

Letter Of Claim For Uninsured Loss

Insurance Company: MS FIRST CAPITAL INSURANCE LTD

Date: 30/09/2020

Address :

Attention :

Claims Department – Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number SLW6783S & S4C89402
at Boon Lay Way Round Jct on 02/07/2020

I am the owner of Vehicle Number SLW6783S which was involved with the accident as mentioned above.

As the accident was solely caused by your insured vehicle, bearing registration number S4C89402, I hereby submit my claim against your company for the uninsured loss which are as follows:


~~Excess payment for OD claim~~ CCR
Loss of usage (\$\$/day) for _____ days
Car rental as per invoice attached
Search fee
Others medicase fee
Total claim amount

\$	<u>7392.80</u>
\$	
\$	<u>749.00</u>
\$	
\$	<u>43.87</u> — Owner
\$	<u>8185.67</u>

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ 8,185.67, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely


(Owner of motor vehicle)

Name : Chua Chiew Lai

Address : 933 Bukit Timah Road

#04-28

Telephone : 94560617

S(589644)



LETTER OF AUTHORITY AND INDEMNITY

- ☐ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- ☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- ☐ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- ☐ TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
- ☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

- ☒ Third Party (Direct Settlement)
- ☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SLW6793S AND SHK8940Z
ON 02/07/2020 AT BOONHAY WAY TOWARD JLN BOON LAY

1. I, the owner of vehicle no. SLW6793S hereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop <u>LIAISON TRD</u>	
Name <u>Chua Chiew Lai</u>		Company Name	
Address <u>933 Bukit Timah Road #04-28</u>		Claim Officer's Name	
<u>S(589644)</u>			
Telephone No <u>94560617</u>		Telephone No <u>913 BUKIT TIMAH ROAD</u>	
Date <u>6 Jul 2020</u>		SINGAPORE 589623	
Email <u>chantc88@hotmail.com</u>		TEL : 6466 7711 FAX : 6469 7472	
Company Stamp [For Co Regn Vehicle]	Authorized Signature <u>[Signature]</u>	Claim Officer's Signature <u>[Signature]</u>	

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002652MFSH
ACCIDENT DATE : 02/07/2020
ACCIDENT LOCATION : BOON LAY WAY TOWARDS JALAN BOON LAY
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : CHIN WEE MIN
INSURED VEHICLE : SHC 8940Z
INVOLVED PARTY : SLW 6793S ✓
SETTLEMENT SUM : \$ 8,185.67

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : CHUA CHIEW LAI

Signature and Date :


28/1/21

WITNESS : LAWRENCE TEO

Signature and Date :


28/1/21

TAN CHONG MOTOR SALES PTE LTD
913 BUKIT TIMAH ROAD
SINGAPORE 589623
TEL : 6466 7711 FAX : 6469 7472



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



NAME :
ADDRESS : MS FIRST CAPITAL INSURANCE LIMITED
TELEPHONE :
MODEL : 36 ROBINSON ROAD
ENGINE NO : #16-01 CITY HOUSE S(068877)
CHASSIS NO : 65073848
VEHICLE NO : TDWARDZE12EDAY487Z

CREDIT NOTE

INVOICE NO : 19-9106231-D
TERMS NO : CMBC111696
DATE RECEIVED : 01-OCT-2020
JOB NO :
MILEAGE :
YOUR REFERENCE :

ITEMS	JN1TAAE12Z0930248	JOB DESCRIPTION	AMOUNT
Page 1	SLW6793S		
	WRONG LABOUR ADJUSTMENT (INVOICE NO.: W12142173)		20.00
			20.00
		GST (7%)	1.40
			21.40

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating to the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



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GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : MS FIRST CAPITAL INSURANCE LIMITED
ADDRESS : 36 ROBINSON ROAD
TELEPHONE : #16-01 CITY HOUSE S(068877)
MODEL : 65073848
ENGINE NO : TDWARDZE12EDAY487Z
CHASSIS NO : HR12278151B
VEHICLE NO : JN1TAAE12Z0980248
SLW6793S

INVOICE NO :
INVOICE DATE : W12142173
TERMS : 30-SEP-2020
DATE REC'D : CREDIT
SA/SE : 05-SEP-2020
JOB NO : LAW
MILEAGE : BG1089406
YOUR REFERENCE : 029910
INS/IC/LAW/0159/2

ITEMS	JOB DESCRIPTION	Credit terms	30 AMOUNT
6	RENTAL BY TCMS (DTS) H/A 43885 INV N104134 REPAIR FROM 08.09.2020 - 15.09.2020 Insurance Co : MS FIRST CAPITAL INSURANCE LIMITED Policy No....: TP-SHC8940Z Claim Type ...: DIRECT SETTLEMENT / THIRD PARTY CLAIM DOA.....: 02-JUL-2020 Our Ref.....: INS/IC/LAW/0159/2020 Surveyor.....: M/S LKK ENGINEERING & MANAGEMENT SERVICES		
	LABOUR :		4423.00
	PARTS :		2506.16
	SUBTOTAL :		6929.16
	TOTAL :		6929.16
	GST(7%) :		485.04
	AMOUNT DUE :		7414.20

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: SEVEN THOUSAND FOUR HUNDRED FOURTEEN
AND CENTS TWENTY ONLY.

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17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME :	MS FIRST CAPITAL INSURANCE LIMITED	INVOICE NO :	W12142173
ADDRESS :	36 ROBINSON ROAD	INVOICE DATE :	30-SEP-2020
TELEPHONE :	#16-01 CITY HOUSE S(068877)	TERMS :	CREDIT
MODEL :	65073848	DATE REC'D :	05-SEP-2020
ENGINE NO :	TDWARDZE12EDAY487Z	SA/SE :	LAW
CHASSIS NO :	HR12278151B	JOB NO :	BG1089406
VEHICLE NO :	JN1TAAE12Z0980248	MILEAGE :	029910
	SLW6793S	YOUR REFERENCE :	INS/IC/LAW/0159/2

ITEMS	JOB DESCRIPTION	Credit terms	30 AMOUNT
14	STAY-RR BUMPER LH Qty:1 @ \$96.90 each (Disc:20.00% After Disc:\$77.52each)		77.52
15	DOOR BACK Qty:1 @ \$1018.20 each (Disc:20.00% After Disc:\$814.56each)		814.56
16	SUNDRIES Qty:1 @ \$20.00 each (Special Nett Item)		20.00
17	REAR W/SCREEN SEALANT Qty:1 @ \$80.00 each (Special Nett Item)		80.00
18	SENSOR-REVERSE Qty:1 @ \$250.00 each (Special Nett Item)		250.00
	SUBTOTAL	:	2506.16
REMARKS			
1	DIRECT ASIA CLAIM AGAINST MS FIRST CAPITOL DOA:02.07.2020		
2	TOC:DIRECT SETTLEMENT OUR REF:INS/IC/LAW/0159/2020		
3	SATISFACTION NOTE ATTACHED T/P VEHICLE NO:SHC8940Z		
4	AUTHORISE BY VIC SANGHILAN MS FRIST CAPTIOL ON 31.08.2020 @ 1337HR		
5	SUREVY BY:LKK GUO QIANG ON 01.09.2020 @ 1000HRS RECOMMEND 7 DAYS		

DOLLARS:

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GST REG: 19-9106231-D

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ADDRESS :	36 ROBINSON ROAD	INVOICE DATE :	30-SEP-2020
TELEPHONE :	#16-01 CITY HOUSE S(068877)	TERMS :	CREDIT
MODEL :	65073848	DATE REC'D :	05-SEP-2020
ENGINE NO :	TDWARDZE12EDAY487Z	SA/SE :	LAW
CHASSIS NO :	HR12278151B	JOB NO :	BG1089406
VEHICLE NO :	JN1TAAE12Z0980248	MILEAGE :	029910
	SLW6793S	YOUR REFERENCE :	INS/IC/LAW/0159/2

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNT
3	GROMMET BUMPER \$2.70 EA X 02 Qty:2 @ \$2.70 each (Disc:20.00% After Disc:\$4.32each)		4.32
4	GROMMET BUMPER \$3.40 EA X 02 Qty:2 @ \$3.40 each (Special Nett Item)		6.80
5	PANEL REAR Qty:1 @ \$552.80 each (Disc:20.00% After Disc:\$442.24each)		442.24
6	PLATE-LUGGAGE Qty:1 @ \$68.80 each (Disc:20.00% After Disc:\$55.04each)		55.04
7	FACE-RR BUMPER Qty:1 @ \$460.00 each (Disc:20.00% After Disc:\$368.00each)		368.00
8	ENERGY ABSORBER Qty:1 @ \$125.30 each (Disc:20.00% After Disc:\$100.24each)		100.24
9	BRKT BUMPER LH Qty:1 @ \$51.00 each (Disc:20.00% After Disc:\$40.80each)		40.80
10	WEATHER STRIP Qty:1 @ \$68.20 each (Disc:20.00% After Disc:\$54.56each)		54.56
11	EMBLEM-BACK DOOR NISSAN Qty:1 @ \$64.90 each (Disc:20.00% After Disc:\$51.92each)		51.92
12	EMBLEM NOTE Qty:1 @ \$79.90 each (Disc:20.00% After Disc:\$63.92each)		63.92
13	CAMERA BRACKET Qty:1 @ \$20.00 each (Special Nett Item)		20.00

DOLLARS:

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SLW6793S

INVOICE NO : W12142173
INVOICE DATE : 30-SEP-2020
TERMS : CREDIT
DATE REC'D : 05-SEP-2020
SA/SE : LAW
JOB NO : BG1089406
MILEAGE : 029910
YOUR REFERENCE : INS/IC/LAW/0159/2

ITEMS	JOB DESCRIPTION	Credit terms	30 AMOUNT
	LABOUR		
1	PULL/STRAIGHTEN CHASSIS - SUPPLEMENTARY		350.00
2	REMOVE/INSTALL & TEST REAR REVERSE CAMERA		120.00
3	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL \$120/PANEL X 04		240.00
4	SUPPLY & INSTALL REVERSE SENSOR OR R/I		55.00
5	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA \$100/PANEL X 03		200.00
6	REPAIR LH/RH REAR FENDER AND RENEW END PANEL, TAILGATE, REAR BUMPER (REPAIR S/TYRE HOUSING)		1580.00
7	S/PAINT REAR PORTION AND S/TYRE HOUSING		1500.00
8	CHECK LIGHTING		48.00
9	R/I REAR WINDSCREEN TO ASSIST REPAIR		150.00
10	R/I TAILGATE MECHANICAL PARTS TO NEW DOOR		60.00
11	R/I REAR LH/RH WHEELHOUSE FINISHER TO ASSIST REPAIR - SUPPLEMENTARY		120.00
	SUBTOTAL :		4423.00
	PARTS		
1	CLIP BUMPER \$1.40 EA X 06 Qty:6 @ \$1.40 each (Disc:20.00% After Disc:\$6.72each)		6.72
2	ORNAMENT ASSY REAR LH BUMPER Qty:1 @ \$61.90 each (Disc:20.00% After Disc:\$49.52each)		49.52

DOLLARS:

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CUSTOMER

CHUA CHIEW LAI
933 BUKIT TIMAH
ROAD #04-28
Singapore 589644

GST Reg No. : M2-0067432-4
Tax Invoice : N104134
Inv. date...: 24-SEP-2020
Print date...: 24-SEP-2020
Print time...: 12:57:54
Page no.....: 1
Agreement no: N43885

Description	Amount
RENTAL CHARGE FROM 08-SEP-2020 TO 15-SEP-2020(SLP9751E)	700.00

TOTAL(BEFORE GST)	700.00
GST(7%)	49.00
TOTAL(AFTER GST)	749.00

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.

SLW 135

DOWNTOWN TRAVEL SERVICES PTE LTD



Authorised Signature



Hiring Agreement

43885

Co. Reg. No. : 198403671H
GST Reg. No.: M2-0067432-4

Vehicle Number: SLP9751E Make & Model: NISSAN QASHQAI Date: 08.09.20
Change Over 1: _____ Initial: _____ Date: _____
Change Over 2: _____ Initial: _____ Date: _____

Hirer

Name: CHUA CHIEW LAI
Address: _____

Singapore ()
Contact Person: _____ Tel: _____

1st Driver

Name: CHUA CHIEW LAI
Address: 933 BYFET TIMMY ROAD
H 04-28

Singapore ()
Contact No: _____ (H) 94560617 (O) _____ (HP)
Occupation: _____ Date of Birth: 2/9/1971
Passport / NRIC No: S7131132E Nationality: SINGAPOREAN
Driver's Licence No: S7131132E Driving Exp.: _____ yrs
Country of Issue: _____ Expiry Date: _____

Additional Driver

Name: _____
Address: _____

Singapore ()
Contact No: _____ (H) _____ (O) _____ (HP)
Occupation: _____ Date of Birth: _____
Passport / NRIC No: _____ Nationality: _____
Driver's Licence No: _____ Driving Exp.: _____ yrs
Country of Issue: _____ Expiry Date: _____

Mode of Payment

CASH () AMEX () MASTERCARD () VISA ()
DINERS () CHEQUE () COM. BILLING () INT. BILLING ()
CHEQ / CARD NO. _____
Expiry Date: _____

Remarks / Delivery Location

SLW 6793S
\$ 100/day x 07

Number of keys given: _____

Hirer hereby agrees to abide to the terms and conditions as set out overleaf. If I opt to pay by credit / charge card, my signature here will be deemed to have been made on the applicable credit card charge slip.

NB. Vehicle taken must be returned by appointed time and date otherwise an extra charge will be applied.

HIRER'S SIGNATURE

DOWNTOWN TRAVEL SERVICES PTE LTD

For Official Use

INV No.: _____ O/R No.: _____ Date: _____
INV No.: _____ O/R No.: _____ Date: _____
INV No.: _____ O/R No.: _____ Date: _____

Check In / Out

Date Out 8.9.20 Time Out 11:00 AM Km Out 48650
Petrol Level: E 1/4 1/2 3/4 (E)
Agreed Date of Return: _____
Date In: 15.09 Time In 10:10 Km In 49039
Petrol Level: E 1/4 1/2 3/4 (F)

Collision Damage Waiver

ACCEPTS
To Pay Extra Fees
Daily S\$ _____
Weekly S\$ _____
Monthly S\$ _____
Weekend S\$ _____
Non-Waiverable Excess
S\$ 2000 per accident
Signature [Signature]

DECLINES
Hirer Declines CDW
Excess S\$ _____ per accident
Signature _____

Personal Accident Insurance

ACCEPTS
To Pay Extra Fees
Daily S\$ _____
Weekly S\$ _____
Monthly S\$ _____
Weekend S\$ _____
Signature [Signature]

DECLINES
Hirer Declines PAI
Signature [Signature]

Malaysia Charge	S\$	cts
Per Day		
Per Week		
Per Month		
CDW		
PAI		
7% GST		
Total		

Per Day	S\$		
Per Week	S\$		
Per Month	S\$		
Weekend	S\$		

Rental Charges		
CDW		
PAI		
Delivery / Collection		
Others		
7% GST		
Sub Total		

Rental Extension		
CDW		
PAI		
7% GST		
Extension Charges		

Petrol		
Excess / Non-Waiverable Excess		
Others		
7% GST		
Addendum Charges		

Overall Charges

BUKIT TIMAH FAMILY CLINIC & SURGERY
897, BUKIT TIMAH ROAD
SINGAPORE 589617
Tel: 64698816

TAX INVOICE

CHUA CHIEW LAI (S7131132E)
933 BUKIT TIMAH ROAD
#04-28
SINGAPORE 589644

Invoice No. : GPC 033583
Invoice Date : 03 Jul 2020
ACRA No. : T07CM2130E
GST Reg No. : M90372310Y
Doctor : Lo Kit Leong

ITEM NAME	QTY	ADJ	TOTAL
AN DICLOFENAC SODIUM 100MG	10.00 tab/s	\$0.00	\$7.49 ✓
CM NEODERM CREAM 15G(TUBE)	1.00 tube	\$0.00	\$16.05 ✗
FAMOTIDINE 20MG	10.00 tab/s	\$0.00	\$4.28 ✓
CONSULTATION		\$0.00	\$32.10 ✓

Final Bill

~~\$59.92~~

Including GST (\$3.92)

Cash Rounding

\$0.00

Payment received by NETS - RE/027087

~~\$59.92~~

Outstanding Balance

\$0.00

** Diclofenac 100mg
and Famotidine 20mg
were prescribed for her
injury.*

Bukit Timah Family Clinic & Surgery
897 Bukit Timah Road
Singapore 589617
Tel: 6469 8816 Fax: 6469 8817

~~43.87~~
43.87
✓

Asher Sng (LKKAUTO)

From: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>
Sent: Friday, 20 November 2020 11:15 AM
To: Asher Sng (LKKAUTO)
Cc: Jason Tea
Subject: [MANDATE GIVEN] EXPRESS SETTLEMENT VIA LKK Re: SURVEYOR APPOINTED;
OUR REF : D20002652MFSH ; YOUR REF: SLW6793S - LKK REF
CC4/FCI20009230/Ges3

Follow Up Flag: Flag for follow up
Flag Status: Completed

Dear Asher,

We refer to your below email.


You have our mandate to settle the matter from **\$8,078.67 - \$8,185.67 (all in).**

You may start to offer LOR @ \$107.00 x 6 days.

Thank you.

Kind Regards,

Vic Sanghilaan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilaan@msfirstcapital.com.sg | Company Regn.
No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 3 November 2020 11:38 am
To: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: [MANDATE REQUEST] EXPRESS SETTLEMENT VIA LKK Re: SURVEYOR APPOINTED; OUR REF :
D20002652MFSH ; YOUR REF: SLW6793S - LKK REF CC4/FCI20009230/Ges3

Your ref : **D20002652MFSH**
Our ref : CC4/FCI20009230/Ges3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 8940Z (OI) AND SLW 6793S (TP) ON 02/07/2020

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer "**TAN CHONG MOTOR SALES PTE LTD**" at **\$ 8,185.67 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 9,532.54	\$ 7,392.80
2. Loss of Rental (7days x \$100)(w/GST)	\$ 749.00	\$ 749.00 (7days x \$100)
3. Medical fee	\$ 43.87	\$ 43.87
Total	\$ 10,325.41	<u>\$ 8,185.67</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Friday, October 16, 2020 3:31 PM

To: Chan Nguan Boo <chan_nguan_boo@tanchong.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Lawrence Teo <lawrenceteo@tanchong.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Eden Yeap <edenyeap@tanchong.com>; Eric Koh <ekyl@tanchong.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20002652MFSH ; YOUR REF: SLW6793S - LKK REF CC4/FCI20009230/Ges3

Without Prejudice

Dear Sir/Madam,

We refer to your below email and the contents were noted.

Please be informed that this matter is handled by LKK on behalf of us.

They will get back to you for an update/offer in due course.

Thank you.

Dear Asher,

Please refer to the below email and for your necessary action please.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn.
No. 195000106C
A Member of MS&AD Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Chan Nguan Boo <chan_nguan_boo@tanchong.com>

Sent: Friday, 16 October 2020 3:23 pm

To: Lawrence Teo <lawrenceteo@tanchong.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>; Eden Yeap <edenyeap@tanchong.com>; Eric Koh <ekyl@tanchong.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20002652MFSH ; YOUR REF: SLW6793S

Dear all,

Any updates on the status?

Thanks

Regards
Nguan Boo
DID:6703 8837

From: Lawrence Teo

Sent: Thursday, October 1, 2020 11:17 AM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>; Eden Yeap <edenyeap@tanchong.com>; Chan Nguan Boo <chan_nguan_boo@tanchong.com>; Eric Koh <ekyl@tanchong.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20002652MFSH ; YOUR REF: SLW6793S

Dear All,

See attached Revised copy of LOD.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Lawrence Teo
Sent: 30 September 2020 10:30
To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>;
Eden Yeap <edenyeap@tanchong.com>; Chan Nguan Boo <chan_nguan_boo@tanchong.com>; Eric Koh
<ekyl@tanchong.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20002652MFSH ; YOUR REF: SLW6793S

Dear All,

See attached LOD. Kindly send me DV if any.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
Sent: 28 September 2020 18:32
To: Lawrence Teo <lawrenceteo@tanchong.com>
Subject: 回复: SURVEYOR APPOINTED; OUR REF : D20002652MFSH ; YOUR REF: SLW6793S

Dear Lawrence,

Finalize COR \$6909.16 before GST @ 7 working days.

Regards,
Guo Qiang

发件人: Lawrence Teo <lawrenceteo@tanchong.com>
发送时间: 2020年9月22日 10:33
收件人: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
主题: RE: SURVEYOR APPOINTED; OUR REF : D20002652MFSH ; YOUR REF: SLW6793S

Dear Guo Qiang,

Please confirm COR.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: 02 September 2020 11:12

To: Lawrence Teo <lawrenceteo@tanchong.com>

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: SURVEYOR APPOINTED; OUR REF : D20002652MFSH ; YOUR REF: SLW6793S

Dear Sir/Madam

PRI Request For **SLW6793S** Accident Involving **SHC8940Z** On 02-07-2020 AT 14:45:00HRS.

Please find below details for your reference

- **Claim number** : D20002652MFSH
- **Insured vehicle number** : SHC8940Z
- **Accident date** : 02-07-2020
- **Third-party vehicle number** : SLW6793S
- **Assignment type** : DIRECT SETTLEMENT
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : SANGHILAN VIC ALPEH SUMAGANG

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

