

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 11 September 2020 10:18 am
To: Wong, Lorriance
Cc: assignments; SUR
Subject: RE: SOMPO REF:CMTD2002558/RE: ACCIDENT ON 29/08/2020 between SMF9635Z & GBC3390P along PIE(TUAS) after Clemen Ave 6 Exit
Attachments: PRELI ADVISE - SMF 9635Z.pdf

Dear Lorriance,

Enclosed preliminary revised of vehicle SMF 9635Z.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Wong, Lorriance <lorriance.wong@sompo.com.sg>
Sent: Friday, 4 September 2020 8:53 am
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SOMPO REF:CMTD2002558/RE: ACCIDENT ON 29/08/2020 between SMF9635Z & GBC3390P along PIE(TUAS) after Clemen Ave 6 Exit

Hi Shirley

Message well noted.

Thank you.

Best Regards
Lorriance Wong
Claims Division
D: 63295175 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 3 September 2020 6:18 pm
To: Wong, Lorriance <lorriance.wong@sompo.com.sg>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SOMPO REF:CMTD2002558/RE: ACCIDENT ON 29/08/2020 between SMF9635Z & GBC3390P along PIE(TUAS) after Clemen Avenue 6 Exit

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Dear Lorriance,

Please be informed that we have inspected the vehicle SMF 9635Z on 02.09.2020 .

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 1 September 2020 4:04 pm
To: 'Henry, Irene James' <irene.henry@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SOMPO REF:CMTD2002558/RE: ACCIDENT ON 29/08/2020 between SMF9635Z & GBC3390P along PIE(TUAS) after Clemen Avenue 6 Exit

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Henry, Irene James <irene.henry@sompo.com.sg>
Sent: Tuesday, 1 September, 2020 3:59 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: FW: SOMPO REF:CMTD2002558/RE: ACCIDENT ON 29/08/2020 between SMF9635Z & GBC3390P along PIE(TUAS) after Clemen Avenue 6 Exit

Dear LKK Auto,

Kindly assist to contact the undersigned for motor survey.

Surveyor requested – Marcus Chua

Note: * Currently working from home with effect from 06.04.2020 until further notice.

Best Regards
Irene Henry
Claims Division
D: 6322 4618 | T: 6461 6555



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From: Advance Auto Garage <advanceag@hotmail.com>
Sent: Tuesday, September 1, 2020 3:27 PM
To: Henry, Irene James <irene.henry@sompo.com.sg>
Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>
Subject: Re: SOMPO REF:CMTD2002558/RE: ACCIDENT ON 29/08/2020 between SMF9635Z & GBC3390P along PIE(TUAS) after Clemeni Ave 6 Exit

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Dear Irene Henry,

I would like to appoint Marcus from LKK for my PRI.thank you

Sent from my Huawei phone

----- Original message -----
From: "Henry, Irene James" <irene.henry@sompo.com.sg>
Date: Tue, 1 Sep 2020, 11:21
To: Advance Auto Garage <advanceag@hotmail.com>
Cc: "Wong, Lorriance" <lorriance.wong@sompo.com.sg>
Subject: SOMPO REF:CMTD2002558/RE: ACCIDENT ON 29/08/2020 between SMF9635Z & GBC3390P along PIE(TUAS) after Clemeni Ave 6 Exit

Our Reference : CMTD2002558/LOR

Your Reference: SMF 9635Z

Without Prejudice

Date: 01ST September 2020 **EMAIL ONLY**

Attention:

M/S ADVANCE AUTO GARAGE

ACCIDENT INVOLVING GBC 3390P & SMF 9635Z ON 29.08.2020

Dear Sir/ Madam,

We refer to your notice of accident dated 01.09.2020 via email.

Please be informed that **Lorriance Wong** is the handler of this case who can be contacted @ 6329 5175/
lorriance.wong@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client’s/your customer’s vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey			
	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Vincent Ng	
		Andrew Ow Yong	
2	LKK Auto Consultants	Kenneth Kong	
		Marcus Chua	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	In-House Surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Note: * Currently working from home with effect from 06.04.2020 until further notice.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Advance Auto Garage <advanceag@hotmail.com>
Sent: Tuesday, September 1, 2020 10:19 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: ACCIDENT ON 29/08/2020 between SMF9635Z & GBC3390P along PIE(TUAS) after Clemen Ave 6 Exit

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Our Ref: AAG.20200807

Your Ref: GBC3390P

PRE-REPAIR INSPECTION NOTICE

Dear Sirs,

We act for GOH PEH MENG, ELVIN, owner of SMF9635Z that was damaged as a result of the above accident.

Please take note that our client's motorcar is presently located at his repairer's workshop,

Advance Auto Garage

10 Kaki Bukit Road 2, #01-21

First East Centre

Singapore 417868

TEL: 9007 9247

Email: advanceag@hotmail.com

ATTN: Xavier Lim

In the circumstances, kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.

As provided by NIMA Protocol, take note that our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.

Best Regards,

Xavier Lim

(+65) 9007 9247

Advance Auto Garage

10 Kaki Bukit Road 2 #01-21

First East Centre S(417868)