

NATIONAL Assessment Centre Services

Form NA-1001

Date In: 31/08/20	Job description	Date & Time Completed	Done by
Ref No: NA/INC20009210/13	SAS e-filing		
Veh No: SCN/688A	E-mail (within 8hrs, A/C 2hrs)		
D.O.A: 31/08/20 1335	i-Motor Claim Form	MT/1101802-001	
OD: TP (Reporting Only)	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (Tel:	Fax:
TP Particulars:	Veh No: FBM93744	INC () / Non-INC ()
Owner / Driver: (Tel:	()
Policy No: ()	Period: ()	Cover Type: ()
Confirmed by: (Date:	Time: ()
Insured/Driver Liability: () %	(Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%)	
Year of Registration: ()	Warranty: YES () / NO ()	
Excess: (\$)	Loading: \$1,000 () / \$2,000 ()	
General Remarks:		
() Walk-In Customer: Customer's Information strictly Confidential & Strictly NO refer of repairer.		
() Total Loss Case: to e-mail Insurer URGENTLY.		
Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co. ()		

Remarks: (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____	
Date/Time	Actions

NA2004505	Invoice Preparation Checklist		Am't (\$)	Am't (\$)
Claimant's Particulars:	1) AR: Accident Reporting (\$30);		Inc Bill	Add Bi
Driver/Owner:	2) DA: Damage Assessment (\$100); INC (\$30)			
Contact No:	3) TP: Towing Fee \$40/\$45			
Damaged Portion:	4) FT: Follow-Through Survey \$120			
QC Checked by (Engr-In-Charge):	5) FT: Follow-Through Survey (Resurvey) \$30			
Auditors' Comments:	For claiming against INC Only (wef 10 Jan 2005)			
Ref 1:	6) TR: Re-inspection \$75			
Ref 2/3:	7) NI: Idao DA + SMRT Survey \$160			
	8) NTUC Additional Services:-			
	ON:			
	* N3: Courtesy Car / Tp Allowance \$5			
	* N6: Repair Co-ordination \$10			
	* N7: Post Repair Inspection \$23			
	* N8: DV / Collect Excess Coordination \$5			
	TP (N11): TP (Non INC) against INC \$20			
	9) N12: Idao Mobile \$0			
	Invoice dated	Fee Charged		
	Invoice dated	Fee Charged		

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	31/08/2020 16:22
Date Of Accident	31/08/2020 13:35
Exact Location Of Accident	SERANGOON NEX CARPARK EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCN1688A
Insured/Policyholder	
Name Of Registered Owner	NEO CHIK BOON (LIANG CEWEN)
NRIC No	SXXXX623J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94888885
Alternative Phone No	OTHERS-87000007

Vehicle Particulars

Manufacturer	PORSCHE
Model	BOXSTER 3.2
Exact Purpose for which vehicle was being used at time of accident	LEISURE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5105082625-01
Cover Note Number	

Driver

Name of Driver	CLARENCE NEO(LIANG XIUQI)
NRIC No	TXXXX497J
Date Of Birth	09/05/2001
Occupation	INDOOR
Date Of Driving Pass	01/10/2019
Driving Experience	0 YEAR AND 10 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-87000007
Fax Number	
Contact Number	
Email Address	CLARENCENE05@GMAIL.COM

Address	9 JALAN LIMBOK
Postcode	548696
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - GRAND-CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : NG BEE KWAN
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WILL MAIL TO OD SUPPORT
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBM9374U
Vehicle Make/Model/Colour	HONDA CBF
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	AZIZ
NRIC/Passport Number	SXXXX982D
Contact Number	82335883
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1	
Name	AZIZ
Approximate Age	
Injuries Sustain	SLIGHT
Injured person in which vehicle?	FBM9374U
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

SKETCH PLAN

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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

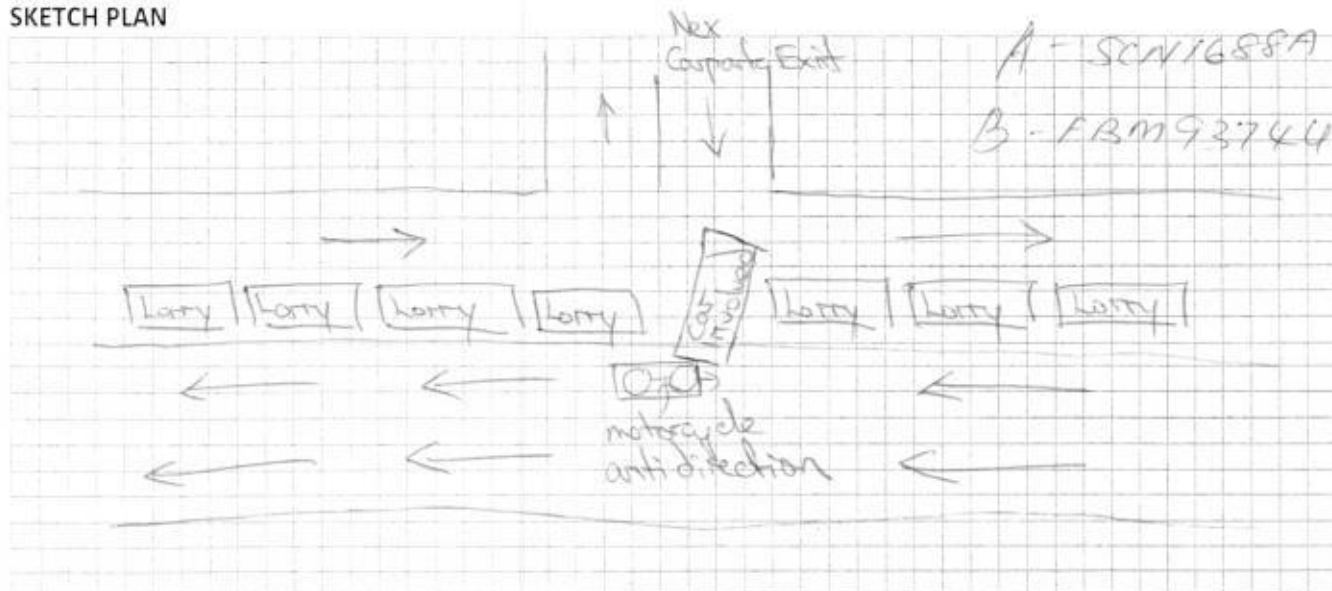
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

31/08/20

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 31 Aug 2020 Time 15:37 hr, the driver Clarence Neo with passenger Ng Bee Kuan (Relationship to driver: Grandma) was turning out of Nex Carpark at 10km or less speed.

As the car is turning right to the opposite lane after a motorcycle has passed, another motorcycle came hitting our front left of our bumper. The motorcyclist fell with slight bruise on his small thigh.

There is no pillion and no visible injuries/no blood. We retrieved video (car cam) for rider and he admitted he is at fault for traveling in anti direction. He requested us to help with his medical bill for his bruise on small thigh of \$200. We acceded his request to help and he signed a note stating he is at fault and will not claim on us (with video as proof).

The purpose of the reporting is to prevent any inflated claims and to adhere to accident reporting process.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 31 Aug 2020
15:37 hr.

Driver's Signature

(If driver is not the policyholder)
Date & Time: 31 Aug 2020
15:37 hr

Reporting Centre Personnel's Signature

Name:
NRIC/FIN No.:

shym 21/08/20

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MNA120074884 Vehicle Registration No: SCN1688A
Name (as shown in NRIC) : CLARENCE NEO (LIANG XIUQI) NRIC/FIN/Passport No : TXXXX497J
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : 8 JALAN LIMBOK Singapore (548696)
Contact (Tel) : _____ Mobile No. : 87000007
Email Address : _____
Date of Accident : 31/08/2020 Time of Accident : 13:35
Place of Accident : SERANGOON NEX CARPARK EXIT
Insurance Company: NTUC

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

AMEND ADDRESS SHOULD BE 9 JALAN LIMBOK

Policyholder / Driver's Signature
Date:

31/08/2020
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
Date:

ACCIDENT STATEMENT

ACCIDENT DATE: 31 / AUG 20 (DD/MM/YYYY), TIME: 13:37 (HH:MM)

LOCATION: Serangoon Nex (Link) Carpark Exit

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SCN1688A
b) INSURANCE COMPANY: NTUC Income
c) POLICY NUMBER: 5105082625-01
d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
e) MAKE & MODEL: Porsche Boxster 3.2
f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
h) PURPOSE OF USING AT ACCIDENT TIME: LEISURE / SHOPPING
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- A) NAME: NEO CHIK BOON (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: S79176233 CONTACT: 94888888
c) ADDRESS: 9 Jalan Limkok (S) 548696

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: CLARENCE NEO (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: T01154973 CONTACT: 87000007
c) ADDRESS: 9 Jalan Limkok (S) 548696

*d) DATE OF BIRTH: 09 / 05 / 2001 (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) YEARS OF DRIVING EXPERIENCE: 1 YEAR

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)
IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: SON

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)
b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION:

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: FBM9374U MODEL: Honda CBF Stunner 16M
b) DRIVER'S NAME: AZIZ
c) NRIC/FIN/PASSPORT: S8621982D CONTACT: 82335883

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: N.A MODEL: N.A
e) DRIVER'S NAME: N.A
f) NRIC/FIN/PASSPORT: N.A CONTACT: N.A

Email =

Fax =

Video =

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="31/08/2020 13:35"/>
Vehicle No.(For Motor)	<input type="text" value="SCN1688A"/>	Certificate Number	<input type="text"/>
<input type="button" value="Search"/>			

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5105082625-01		NEO CHIK BOON (LIANG CEWEN)	S7917623J	GPC	Prestige	SCN1688A	SCN1688A	17/01/2020	16/01/2021

Claim Handling

Accident MT/1101802

Policy No.	5105082625-01	Vehicle No.	SCN1688A	GST Registration No.	
Certificate No.					
Policyholder Name	NEO CHIK BOON (LIANG CEWEN)			Policyholder NRIC	S79176233
Product Code	PRIVATE CAR INSURANCE	Cover Type	Prestige	Loading	0
Contact No.(Mobile)	94888885	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

Accident Details

Report Date	31/08/2020 17:09	Accident Report Within 24 hrs	Yes	Accident Type	Side Swipe
Date of Accident	31/08/2020	Time of Accident hh:mm	13:35	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	SERANGOON NEX CARPARK EXT				

Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	1,000.00		
OD Standard Excess	5,000.00	TP Standard Excess	0.00	Driver is Covered?	Not Covered
YIED OD Excess	0.00	YIED TP Excess	0.00		
Additional Excess					
Total OD Excess Applicable	5,000.00	Total TP Excess Applicable	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	9 JALAN LIMBOK	Address 2	NANYANG PARK	Address 3	SINGAPORE
Address 4		Address Type	Singapore address	Post Code	548596
Unit No.		Related Policy Number	5116050960		

OI Driver Info

Driver Name	CLARENCE NEO (LIANG XIUQI)	Driver Type	Named Driver		
Unnamed driver Name		Driver NRIC	T01154973	Driver DOB	09/05/200
Register Date of Driver License	01/10/2019	Driver Age	19	Driving Experience	0
Contact No.(Mobile)	87000007	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	8 JALAN LIMBOK	Address 2	NANYANG PARK	Address 3	SINGAPORE
Address 4		Address Type	Singapore address	Post Code	548596
Unit No.					
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any Injury?	Yes No
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Modification History

Claim 001 OD-MX

New

Claim Type *

Contact No.(Mobile)

Email Address

Claim Description

Preferred Workshop		Insured Liability	Not at Fault	GIA report	Received	Claim Close Date	
CONSUMER No. Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown				
Date Registered						31/08/2020 17:15	

Report Taken By

Print AX letter

Save Submit

Attachment

Accident No.	MT/1101802	Claim No.	001
Last Doc. Received	Yes No	Upload Date	31/08/2020 00:00

Path *

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Clear

Category *

Clear

Please Select

Clear

Please Select

Please Select

Confidential

NO

NO

NO

Urgency *

Normal

Normal

Normal

Choose File

No file chosen

Choose File

No file chosen

Choose File

No file chosen

Remove Default

Clear

Please Select

NO

Normal

Clear

Please Select

NO

Normal

Clear

Please Select

NO

Normal

Attachment List

Attachment	Uploaded By/Date	Category		Urgency	Description
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 31 Aug 2020 17:14	NRIC/ Driving License	Y	Normal	NRIC/ Driving License 2020-8-31
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 31 Aug 2020 17:14	NRIC/ Driving License	Y	Normal	NRIC/ Driving License 2020-8-31
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 31 Aug 2020 17:14	SAS		Normal	SAS 2020-8-31
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 31 Aug 2020 17:14	Photos		Normal	Photos 2020-8-31
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 31 Aug 2020 17:14	Photos		Normal	Photos 2020-8-31
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 31 Aug 2020 17:14	Photos		Normal	Photos 2020-8-31
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 31 Aug 2020 17:14	Photos		Normal	Photos 2020-8-31
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 31 Aug 2020 17:14	Photos		Normal	Photos 2020-8-31
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 31 Aug 2020 17:14	Photos		Normal	Photos 2020-8-31

Video List

Uploaded By/Date	Folder Date	File Name		Source
		<div>Display in New Window</div>	<div>Scan and uploading</div>	