

Jia Le (LKK Auto)

From: Jolene Tian <jt2012cnw@gmail.com>
Sent: Friday, 13 November 2020 5:32 PM
To: Jia Le (LKK Auto)
Subject: Re: ACCIDENT INVOLVING SMT 6575J & SLZ 7337D ALONG/AT TPE EXIT 10 JUNCTION ON 29/08/2020

Hi Jia Le,
As spoken over the phone , pls on hold my case and do not proceed with any claim.
I will forward the lawyer letter to AIG for them to handle.

Thank you !

Jolene Tian

On Wed, Sep 30, 2020 at 9:28 AM Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

Our Ref: CC4/AIG20009300/Uds3

TIAN ZHIHONG

511 YIO CHU KANG ROAD

#01-22

SINGAPORE 787066

Dear Sir/Madam,

ACCIDENT INVOLVING SMT 6575J & SLZ 7337D ALONG/AT TPE EXIT 10 JUNCTION ON 29/08/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLZ 7337D against your motor insurance policy.

Based on available evidence at hand, we are of the view that liability is not in your favour as you are being charge by Traffic Police for careless driving. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

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