

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 1 October 2020 4:00 PM
To: 'claims@premiumauto.com.sg'
Cc: Admin A
Subject: RE: ACCIDENT BETWEEN SLN 1578 C AND YOUR INSURED GBJ 9739 S ON 26/8/2020 *** LKK REF: CC3/AIG20009223/da3

WITHOUT PREJUDICE

Dear Kee Siang,

Your video is unable confirm the exact root cause of the accident. As such, we have our principal instruction to propose 50% (BOLA20) to your client claim.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 1 October 2020 9:09 AM
To: Jia Le (LKK Auto)
Cc: Admin A; 'Claims'
Subject: RE: ACCIDENT BETWEEN SLN 1578 C AND YOUR INSURED GBJ 9739 S ON 26/8/2020 *** LKK REF: CC3/AIG20009223/da3

Dear Jiale,

May I know what is your finding on this case ?

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 **P.** +65 9871 9902

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Thursday, 24 September 2020 4:09 PM

To: claims@premiumauto.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SLN 1578 C AND YOUR INSURED GBJ 9739 S ON 26/8/2020 *** LKK REF: CC3/AIG20009223/da3

WITHOUT PREJUDICE

Dear Kee Siang,

We need to check on the damage of both vehicles as your video did not see the impact.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 24 September 2020 4:05 PM

To: Jia Le (LKK Auto)

Cc: Admin A; 'Claims'

Subject: RE: ACCIDENT BETWEEN SLN 1578 C AND YOUR INSURED GBJ 9739 S ON 26/8/2020 *** LKK REF: CC3/AIG20009223/da3

Dear Jia Le,

Kindly advice when can this case be resolve ? The video footage given has proof that our client is not for this accident.

Please advice what is holding in this matter ?

**Best Regards,
Kee Siang
Claims Advisor**

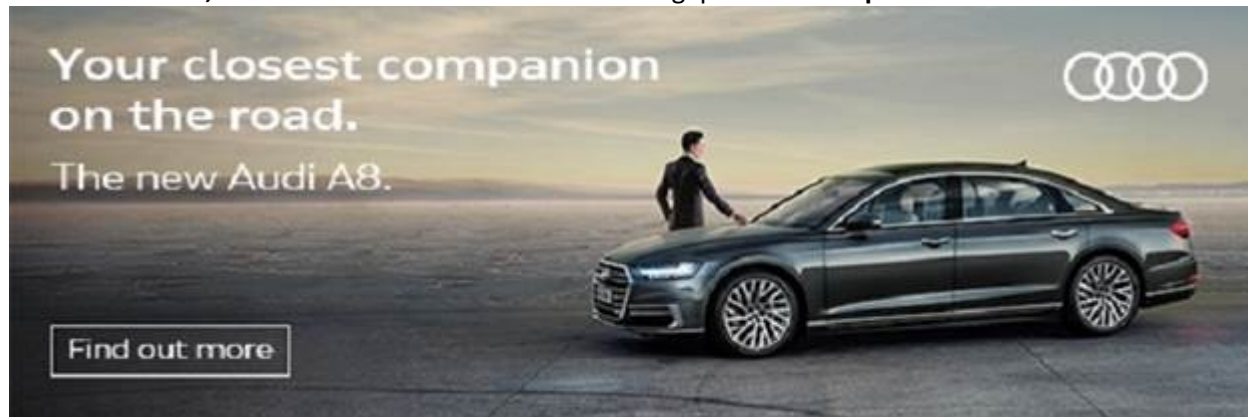
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From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 22 September 2020 12:34 PM

To: 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SLN 1578 C AND YOUR INSURED GBJ 9739 S ON 26/8/2020 *** LKK REF: CC3/AIG20009223/da3

Dear Jiale,

Any update on above mention case? Kindly advice direct settlement.

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 17 September, 2020 8:29 AM
To: 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; Claims <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT BETWEEN SLN 1578 C AND YOUR INSURED GBJ 9739 S ON 26/8/2020 *** LKK REF: CC3/AIG20009223/da3

Dear Jaile,

Attached above video footage for your kind reference.

From the video it show that our client is only travelling straight within his lane and your principle insured was the cause of accident.

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Monday, 7 September, 2020 11:29 AM
To: Premiumauto Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SLN 1578 C AND YOUR INSURED GBJ 9739 S ON 26/8/2020 *** LKK REF: CC3/AIG20009223/da3

WITHOUT PREJUDICE

Dear Kee Siang,

Liability unclear, kindly let us have a copy of video footage for our viewing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 7 September 2020 11:26 AM

To: Jia Le (LKK Auto)

Cc: Admin A; Claims

Subject: RE: ACCIDENT BETWEEN SLN 1578 C AND YOUR INSURED GBJ 9739 S ON 26/8/2020 *** LKK REF: CC3/AIG20009223/da3

Dear Jiale,

Any update on direct settlement ? Kindly advise the portion of liability

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Wednesday, 2 September, 2020 10:08 AM

To: Premiumauto Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SLN 1578 C AND YOUR INSURED GBJ 9739 S ON 26/8/2020 *** LKK REF: CC3/AIG20009223/da3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ 9739S(AIG) AND SLN 1578C ON 26/08/2020

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

SKETCH PLAN

ALONG YISHUN RING ROAD - NEAR
BLK 395

A
B

(02 pax)
A- GBJ9739S
B- SLN1578C
(02 pax)

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

LICENSE PLATE: GBJ9739S ACCIDENT DATE & TIME: 26/08/2020 @ 2000hrs.

CONTACT NUMBER: [REDACTED] E-MAIL ADDRESS:

LOCATION: Along Yishun Ave 6 - near blk 395.

I was travelling on the right lane of a 2-lanes road, along Yishun Ave 6 when I felt an impact from the left portion of my vehicle. When I alighted, driver of veh B mentioned that I had encroached into his lane and hit into the right portion of his vehicle. Narendu was reported with injuries at the accident scene. (Att's att)

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 1 September, 2020 5:50 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SLN 1578 C AND YOUR INSURED GBJ 9739 S ON 26/8/2020

Dear all,

May I know OIC for this case is? Kindly advice on liability clearance.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 31 August, 2020 5:10 PM

To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT BETWEEN SLN 1578 C AND YOUR INSURED GBJ 9739 S ON 26/8/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$60/\$100 per day.

Attached are the GIA report and estimate for your reference.

**Best Regards,
Syaffiq
Claims Admin Assistant**

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