 10%	
41	COVER CLUTCH OUTER	REPLACE	1	\$27.00	\$24.30
				Disc %: 10%	
42	COVER CLUTCH OUTER DAMPER 1	REPLACE	1	\$12.00	\$10.80
				Disc %: 10%	
43	COVER CLUTCH OUTER DAMPER 3	REPLACE	1	\$7.00	\$6.30
				Disc %: 10%	
44	COVER CLUTCH OUTER DAMPER 4	REPLACE	1	\$12.00	\$10.80
				Disc %: 10%	
45	COVER FRONT LOWER(GREY)	REPLACE	1	\$11.00	\$9.90
				Disc %: 10%	
46	COVER FRONT UPPER	REPLACE	1	\$38.00	\$34.20
				Disc %: 10%	
47	COVER LEG SHIELD	REPLACE	1	\$16.00	\$14.40
				Disc %: 10%	
48	COVER RADIATOR	REPLACE	1	\$21.00	\$18.90
				Disc %: 10%	



S/N	Description	Action	Qty	Unit Price	Amount
49	COVER SIDE CENTRE LH (GREY)	REPLACE	1	\$28.00	\$25.20
				Disc %: 10%	
50	COVER SIDE LH (MATTE BLACK)	REPLACE	1	\$70.00	\$63.00
				Disc %: 10%	
51	EMBLEM (YAMAHA) LOGO	REPLACE	2	\$10.00	\$18.00
				Disc %: 10%	
52	FENDER INNER	REPLACE	1	\$28.00	\$25.20
				Disc %: 10%	
53	FOOTREST REAR ASSY 1 LH	REPLACE	1	\$31.00	\$27.90
				Disc %: 10%	
54	FORK FRONT ASSY	REPLACE	1	\$741.00	\$666.90
				Disc %: 10%	
55	FRONT COWLING LH (GREY)	REPLACE	1	\$20.00	\$18.00
				Disc %: 10%	
56	FRONT COWLING RH (GREY)	REPLACE	1	\$20.00	\$18.00
				Disc %: 10%	
57	HEADLAMP ASSY	REPLACE	1	\$299.00	\$269.10
				Disc %: 10%	
58	LAMP SIGNAL FRONT LH	REPLACE	1	\$34.00	\$30.60
				Disc %: 10%	
59	LAMP SIGNAL FRONT RH	REPLACE	1	\$34.00	\$30.60
				Disc %: 10%	
60	LEG SHIELD ASSY	REPLACE	1	\$33.00	\$29.70
				Disc %: 10%	
61	LEVER BRAKE LH	REPLACE	1	\$17.00	\$15.30
				Disc %: 10%	
62	LEVER BRAKE RH	REPLACE	1	\$17.00	\$15.30
				Disc %: 10%	
63	MAT FLOOR BOARD LH	REPLACE	1	\$17.00	\$15.30
				Disc %: 10%	
64	METER IU (12V) NEW MODEL	REPLACE	1	\$175.00	\$175.00
65	MID SEAL DUST	REPLACE	1	\$9.00	\$8.10
				Disc %: 10%	
66	MIRROR LH	REPLACE	1	\$35.00	\$31.50
				Disc %: 10%	
67	MIRROR RH	REPLACE	1	\$35.00	\$31.50
				Disc %: 10%	
68	MUDGUARD FRONT (GREY)	REPLACE	1	\$28.00	\$25.20
				Disc %: 10%	

*Handwritten signature*

**BAN HOCK HIN CO. PTE. LTD.**

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<u>S/N</u>	<u>Description</u>	<u>Action</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Amount</u>
		SUB TOTAL			\$3,303.40
		GST @ 7 %			\$231.24
		GRAND TOTAL (SGD)			\$3,534.64

Validity: 30 days

For & on Behalf of  
BAN HOCK HIN CO PTE LTD



Printed by : RAYMOND

bizSAFE<sub>3</sub>



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 31 Aug 2020 / 09:06:13

Receipt Date/Time : 31 Aug 2020 / 09:06:12

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-200831-000400

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SH8579C				
As at 07 Aug 2020/23:15:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SH8579C Enquiry Fee 20200831090409031955	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20200831090458174	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Jia Le (LKK Auto)

---

**From:** Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>  
**Sent:** Tuesday, 13 October 2020 4:27 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Admin A; Jason Tea  
**Subject:** [MANDATE GIVEN] [Express Settlement via LKK] - D20003141MFSH // Our ref: CC4/FCI20009306/Uds3s2 [ACCIDENT INVOLVING SH8579C AND FBP9607H ON 07/08/2020]

Dear Jia Le,

We refer to your below email.

We agree to your recommendation to settle the matter @ **\$3,642.09 (all in).**

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)  
| Company Regn. No. 195000106C

A Member of  Insurance Group

*Personal Data Protection Act 2012 ("PDPA"):*

*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

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**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Tuesday, 13 October 2020 1:51 pm  
**To:** Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>  
**Subject:** RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20003141MFSH // Our ref: CC4/FCI20009306/Uds3s2 [ACCIDENT INVOLVING SH8579C AND FBP9607H ON 07/08/2020]

Dear Vic,

We refer to the below email dated 28/09/2020.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.



*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jia Le (LKK Auto)

**Sent:** Monday, 28 September 2020 4:44 PM

**To:** [VICSANGHILAN@MSFIRSTCAPITAL.COM.SG](mailto:VICSANGHILAN@MSFIRSTCAPITAL.COM.SG)

**Cc:** Admin A

**Subject:** SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20003141MFSH // Our ref: CC4/FCI20009306/Uds3s2 [ACCIDENT INVOLVING SH8579C AND FBP9607H ON 07/08/2020]

Claim No: D20003141MFSH

LKK Ref: CC4/FCI20009306/Uds3s2

Dear Sirs/Madam,

**ACCIDENT INVOLVING SH 8579C AND FBP 9607H ON 07/08/2020**

We refer to the above matter.

We seek your approval to offer Third Party repairer "BAN HOCK HIN CO PTE LTD" at \$3,642.09(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,887.14	\$ 3,534.64
2. Loss of Use (5days x \$20)	\$ 100.00	\$ 100.00 (5days x \$20)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 5,994.59	\$ 3,642.09

Surveyor recommended 5 days for repair

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval/instruction.**

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Vic Alpeh S. Sanghilan [<mailto:vicsanghilan@msfirstcapital.com.sg>]

**Sent:** Tuesday, 8 September 2020 4:10 PM

To: [hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg)

Cc: 'Raymond'; Admin A; Su Li (LKK Auto)

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003141MFSH ; YOUR REF: FBP9607H

WITHOUT PREJUDICE

Dear Sir/Madam,

We agree with direct settlement with quantum to be agreed with our surveyor (LKK).

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)  
| Company Regn. No. 195000106C  
A Member of **MS&AD** Insurance Group

*Personal Data Protection Act 2012 ("PDPA"):*

*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

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From: [hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg) <[hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg)>

Sent: Tuesday, 8 September 2020 2:53 pm

To: Vic Alpeh S. Sanghilan <[vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)>

Cc: 'Raymond' <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003141MFSH ; YOUR REF: FBP9607H

Dear Sanghilan

We refer to our email dated 02/09/2020.

Appreciate for you to advise on your insured liability for direct settlement.

Thank you.

Best Regards,  
**Hasrianah**

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

[www.bhh.com.sg](http://www.bhh.com.sg) /

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: [hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg) <[hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg)>

Sent: Wednesday, 2 September 2020 10:46 AM

To: 'VICSANGHILAN@MSFIRSTCAPITAL.COM.SG' <[VICSANGHILAN@MSFIRSTCAPITAL.COM.SG](mailto:VICSANGHILAN@MSFIRSTCAPITAL.COM.SG)>

Cc: 'Raymond' <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003141MFSH ; YOUR REF: FBP9607H

Dear Sanghilan

LKK Auto Consultant surveyor had surveyed our client bike earlier this morning.

Appreciate for you to advise your insured liability for direct settlement.

Thank you.

Best Regards,  
*Hasrianah*

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

[www.bhh.com.sg](http://www.bhh.com.sg) /

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



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**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Sent:** Wednesday, 2 September 2020 8:32 AM  
**To:** [HASRIANAH@BHH.COM.SG](mailto:HASRIANAH@BHH.COM.SG)  
**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG); [VICSANGHILAN@MSFIRSTCAPITAL.COM.SG](mailto:VICSANGHILAN@MSFIRSTCAPITAL.COM.SG)  
**Subject:** SURVEYOR APPOINTED; OUR REF : D20003141MFSH ; YOUR REF: FBP9607H

Dear Sir/Madam

PRI Request For **FBP9607H** Accident Involving **SH8579C** On 07-08-2020 AT 23:15:00HRS.

Please find below details for your reference

- **Claim number** : D20003141MFSH
- **Insured vehicle number** : SH8579C
- **Accident date** : 07-08-2020
- **Third-party vehicle number** : FBP9607H
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : SANGHILAN VIC ALPEH SUMAGANG

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849