

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 1 September, 2020 11:24 AM
To: Ashlyn Chng; Suraidah B Saidi PTCBC
Cc: Claims Dept of CTI; 'SUR'; 'Summer Lee (LKK Auto)'; assignments@lkkauto.com
Subject: RE: SNM20D203130/SMG8774G/THAMYL / FW: Direct Settlement (FC) - Accident involving SLG8809C (GRBA) & SMG8774G DOA 23/07/2020 (VEH GROUNDED)
Attachments: SLG8809C_EFILE.pdf; SLG8809C_EST INV.pdf

Without Prejudice

Dear Aslyn,

Liability is cleared for your client, pending insured agreement on damages and quantum.

Please let us have your documents once repair cost and days are finalised with our surveyor.

Our surveyor – LKK, will be conducting the survey.

Dear LKK

Please conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Chong Boon Sen
Sent: Tuesday, September 1, 2020 10:10 AM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203130/SMG8774G/THAMYL / FW: Direct Settlement (FC) - Accident involving SLG8809C (GRBA) & SMG8774G DOA 23/07/2020 (VEH GROUNDED)
Importance: High

Dear Pauline,

Please conduct PRS for **SLG8809C**.

Note: officer in charge – Pauline Tham.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Monday, August 31, 2020 6:00 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: Direct Settlement (FC) - Accident involving SLG8809C (GRBA) & SMG8774G DOA 23/07/2020 (VEH GROUNDED)
Importance: High

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SMG8774G** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

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