



Automobile Integrated Management Pte Ltd  
Co. & G.S.T. Reg no. 201605297G  
Office: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898  
Workshop: 23 Kaki Bukit Ave 4 #04-01 (South Wing) Singapore 415933  
Email: automim.claim@gmail.com Tel: 9119 8371

By Email

Our ref: AC2020046/TP/SLZ7337D-29.08.2020

29 September 2020

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Attention: Claim Officer in charge

Dear Sir / Madam,

**CLAIMANT – NG MING HUI DAVE  
ACCIDENT INVOLVING SLZ7337D AND SMT6575J ALONG TPE EXIT 5 NEAR LAMP 271812  
TOWARDS TAMPINES AVE 10 ON 29 AUGUST 2020**

We are appointed by Mr Ng Ming Hui Dave to repair his vehicle SLZ7337D. The claimant has requested and authorized us to assist him in presenting his claims in connection with the above-said accident. We are submitting these claim for your consideration:

1. Cost of Repair	S\$	5243.00
2. Loss of use (4 days x \$150 per day)	S\$	600.00

<b>Total Claims:</b>	<b>S\$</b>	<b><u>5843.00</u></b>
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We enclosed herewith the following document:

- (a) Original Final Repair Bill
- (b) Letter of Authorization

We look forward to the settlement of the said claim. Please note that it is a condition of any settlement reached that it shall be without prejudice to and shall not affect any other claims arising from this accident.

Thank you.

Yours faithfully,

***Automobile Integrated Management Pte Ltd***

## AUTHORIZATION TO ACT

I, Ng Ming Hui Dave (the third party claimant) of Blk 714 Tampines  
Street 71 #14-204 Singapore 520714 (address), owner of SLZ7337D (vehicle no.)  
hereby authorize Automobile Integrated Management Pte Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLZ7337D that was damaged pursuant to the accident which occurred on 29/08/20  
(date) along TPE Exit 5 Near Lamp 271812 Twrds (location) involving vehicle no/s  
SMT6575J ("the accident"). Tampines Ave 1

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 01 (day) of September (month) 20 20 (year)

x

Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **AUTOMOBILE INTEGRATED MANAGEMENT PTE LTD (AIM)** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 2,621.50** (Repair Cost), **S\$ 160.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **SLZ 7337D** that was damaged pursuant to the accident which occurred on **29/08/2020** (date) along **TPE** (location) involving vehicle no/s **SMT 6575J**. This is pursuant to the inspection conducted on **02/09/2020** (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner **NG MING HUI** (“the third party claimant”) of vehicle no. **SLZ 7337D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLZ 7337D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 02 (month) **20 22** (year)



\_\_\_\_\_  
Signed by appointed surveyor



\_\_\_\_\_  
Signed by “the workshop” (with chop)



AUTOMOBILE INTEGRATED MANAGEMENT PTE. LTD.

GST Registration No. : 201605297G  
Company Registration No. 201605297G

## Tax Invoice

### BILL TO

AIG ASIA PACIFIC  
INSURANCE PTE LTD  
78 SHENTON WAY  
#07-16  
079120

INVOICE NO. AC2020046/TP

DATE 29/09/2020

DUE DATE 29/09/2020

TERMS Due on receipt

### VEHICLE NO.

SLZ7337D

DESCRIPTION	QTY	RATE	AMOUNT
REPAIR (INSURANCE CLAIMS) LUMP SUM REPAIR COST	1	4,900.00	4,900.00

SUBTOTAL	4,900.00
GST TOTAL	343.00
TOTAL	5,243.00
BALANCE DUE	<b>S\$5,243.00</b>

### GST SUMMARY

RATE	GST	NET
GST @ 7%	343.00	4,900.00

### Payment mode:

- \* Bank transfer to OCBC current 712821057001
- \* Paynow, UEN. 201605297G
- \* Cheque to be issued to Automobile Integrated Management Pte Ltd

Workshop Address: 23 Kaki Bukit Ave 4 #04-01 (South Wing) Singapore 415933  
Mailing Address: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898  
Email: automim.acct@gmail.com  
Tel: 91198371

**Re: ACCIDENT INVOLVING SMT 6575J & SLZ 7337D ALONG/AT TPE EXIT 10 JUNCTION ON 29/08/2020**

jt2012cnw@gmail.com <jt2012cnw@gmail.com>

Wed 10/6/2021 10:42 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Hi Jeslin,

The case already settled base on 50/50, you didn't receive the update ?

Best regards,  
Jolene

Sent from my iPhone

On 6 Oct 2021, at 10:26 AM, Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

Dear Jolene

Kindly let us have the appealed police investigation result for our necessary action.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** jt2012cnw@gmail.com <jt2012cnw@gmail.com>

**Sent:** Monday, June 14, 2021 1:58 PM

**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Subject:** Re: ACCIDENT INVOLVING SMT 6575J & SLZ 7337D ALONG/AT TPE EXIT 10 JUNCTION ON 29/08/2020

Hi Jaslin,

My warning has been waived by the TP and I have update to AIG about the status back in April. Pls follow up with them.

Thanks

Jolene

Sent from my iPhone

On 14 Jun 2021, at 1:06 PM, Jaslin Kok (LKK Auto)  
<jaslinkok@lkkauto.com> wrote:

Dear Jolene

Kindly advise if there's any status/outcome of your appeal.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jolene Tian <jt2012cnw@gmail.com>

**Sent:** Tuesday, March 16, 2021 10:30 AM

**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Subject:** Re: ACCIDENT INVOLVING SMT 6575J & SLZ 7337D ALONG/AT TPE EXIT 10  
JUNCTION ON 29/08/2020

Haven't receive any update from TP.

You might proceed with what you need to do. During covid I guess all  
these process will be slow than usual.

On Tue, 16 Mar 2021, 10:29 Jaslin Kok (LKK Auto),  
<[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)> wrote:

Dear Jolene

We would like to check if there's any outcome of your appeal.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Wednesday, 30 December 2020 4:06 PM  
**To:** Jolene Tian <[jt2012cnw@gmail.com](mailto:jt2012cnw@gmail.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SMT 6575J & SLZ 7337D ALONG/AT  
TPE EXIT 10 JUNCTION ON 29/08/2020

Dear Jolene

Noted with Thanks.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jolene Tian <[jt2012cnw@gmail.com](mailto:jt2012cnw@gmail.com)>  
**Sent:** Wednesday, 30 December 2020 4:05 PM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: ACCIDENT INVOLVING SMT 6575J & SLZ 7337D ALONG/AT  
TPE EXIT 10 JUNCTION ON 29/08/2020

Hi Jeslin,

I haven't received the update from the TP yet. Will let you know once I have it.

On Wed, 30 Dec 2020, 16:03 Jaslin Kok (LKK Auto),  
<[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)> wrote:

Dear Jolene

We refer to our email on 15/12/2020

Kindly advise the status/outcome of your appeal.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)

**Sent:** Tuesday, 15 December 2020 3:17 PM

**To:** [jt2012cnw@gmail.com](mailto:jt2012cnw@gmail.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SMT 6575J & SLZ 7337D  
ALONG/AT TPE EXIT 10 JUNCTION ON 29/08/2020

Dear Jolene

We understand that you have write in to SPF to appeal for the above matter on 17 November 2020.

Kindly advise the status/outcome of your appeal.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jolene Tian [<mailto:jt2012cnw@gmail.com>]

**Sent:** Friday, 13 November 2020 5:32 PM

**To:** Jia Le (LKK Auto)

**Subject:** Re: ACCIDENT INVOLVING SMT 6575J & SLZ 7337D  
ALONG/AT TPE EXIT 10 JUNCTION ON 29/08/2020

Hi Jia Le,

As spoken over the phone , pls on hold my case and do not proceed with any claim.

I will forward the lawyer letter to AIG for them to handle.

Thank you !

Jolene Tian

On Wed, Sep 30, 2020 at 9:28 AM Jia Le (LKK Auto)

<[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)> wrote:

Our Ref: CC4/AIG20009300/Uds3

**TIAN ZHIHONG**

511 YIO CHU KANG ROAD

#01-22

SINGAPORE 787066

Dear Sir/Madam,

**ACCIDENT INVOLVING SMT 6575J & SLZ 7337D ALONG/AT TPE  
EXIT 10 JUNCTION ON 29/08/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLZ 7337D against your motor insurance policy.

Based on available evidence at hand, we are of the view that liability is not in your favour as you are being charge by Traffic Police for careless driving. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	02 Sep 2020 09:28	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	02 Sep 2020 09:28	<b>Clm Veh Model Changed</b>	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	02 Sep 2020 09:28	<b>Clm Created</b>	Reg No: SLZ7337D. Acct Date: 2020/08/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Automobile Integrated Management Pte Ltd (HQ)	[A] Lee Su Li
4	02 Sep 2020 09:28	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	02 Sep 2020 09:28	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/11	[A] Lee Su Li
6	02 Sep 2020 09:28	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	02 Sep 2020 09:28	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	02 Sep 2020 09:28	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
9	02 Sep 2020 09:28	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
10	02 Sep 2020 16:16	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> MARCUS CHUA	[A] HOW MEI KWAN
11	03 Sep 2020 10:48	<b>Clm Registration Modified</b>	Acct Time:00:00:00->17:00:00.	[I] AIG OneClaim Integration User
12	04 Sep 2020 14:42	<b>Clm Veh Model Changed</b>	(206086) -> (205388) TOYOTA C-HR HYBRID 1.8 S CVT (A).	[A] Lee Su Li
13	30 Nov 2020 16:33	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	30 Nov 2020 16:33	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	30 Nov 2020 16:33	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2018/04/10.	[A] JOANNE LEE KHANG MIN
16	30 Nov 2020 16:33	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	06 Oct 2021 17:44	<b>Adj Mandate Request</b>	Cur.Reg:2821.50:Lia:50%*Quantum:(a)CORw/GST:\$5.243+(b)LOU(4days x \$100):\$400=Total (50%):\$2,821.50*Vehicle Model:TOYOTA C-HR HYBRID*Recommended 4 repair days.	[A] Jaslin Kok Chin Yi
18	29 Oct 2021 10:43	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/11. Mandate Remarks: Mandate approved - based on OI clearance of 50% and subject to all docs in place.	[I] Ler, Bernard-JQ
19	29 Oct 2021 10:43	<b>Adj Mandate Set</b>	Approved:2821.50:Mandate approved - based on OI clearance of 50% and subject to all docs in place.	[I] Ler, Bernard-JQ

Date From     Date To     Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2575728	02 Sep 2020 09:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLZ7337D	SMT6575J	11.00
2649776	30 Nov 2020 16:33:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLZ7337D	SMT6575J	11.00

