

Su Li (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 14 September 2020 10:11 AM
To: Su Li (LKK Auto)
Cc: Admin A; Asher Sng (LKKAuto); Claims Dept of CTI
Subject: RE: Direct Settlement - Accident Involving SMK 1830C (OI : CTI - SNM20D203254/C02/lewlc) and YP 6793A (TP : LKK REF - CC6/CTI20009284/Aes3) on 28/08/2020
Attachments: bill - 2020-09-14T100636.566.pdf

Dear Su Li,

We attached herewith the insured accident report for your reference.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, September 7, 2020 9:22 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMK 1830C (OI : CTI - TBA) and YP 6793A (TP : LKK REF - CC6/CTI20009284/Aes3) on 28/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle YP 6793A at M/s HUA MENG SPRAY PAINTING WORKSHOP on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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