

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: CC3/AIG20009223/da3 (GBJ9739S)**

Norah Khai From  
6768 9911 Telephone +65 -  
6841 1183 Telefax +65 -  
Nora.khai@premiumauto.com.sg Email  
Body & Paint Dept Our Dept  
PA/TP/0609/2020/NH Our Ref

30-Nov-2021 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SLN 1578 C - VOLKSWAGEN SCIROCCO 1.4 TFS**

With reference to the above-mentioned vehicle, no. **SLN 1578 C**, claimant, **Mr. Teng Jun Yong**, please find the related document per attached.

1. A copy of the Original invoice no. 85016984 – S\$ 5,007.94.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 240.00 (S\$ 60.00 x 4 working days)
5. A copy of the LTA search – S\$ 7.45

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
(65) 684 11183

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SLN 1578 C

55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
(65) 684 11183

### BREAKDOWN OF PAYMENT

Vehicle No: SLN1578 C

Accident on 26-Aug-2020 at Yishun Ave 6

Involving vehicle/s GBJ 9739S

1) Repair cost \$ 5007.94

Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 7.45

Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 240.00

Payable to: Premium Automobiles Pte Ltd

4) Medical fees \$ \_\_\_\_\_

Payable to: \_\_\_\_\_

5) Others \$ \_\_\_\_\_

Payable to: \_\_\_\_\_

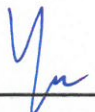
**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

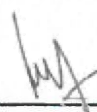

I, Teng Jun Yong (the third party claimant) of Blk 818 Woodlands  
st 82, # 92-413, S(730818) (address), owner of SLN1578C (vehicle no.)  
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLN1578C that was damaged pursuant to the accident which occurred on 26-Aug-2020  
(date) along Yishun Ave 6 (location) involving vehicle no/s  
GBJ 97395 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 27 (day) of 08 (month) 2020 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

   
Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,007.94 (Repair Cost), S\$240.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SLN 1578C that was damaged pursuant to the accident which occurred on 26/08/2020 (date) along YISHUN AVE 6 (location) involving vehicle no/s GBJ 9739S. This is pursuant to the inspection conducted on 28/08/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TENG JUN YONG ("the third party claimant") of vehicle no. SLN 1578C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLN 1578C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16<sup>th</sup> (day) of Dec. (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

WITHOUT PREJUDICE  
TO INJURY CLAIM

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 16:07

<b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120 079120</b>		<b>Invoice No:</b> 85016984  <b>Date :</b> 29/11/2021  <b>Order :</b> SLN1578C  <b>Term :</b> 30	<b>Account:</b> A0006 (T 0)  <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120</b>	
<b>Regn No:</b> SLN1578C (V 46906)		<b>Regn Date:</b> 25/05/2017	<b>Mileage:</b> 4576	<b>WIP No.:</b> 47135
<b>Model:</b> VOLKSWAGEN SCIROCCO 1.4 TFSI		<b>Chassis:</b> WVWZZZ13ZHV004871	<b>Engine:</b> CMS 044465	<b>Dept:</b> U
You have been assisted by :- UB-Lim Kee Siang ( 43 )				

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS FRONT DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGE.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS FRONT DOOR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY RHS FRONT DOOR, DOOR HANDLE AND RHS REAR FENDER.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A1K8831056K	DOOR (LAST)	1.00	2674.00	2,139.20
X	A1K8837651	(A) (SK) DOOR SEAL 13/	1.00	62.40	49.92
X	A1K8837206F GRU	(A) (SK) HANDLE 13/1/2	1.00	337.00	269.60
X	A1K8854940 9B9	(A) (SK) COVER 13/1/21	1.00	163.00	130.40
X	A1K8854932 9B9	(A) (SK) STRIP 13/1/21	1.00	149.00	119.20

Parts 2,708.32  
Labour 0.00  
Sublet 1,972.00  
Menus 0.00  
Lubricant 0.00

**Sub-Total** 4,680.32

**7% GST** 327.62

**Grand Total** 5,007.94



Received by

For & on behalf of  
Premium Automobiles Pte Ltd





Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 27 Aug 2020 / 15:25:54

Receipt Date/Time : 27 Aug 2020 / 15:25:54

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200827-002555

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBJ9739S				
As at 26 Aug 2020/19:53:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBJ9739S			
	Enquiry Fee	7.00	0.49	7.49
	20200827152411124414			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	526471XXXXXX0806	eNETS Credit Card		7.45
	<b>Total</b>			7.45
	Cash Change			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20009223/Ara3

15 DECEMBER 2020

**MOVA AUTOMOTIVE PTE LTD**

22 JALAN KILANG

#07-01

MOVA BUILDING

SINGAPORE 159419

Dear Sir/Madam,

**ACCIDENT INVOLVING GBJ 9739S & SLN 1578C ALONG/AT YISHUN AVE 6  
ON 26/08/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLN 1578C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver encroached into Third Party's lane and collided with Third Party who was moving in own lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK

Case Handler

DID: 6841 2157

FAX: 6741 4108

Email: [Jaslinkok@lkkauto.com](mailto:Jaslinkok@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Aug 2020 21:43	<b>Clim Dtl Modified</b>	Claimant's Name: -> TENG JUN YONG.	[A] HOW MEI KWAN
2	31 Aug 2020 21:43	<b>Clim Veh Model Changed</b>	(203416) VOLKSWAGEN SCIROCCO 1.4 (A).	[A] HOW MEI KWAN
3	31 Aug 2020 21:43	<b>Clim Created</b>	Reg No: SLN1578C. Acct Date: 2020/08/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] HOW MEI KWAN
4	31 Aug 2020 21:43	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	31 Aug 2020 21:43	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/09	[A] HOW MEI KWAN
6	31 Aug 2020 21:43	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	31 Aug 2020 21:43	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	31 Aug 2020 21:44	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
9	31 Aug 2020 21:44	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	17 Sep 2020 09:44	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[I] Tan, Bennie-WZ
11	22 Sep 2020 19:14	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[A] HOW MEI KWAN
12	26 Sep 2020 16:02	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[A] ADRIAN LING
13	08 Dec 2020 17:45	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[A] Jaslin Kok Chin Yi
14	08 Dec 2020 18:18	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[A] HOW MEI KWAN
15	08 Dec 2020 18:18	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[A] HOW MEI KWAN
16	14 Dec 2020 19:33	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[I] Tan, Bennie-WZ
17	30 Nov 2021 14:51	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
18	30 Nov 2021 14:51	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	30 Nov 2021 14:51	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/04/25.	[A] JOANNE LEE KHANG MIN
20	30 Nov 2021 14:51	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
21	13 Dec 2021 19:12	<b>Adj Mandate Request</b>	Cur.Req:5255.39:Lia:100%*Quantum:(a)CORw/GST:\$5,007.94+(b)LOU(4days x \$60):\$240+(c) LTA s earch fee:\$7.45 =T otal:\$5,255.39**Recommended 4 repair days	[A] Jaslin Kok Chin Yi
22	15 Dec 2021 20:03	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[I] Tan, Bennie-WZ
23	15 Dec 2021 20:04	<b>Video Downloaded</b>	Downloaded TP Video - voice recording1	[I] Tan, Bennie-WZ
24	15 Dec 2021 20:07	<b>Video Downloaded</b>	Downloaded TP Video - voice recording2	[I] Tan, Bennie-WZ
25	15 Dec 2021 20:12	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/09. Mandate Remarks: subj to all docs/billings in order, OI been managed & all survey photos been uploaded, SAB.	[I] Tan, Bennie-WZ
26	15 Dec 2021 20:12	<b>Adj Mandate Set</b>	Approved:5255.39:subj to all docs/billings in order, OI been managed & all survey photos been upload ed, SAB.	[I] Tan, Bennie-WZ



Date From

Date To

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2575539	01 Sep 2020 18:59:26	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLN1578C	GBJ9739S	11.00
2587866	17 Sep 2020 09:37:43	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLN1578C	CHAN JIA LE	xx.xx
2654099	14 Dec 2020 19:42:52	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLN1578C	Tan, Bennie-WZ	xx.xx
2654100	14 Dec 2020 19:43:25	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLN1578C	Tan, Bennie-WZ	xx.xx
2745009	30 Nov 2021 14:51:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLN1578C	GBJ9739S	11.00