Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 2 September 2020 2:02 PM

To: Premiumauto Claims; SUR

Subject: RE: POLICY HOLDER REQUESTING FOR REPLACEMENT VEHICLE - SLC 8775 L

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle SCL 8775L (Excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rumli, Sharizah <Sharizah.Rumli@aig.com> Sent: Wednesday, 2 September 2020 1:37 PM

To: Premiumauto Claims <claims@premiumauto.com.sg>; Mithoosingh, Aashweenjeetkaur

<Aashweenjeetkaur.Mithoosingh@aig.com>; louactivation@popularcar.com; SUR <sur@lkkauto.com>

Cc: AIG SGP, CCU Referral <AIGSGPCCUReferral@aig.com>

Subject: RE: POLICY HOLDER REQUESTING FOR REPLACEMENT VEHICLE - SLC 8775 L

Hi All,

Mandate approved to LKK.

Thanks

Sharizah Rumli (Shasha) AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #10-16 Singapore 079120

Tel +(65) 6419-3000

www.aig.sg



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From: Premiumauto Claims [mailto:claims@premiumauto.com.sg]

Sent: Tuesday, September 1, 2020 12:18 PM

To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; AIG SGP, CCU Referral

<AIGSGPCCUReferral@aig.com>; louactivation@popularcar.com; 'SUR' <sur@lkkauto.com>

Cc: Claims < claims@premiumauto.com.sg>

Subject: [EXTERNAL] POLICY HOLDER REQUESTING FOR REPLACEMENT VEHICLE - SLC 8775 L

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Dear all,

There is a policy holder met into an accident on 31/08/2020. Currently the vehicle is in our workshop. She is demanding for replacement car, however her claim has not been approved yet.

Please let us know if we can do the activation for her.

Best Regards, Kee Siang Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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