

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, November 6, 2020 5:43 PM
To: CHTHAM2020@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SKR7020X & SMF1796U ON 27/08/2020 ALONG/AT TAMPINES AVE 5 TOWARDS TRAFFIC JUNCTION

Our Ref: CC4/AIG20009214/Eks3

THAM CHEN HOO
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKR7020X & SMF1796U ON 27/08/2020 ALONG/AT TAMPINES AVE 5 TOWARDS TRAFFIC JUNCTION

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly send us a copy of the accident video.

Please call/e-mail us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

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