



MY CAR CONSULTANT PTE LTD

Address: 53 Ubi Avenue 1, Paya Ubi Industrial Park #01-33 S(408934)
Email: Admin@mycar.sg
(Company Registration No: 201605878Z)

3rd Sep 2020

Our reference: SMF1796U
Your reference: SKR7020X

AIG(Singapore) Pte Ltd
#07, Shenton Way, 16
Singapore 079120
Attn: Motor Claims Department

BY HAND

Dear Sir/ Madam,

Claimant : LUMENS AUTO PTE LTD
Address : 22 SIN MING LANE, MIDVIEW CITY #01-74/75 S573969

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **27/08/2020** along involving our client's vehicle registration number **SMF1796U** and vehicle registrations number **SKR7020X** driven by you/your insured's driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$2,700.00
Loss of Use	:	\$750.00
GIA Search	:	\$0.00
LTA Search		\$7.49
Total	:	\$3,457.49

A copy of each of the following supporting documents are enclosed:-

- a) Our client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Owner / Driver's IC & Driving License;
- d) Letter Of Authorisation;
- e) Rental Agreement & Official Receipt;
- f) LTA Search Results & Official Receipt;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Yours faithfully,



.....
My Car Consultant



MY CAR CONSULTANT PTE LTD (Co Reg no: 201605878Z)
53 Ubi Ave 1 #01-33 Paya Ubi Industrial Park S408934
Tel: +65 9888 8885 / +65 8330 0060

LETTER OF AUTHORIZATION

In consideration of Repairer Workshop My Car Consultant Pte Ltd, 53 Ubi Avenue 1, Paya Ubi Ind Park #01-33 Singapore 408934

I/We, LUMENS AUTO PTE LTD of NRIC/Passport number/ROC number: 201426961K, Owner of vehicle no. SMF1796U hereby authorize you to commence claim, settle and receive whatever amount payable by the insurance company and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensate direct to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.

I/We hereby instruct and authorize you to claim direct from my/our insurance company on my/our behalf for all monies due to you, I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf in the event that my/our claim is unsuccessful.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We irrevocably authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

In the event the third party's insurers forward me/us the settlement monies, I undertake to pay you the sum claimed in relation to my property damage claim.

Dated this 28 (day) of 08 (month) 2020 (year)



Owner's signature/Company stamp (if applicable)

Name: LUMENS AUTO PTE LTD

NRIC/FIN/UEN No: 201426961K

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **MY CAR CONSULTANT PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 2,700.00** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SMF 1796U** that was damaged pursuant to the accident which occurred on **27/08/2020** (date) along **TAMPINES AVE 5** (location) involving vehicle no/s **SKR 7020X**. This is pursuant to the inspection conducted on **01/09/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LUMENS AUTO PTE LTD** ("the third party claimant") of vehicle no. **SMF 1796U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMF 1796U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of may (month) 20 21 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

1-Stop Solution For All Automotive Needs

53 Ubi Avenue 1, Paya Ubi Industrial Park
#01-33/02-33 S(408934)
Tel: 9888 8885 / 8866 8832 | Fax: 6925 5219

REMARKS:

Make all cheques payable to MY CAR CONSULTANT PTE LTD
PAYNOW UEN - 201605878Z , or DBS CURRENT 018-904614-2
Payment terms: Due upon receipt

THANK YOU FOR YOUR BUSINESS!





Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 31 Aug 2020 / 15:53:00

Receipt Date/Time : 31 Aug 2020 / 15:53:00

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200831-003157

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - EA606M				
As at 29 Aug 2020/12:05:00				
Insurance Co: LIBERTY INS P L				
1	Insurance Enquiry - EA606M Enquiry Fee 20200831155202483867	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SDP1028H				
As at 25 Aug 2020/16:25:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SDP1028H Enquiry Fee 20200831155202607790	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SHB1711U				
As at 21 Aug 2020/10:45:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
3	Insurance Enquiry - SHB1711U Enquiry Fee 20200831155202742717	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SKR7020X				
As at 27 Aug 2020/17:45:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
4	Insurance Enquiry - SKR7020X Enquiry Fee 20200831155202848458	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SLP9166U				
As at 28 Aug 2020/18:35:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
5	Insurance Enquiry - SLP9166U Enquiry Fee 20200831155202933214	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	35.00	2.45	37.45
	Rounding Difference			0.00
	Total Amount Payable			37.45
	Paid By			
	409636XXXXXX7897	eNETS Credit Card		37.45
	Total			37.45

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, November 6, 2020 5:43 PM
To: CHTHAM2020@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SKR7020X & SMF1796U ON 27/08/2020 ALONG/AT TAMPINES AVE 5 TOWARDS TRAFFIC JUNCTION

Our Ref: CC4/AIG20009214/Eks3

THAM CHEN HOO
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKR7020X & SMF1796U ON 27/08/2020 ALONG/AT TAMPINES AVE 5 TOWARDS TRAFFIC JUNCTION

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly send us a copy of the accident video.

Please call/e-mail us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SMF1796U (0255914997SG)**
[SKR7020X]

TP

LUMENS AUTO PTE LTD

Aug 27 2020 5:00PM

[THAM CHEN HOO]

My Car Consultant Pte Ltd - Ubi

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **08/02/2021 09:18 AM**.

To LKK_HQ

Subject **Alert - Adj Mandate Approved (\$3207.45) - SMF1796U - Claim Handler: MdNoor, Norsiah**

Approved:3207.45.