

## Hsiao Tong (LKKAuto)

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**From:** Manivel Priyadarshini <manivel@iii.com.sg>  
**Sent:** Friday, 4 September 2020 10:48 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Dhanya B.Purushothaman; Admin A  
**Subject:** RE: \*URGENT\*FW: III Ref: TBA// : Accident involving SMH 2585 U, SH 6744 E (TP) & SFY 27 X on 28/8/2020 along PIE near Police Academy towards Changi \*\*\* LKK REF: CC4/III20009296/pa3

Dear Hsiao,

We refer to your below email,

Chain Collision  
SH6744E>SMH2585U>SFY27X

We are down on liability , please proceed with direct settlement.

Thank You  
Best Regards,  
**Priya Manivel**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
[Tel:63476100](tel:63476100),Ext-284



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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Friday, 4 September 2020 10:29 am  
**To:** Manivel Priyadarshini <manivel@iii.com.sg>  
**Cc:** Dhanya B.Purushothaman <Dhanya@iii.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** \*URGENT\*FW: III Ref: TBA// : Accident involving SMH 2585 U, SH 6744 E (TP) & SFY 27 X on 28/8/2020 along PIE near Police Academy towards Changi \*\*\* LKK REF: CC4/III20009296/pa3

Hi Priya,

We understand that Dhanya is on leave.

Kindly assist on this case as third party is chasing for liability clearance & DS. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 2 September 2020 2:56 PM

**To:** 'Dhanya B.Purushothaman' <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** III Ref: TBA// : Accident involving SMH 2585 U, SH 6744 E (TP) & SFY 27 X on 28/8/2020 along PIE near Police Academy towards Changi \*\*\* LKK REF: CC4/III20009296/pa3

Hi Dhanya,

We refer to the above matter.

Please be informed that we are unable to seek mandate on liability via Merimen as third party repairer had not submitted their estimates.

Third party repairer would like to know liability/ DS before proceed the claim. In view of this, we seek your mandate on liability via email as follows: -

**Liability: 100% (BOLA 28)**

**Remarks: 3 vehicles chain collision whereby our driver was the last car.**

For you approval please. Thanks.

**...CLAIM SUBFOLDER...(Pending for Survey)**Vehicle Not In **Direct Settlement**

THE REPAIRER HAS NOT SUBMITTED THEIR ESTIMATES

If you wish to work on the report, contact the repairer below to  
You can authorize repairer submission after 5 days.0.2 days have passed since assignment.  
You can authorize the submission of the repairer's estimates in 11

Claim Audit

Activity Log

Documents

**CLAIM SUBFOLDER TRACKING**

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Sep 2020 17:32		02 Sep 2020 09:00				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

**CLAIM SUBFOLDER DETAILS**

Insured:	COMFORTDELGRO CORPORATION LIMITED, Co. Reg. No.: 200300002K					
Main Claimant:	ISMAIL BIN AGIL, ID: S1539063H					
Vehicle Reg. No.:	SMH2585U					Date of Loss: 28/08 [19 M]
Claim Type:	TP					Policy/Cover Note No.:
Vehicle Reg. No. (Insured):	SH6744E					Policy No. (Claimant):
						Excess:
Repairer:	Hua Hong Pte Ltd (Sungei Kadut) 25D Sungei Kadut Street 1, 729332 Sungei Kadut - Tel: 6760 8815 / 6760 0539					
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Bhargavi Purushothaman Dhanya]					
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 11/09/2020]					
Driver/Custodian (Insured):	LIM THIAM BOH () Email:					

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>**Sent:** Tuesday, 1 September 2020 12:11 PM**To:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>; Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>;  
'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A  
<[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>**Cc:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>**Subject:** RE: Accident involving SMH 2585 U, SH 6744 E (TP) & SFY 27 X on 28/8/2020 along PIE near Police Academy towards Changi

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **SMH2585U** and let us have your report urgently.

This claim will be handled by [Ms Dhanya](#).

\*Kindly upload this survey request email to merimen.

\*We started using audatex since 1<sup>st</sup> dec 2019. Please do adjustments through Audatex and upload the report onto Merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>  
**Sent:** Monday, 31 August 2020 4:26 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>  
**Subject:** RE: Accident involving SMH 2585 U, SH 6744 E (TP) & SFY 27 X on 28/8/2020 along PIE near Police Academy towards Changi

Dear Gabriel

We choose LKK Auto Consultants Pte Ltd

Kindly advise on liability first before survey

Thank you

[Jerleen Tang](#)  
Claims Department



**HUA HONG PRIVATE LIMITED**  
25D SUNGEI KADUT STREET 1 SINGAPORE 729332  
T. 6661 9694 | F. 6661 9699 | W. [huahong.com.sg](http://huahong.com.sg)



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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Monday, 31 August 2020 4:25 PM  
**To:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>  
**Cc:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>

**Subject:** RE: Accident involving SMH 2585 U, SH 6744 E (TP) & SFY 27 X on 28/8/2020 along PIE near Police Academy towards Changi

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>

**Sent:** Monday, 31 August 2020 3:27 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** James Tan <[james@huahong.com.sg](mailto:james@huahong.com.sg)>

**Subject:** Accident involving SMH 2585 U, SH 6744 E (TP) & SFY 27 X on 28/8/2020 along PIE near Police Academy towards Changi

Dear Sir/Mdm

Kindly advise liability for this accident case.





Our insured claiming third party. GIA report as per attached.

Should you have any clarification, please contact us @ 6661 9688.

Thank you

*Jerleen Tang*  
Claims Department



**HUA HONG PRIVATE LIMITED**  
25D SUNGEI KADUT STREET 1 SINGAPORE 729332  
T. 6661 9694 | F. 6661 9699 | W. [huahong.com.sg](http://huahong.com.sg)  
   

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

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