

## Summer Lee (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 1 September, 2020 4:34 PM  
**To:** Chong Boon Sen; charmaine.kong@vw.com.sg; Wong Meiy (VGS - SG/Singapore); Pearlyn.cheong@vw.com.sg; steven.chee@vw.com.sg; Tang Shu Shi (VGS - SG/Singapore)  
**Cc:** Claims Dept of CTI; 'assignments'; admin-a@lkkauto.com  
**Subject:** RE: SNM20D203129 /GBJ6926M/TAYHP / FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ6480M & GBJ6926M ON 29.8.2020

Dear Sir/Mdm (LKK),

We refer to the above matter.

Please get your surveyor to liaise with VOLKSWAGEN to conduct survey.

Please revert.

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Tuesday, September 1, 2020 9:45 AM  
**To:** charmaine.kong@vw.com.sg; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Pearlyn.cheong@vw.com.sg; steven.chee@vw.com.sg; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM20D203129 /GBJ6926M/TAYHP / FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ6480M & GBJ6926M ON 29.8.2020

Dear Irene,

Please conduct PRS for **SKQ6480M. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Irene Tay.

**\*\*\* Kindly quote our reference number when replying.**

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Kong Charmaine (VGS - SG/Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>  
**Sent:** Monday, August 31, 2020 5:58 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Wong Meiy (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Chee Steven (VGS - SG/Singapore) <[steven.chee@vw.com.sg](mailto:steven.chee@vw.com.sg)>; Tang Shu Shi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>  
**Subject:** REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ6480M & GBJ6926M ON 29.8.2020

Dear Claims,

Please revert on liability & survey arrangements.

Thanks.

Best regards,

Charmaine Kong  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

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Main Line: +65 6305 7299  
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[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)

**VOLKSWAGEN**  
GROUP SINGAPORE



Das **Well**Auto.



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**From:** Kong Charmaine (VGS - SG/Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>

**Sent:** Monday, 31 August 2020 5:49 PM

**To:** Kong Charmaine (VGS - SG/Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>

**Subject:** Scan Image

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